

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 72002
MANUFACTURER'S CLAIM #:

Manufacturer: 49672 - RIVERSIDE RV
Customer: 53258 - BRANDON LANCASTER
Address: 11420 MERLIN PL EVANSVILLE, IN

47725

Phone: 812-629-7812

Stock Number: 11196 - 2022 RETRO 171DRD 59CCC4519NL005120

VIN: 59CCC4519NL005120 HIN: SER#: 59CCC4519NL005120

Mileage: 0 Work Order Comp: 11 DEC 23

Auth. No: Dealer #:

Warr. Date: 26 NOV 22 Work Order Date: 13 OCT 23 Inv #: 399383

WO #	Job #	Description	JOB INFORMATION
72002	1	CUSTOMER ADVISES THAT THE SPRING SHACKLES ARE NOT SETTING PROPERLY. THERE IS ONE ON EACH SIDE THAT IS NOT HOLDING UP. NOTE: THE CODE TO THE DOOR IS: 5232 - UNLOCK INSTALLED SUMO SPRINGS ON TRUCK AND PUT THE OEM OVERLOADS IN THE REAR FLOOR BOARD OF TRUCK. WARRANTY SAID TO CHANGE THE SHACKLES, I CHANGED THE SHACKLES AND IT DID NOT MAKE A DIFFERENCE.	
72002	2	FLOOR BY WHEEL WELL IS CRACKED, MAY HAVE HAPPENED WHEN SHACKLE COLLAPSED. THIS IS IN THE LITTLE CUBBY WHERE THE SHELVES ARE WHEN YOU FIRST COME IN THE DOOR. I REMOVED THE FUSE BOX TO LOOK AT THE BACK SIDE OF THE DAMAGED AREA. I FOUND THAT THE PANELING WAS SPLIT ALONG THE BACK SIDE OF THE LOWER SELF. I WAS ABLE TO REMOVE THE LOWER PARTS OF THE PANELING THAT HAD BROKEN OFF OF THE UPPER PANEL. IT WAS A EVEN BRAKE. I WAS ABLE TO ADD 2X4 BLOCKING UNDER THE SHELF AND REINSTALL THE SHELF BOARD.	

Part No	Job#	Description	PARTS	Qty	Price	Total
18-011	1	DEXTER SHACKLE LINK SET		8.00	1.45	11.60

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	1	MISC LABOUR CODE (EXTERNAL)		1.00	160.00	160.00
Z990	1	MISC LABOUR CODE (EXTERNAL)		1.00	160.00	160.00

Claim : 72002

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*****
Lab Code  Job#  Description          LABOUR          Hrs      Rate      Total
*****
Z990      1  MISC LABOUR CODE (EXTERNAL)      0.00    160.00     0.00
Z990      1  MISC LABOUR CODE (EXTERNAL)      0.00    160.00     0.00
Z990      1  MISC LABOUR CODE (EXTERNAL)      0.00    160.00     0.00
Z990      2  MISC LABOUR CODE (EXTERNAL)      0.75    160.00    120.00

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*****
Excode    Job#  Description          EXTRAS          Qty      Price     Total
*****
SS         1  SHOP SUPPLIES                1.00     13.00    13.00

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Parts Total: 11.60
Labour Total: 440.00
Sublet Total: 0.00
Extras Total: 13.00

>>>> Claim Total: 464.60

Customer Signature: _____

Date: _____