



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 71898
Promised Date:
24 OCT 23



CUSTOMER WORK ORDER

WO #: 71898 (Appointment Date: 10 OCT 2023 - Time: 07:00am)

Customer: 23873 - MEEKS, JEFF J. -
812-632-0022

Tag: BH SENT IN PREAUTH

Author: BJW

Location: 1019 CHECK PRE AUTH

Stock #: 11155

Stock Desc: 2023 TT KEYSTONE

COUGAR HALF-TON 33RLI

Chassis #: 4YDTCGR28PV505313

Serial #: 4YDTCGR28PV505313

Mileage: 0

Licence:

Invoice #: 397553

Date In: 09 OCT 23

Promised: 31 OCT 23

Date Sched:

Completed: 18 OCT 23

Warr. Date: 21 JUL 23

Job #2 - Internal

COMPLAINT: CUSTOMER ADVISES THAT WHEN HE ATTEMPTS TO FLUSH THE BLACK TANK, HE GETS A RUSH OF BLACK WATER AND THEN IT STOPS AND THEN IT WILL UNLOAD QUITE A BIT AGAIN.

CAUSE: black flush tank

CORRECTION: hooked up water hose to black tank flush, and ran water it works fine.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	N/C
Subtotal for Job #2:			0.00

Job #3 - Internal

COMPLAINT: CUSTOMER ADVISES THAT WHEN HE REMOVES THE DUMP CAP, BLACK AND GREY WATER RUNS OUT.

CAUSE: black tank valve and grey tank valves leaking

CORRECTION: flushed all tank valves with water, just in case there was something in valves, shut valves, filled all 3 tanks full and set for 24 hours, none of the valves were leaking anything out of them, either valves were not shut all the way or something was caught in seals and when i flushed it, it came out.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	N/C
Z990	MISCELLANEOUS REPAIR	DGH	N/C
Z990	MISCELLANEOUS REPAIR	DGH	N/C
Subtotal for Job #3:			0.00

Job #4 - Warranty

COMPLAINT: THE SHOWER DOOR IS OUT OF ALIGNMENT . WATER RUNS OUT WHEN TAKING A SHOWER.

CAUSE: shower door

CORRECTION: took off doors and adjusted wheel on track all the way down, so door is not gapped open.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	32.00

Customer #: 23873
MEEKS, JEFF J.





Subtotal for Job #4: 32.00

Job #5 - Internal

COMPLAINT: WHEN LOOKING AT THE RECLINERS, THE RECLINER ON THE LEFT DOES NOT RECLINE.

CAUSE: recliner

CORRECTION: lifted foot section up and found spring was off, reinstalled spring and used release handle and it comes out.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	N/C
Subtotal for Job #5:			0.00

Job #6 - Warranty

COMPLAINT: WHEN THE BIG SLIDE ROOM ON THE DOOR SIDE IS IN AND YOU LOOK AT THE FRONT CORNER OF IT, YOU CAN SEE THAT THERE IS A METAL BRACKET THAT IS BENT OUT. CUSTOMER HAS BENT BRACKET OUT OF WAY SO THAT HE CAN STILL USE IT.

CAUSE: bracket bent

CORRECTION: took pics and took off bracket and bent back in place and reinstalled and 2 screws.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	32.00
Subtotal for Job #6:			32.00

Job #7 - Warranty

COMPLAINT: THE 50AMP POWER PLUG DOOR ON THE OOF DOOR REAR SORNER OF THE TRAILER WILL NOT STAYY CLOSED.

CAUSE: 50 amp plug door

CORRECTION: took out bottom screws and ground down and installed straight so door would not hit, now door latches.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	32.00
Subtotal for Job #7:			32.00

Job #8 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE SHOWER FLOOR IS VERY SOFT. CUSTOMER ADVISES THAT IT FEELS LIKE YOU COULD FALL THROUGHT THE FLOOR WHEN TAKING A SHOWER.

CAUSE: Soft

CORRECTION: Put blocking in the front of the shower floor pan.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	80.00
Z990	MISCELLANEOUS REPAIR	DGH	0.00





Subtotal for Job #8: 80.00

Job #9 - Warranty

COMPLAINT: THE FLOOR PANEL ON THE LEFT SIDE OF THE TOILET IS NOT SECURED PROPERLY.

CAUSE: floor panel

CORRECTION: took out panel and cut a piece of wood to mount behind it and screwed panel to it.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	32.00

Subtotal for Job #9: 32.00

Job #10 - Warranty

COMPLAINT: THE BATHROOM DOOR IS OUT OF ADJUSTMENT. CUSTOMER THAT THE MAGNET AND THE STEEL PLATE WILL NOT COME CLOSE TO ATTACHING.

CAUSE: bathroom door

CORRECTION: took off top panel to get to adjusters,adjusted door flush and it will still not hit magnet,wall is sucked in to far,will half to take out trim and shim out.took off trim and shimed and put back together,shut door and now it latches,reinstalled header board.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	32.00

Subtotal for Job #10: 32.00

Job #MAXX - External

COMPLAINT: ROOF VENT COVER - INSTALLED EACH.

CUSTOMER WOULD LIKE TO HAVE MAXX AIR INSTALLED IN THE BATHROOM VENT. CUSTOMER HAS ASKED IF THERE IS AN EXTENSION AVAILABLE TO MAKE IT EASIER FOR HIS WIFE TO OPEN AND CLOSE THE VENT.

CAUSE: maxx air cover

CORRECTION: drilled holes for brackets and installed maxx air cover.

Labor Code	Description	Mechanic	Total
Z990	INSTALL MAXX AIR VENT	DGH	N/C

Parts Part #	Description	Qty	Price	Total
40431	CAMCO VENT COVER - WHITE	1.00	N/C	N/C
520293	VENT STIK KNOB KIT	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
PARTS	UNINVENTORIED PARTS	0.00	N/C	N/C

Subtotal for Job #MAXX: 0.00

Job #12 - Internal

COMPLAINT: CUSTOMER ADVISES THAT WHEN THE BIG DOOR SIDE SLIDE IS OUT, THERE ARE THREE BIG DENTS IN THE FLOOR UNDER WHERE THE SLIDE ROOM RIDES WHEN IT IS IN.

CAUSE: floor on door side slide

CORRECTION: ran room out and looked for dents in floor,could not find any,went and got bj to look at floor and he could not find any either so we ran kitchen slide out just to see and found nothing on that side either.



Labor
Code
Z990

Description
MISCELLANEOUS REPAIR

Mechanic
DGH

Total
N/C

Subtotal for Job #12: 0.00

Parts Total: 0.00
Labour Total: 240.00
Sublet Total: 0.00
Extras Total: 0.00

WORK ORDER TOTAL: 240.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 18 Oct 2023

W/O: 71898
Promised Date: 31 OCT 23



Customer #: 23873
MEEKS, JEFF J.

