

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1702157
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TWDE21PA278806
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$160.00	SITE/WAREHOUSE	027 / 027B
OWNER INFORMATION		ITEM #	WDT29BDBX
CYNTHIA WATERMAN		DEALER RO #	71902
4 SUMMIT TRAIL CT		CLAIM START DATE	10/09/2023
Collinsville, IL 62234		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	09/21/2023	WARRANTY EXPIRATION DATE	09/21/2024

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description
	10-1-01-03-000056	Brake Magnet, per wheel - Frame & Chassis/Axles, Suspension/Replace/Service Brake System, Hydraulic & Electric
	Complaint, Cause, Correction	
	Original Note : parts@americanrvcenter.com, 2023-10-09 14:04:07 :: CUSTOMER WAS TRAVELING DOWN THE ROAD AND HEARD A LOUD NOISE COMING FROM THE DOOR SIDE OF THE TRAILER. CUSTOMER PULLED OVER TO INVESTIGATE. Additional Note : parts@americanrvcenter.com, 2023-10-09 14:06:07 :: CAUSE: AFTER CRAWLING ON THE GROUND TO INSPECT AXLE AND FOUND THAT THE BRAKE BACKING PLATE ON THE FRONT AXLE HAD COMPLETELY COME LOOSE FROM THE AXLE TUBE. CUSTOMER CALLED US AND ASKED US TO WORK THEM IN FOR REPAIR. CONFIRMED CUSTOMER FINDINGS. THE NUTS HOLDING THE BACKING PLATE HAD BACKED OFF. THIS ALLOWED THE BACKING PLATE TO ACTUALLY SPIN ON THE TUBE, WHEN THE BACKING PLATE SPUN, IT PULLED THE BRAKE MAGNET WIRES LOOSE. Additional Note : parts@americanrvcenter.com, 2023-10-09 14:12:29 :: CORRECTION: WE WILL HAVE TO: REMOVE THE WHEEL AND TIRE, REMOVE THE NOW DAMAGED BACKING PLATE, CLEAN/GRIND TUBE-END AND REPLACE BACKING PLATE WITH NEW UNIT PURCHASED LOCALLY. (SEE INVOICE). WE WILL ALSO HAVE TO RE-WIRE BRAKE MAGNETS AND TEST FOR PROPER BRAKE FUNCTION.	

Model#	4.4K 86.5/68.5 BRAKE 655	Dlr Sub Hrs	1.50	Sub Labor Amt	\$240.00
Serial#	A23FR44A1681,4400	Appr Hrs	1.50	Appr Labor Amt	\$240.00

Notes

EMAILED TERRAN FOR COVERAGE
Thank you.
EMAILED FOR AN UPDATE

THANKS

APPROVED AS REQUESTED

Part

Line# 1	Item #	Description		
	USERPART	BRAKE BACKING PLATE. \$92.86 = PART COST PLUS 15% PARTS MARKUP.		
	Model #	K23-469	Serial #	0000277277
	Sub Qty	1.00	Sub Dlr Price	\$92.86
	Appr Qty	0.00	Appr Dlr Price	\$0.00
			Part tag	0000277277
			Sub Freight	\$0.00
			Appr Freight	\$0.00

Notes

Submitted	Labor Amt	\$240.00	Approved	Labor Amt	\$240.00
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Parts & Freight	\$92.86
Total	\$332.86

Parts & Freight	\$0.00
Total	\$240.00

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.