



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

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W/O: 72002
Promised Date:
24 OCT '23

CUSTOMER WORK ORDER

WO #: 72002 (Appointment Date: 23 OCT 2023 - Time: 09:30am)

Customer: 53258 - LANCASTER,
BRANDON - 812-629-7812

Tag: MATT BH GAVE PS TO ORDER
10-25

Author: BJW

Location: 1220 CHECK WORK

Stock #: 11196

Stock Desc: 2022 TT RIVERSIDE RV
RETRO 171DRD

Chassis #: 59CCC4519NL005120

Serial #: 59CCC4519NL005120

Mileage:

Licence:

Invoice #: 399382

Date In: 13 OCT 23

Promised: 31 OCT 23

Date Sched:

Completed: 11 DEC 23

Warr. Date: 26 NOV 22

Job #1 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE SPRING SHACKLES ARE NOT SETTING PROPERLY. THERE IS ONE ON EACH SIDE THAT IS NOT HOLDING UP.

NOTE: THE CODE TO THE DOOR IS: 5232 - UNLOCK

CORRECTION: INSTALLED SUMO SPRINGS ON TRUCK AND PUT THE OEM OVERLOADS IN THE REAR FLOOR BOARD OF TRUCK. WARRANTY SAID TO CHANGE THE SHACKLES, I CHANGED THE SHACKLES AND IT DID NOT MAKE A DIFFERENCE.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	160.00
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	160.00
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	0.00

Parts

Part #	Description	Qty	Price	Total
18-011	DEXTER SHACKLE LINK SET	8.00	1.45	11.60

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	13.00	13.00

Subtotal for Job #1: 344.60

Job #2 - Warranty

COMPLAINT: FLOOR BY WHEEL WELL IS CRACKED, MAY HAVE HAPPENED WHEN SHACKLE COLLAPSED. THIS IS IN THE LITTLE CUBBY WHERE THE SHELVES ARE WHEN YOU FIRST COME IN THE DOOR.

CORRECTION: I REMOVED THE FUSE BOX TO LOOK AT THE BACK SIDE OF THE DAMAGED AREA. I FOUND THAT THE PANELING WAS SPLIT ALONG THE BACK SIDE OF THE LOWER SELF. I WAS ABLE TO REMOVE THE LOWER PARTS OF THE PANELING THAT HAD BROKEN OFF OF THE UPPER PANEL. IT WAS A EVEN BRAKE. I WAS ABLE TO ADD 2X4 BLOCKING UNDER THE SHELF AND REINSTALL THE SHELF BOARD.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	120.00



Customer #: 53258
LANCASTER, BRANDON



Subtotal for Job #2: 120.00

W/O: 72002
Promised Date: 31 OCT 23



Job #3 - Internal

COMPLAINT: LP DETECTOR WENT OFF SEVERAL TIMES ON LAST CAMPING TRIP, CHECK FOR LP LEAK

CORRECTION: I RAN A LP DROP TEST AND EVERYTHING TESTS GOOD. NO LEAKS. LP DETECTOR WILL SOUND WHEN IT HAS LOW VOLTAGE. CUSTOMER HAS INVERTER IN BEDROOM AND ADDED ACCESSORIES IN THE CAMPER. MOST LIKELY THE BATTERY WAS GETTING LOW AND SOUNDING THE ALARM.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

Subtotal for Job #3: 0.00

Job #WINTER - External

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

CORRECTION: WINTERIZED UNIT AND DRAINED TANKS. USED 2 GAL. OF ANTIFREEZE.

Labor

Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	GAH	N/C

Parts

Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Customer #: 53258
LANCASTER, BRANDON



Parts Total:	11.60
Labour Total:	440.00
Sublet Total:	0.00
Extras Total:	13.00
WORK ORDER TOTAL:	464.60

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 11 Dec 2023

