

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 71898
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 23873 - JEFF J. MEEKS
Address: 12429 S BROOKE DR HAUBSTADT, IN

47639

Phone: 812-632-0022

Stock Number: 11155 - 2023 COUGAR HALF-TON 33RLI 4YDTCGR28PV505313

VIN: 4YDTCGR28PV505313 HIN: SER#: 4YDTCGR28PV505313

Mileage: 0

Work Order Comp: 18 OCT 23

Auth. No:

Dealer #: 1194

Warr. Date: 21 JUL 23

Work Order Date: 09 OCT 23

Inv #: 397554

WO # Job # Description JOB INFORMATION

71898 4 THE SHOWER DOOR IS OUT OF ALIGNMENT . WATER RUNS OUT WHEN TAKING
A SHOWER.
shower door
took off doors and adjusted wheel on track all the way down,so
door is not gapped open.

71898 6 WHEN THE BIG SLIDE ROOM ON THE DOOR SIDE IS IN AND YOU LOOK AT
THE FRONT CORNER OF IT, YOU CAN SEE THAT THERE IS A METAL BRACKET
THAT IS BENT OUT. CUSTOMER HAS BENT BRACKET OUT OF WAY SO THAT HE
CAN STILL USE IT.
bracket bent
took pics and took off bracket and bent back in place and
reinstalled and 2 screws.

71898 7 THE 50AMP POWER PLUG DOOR ON THE OOF DOOR REAR SORNER OF THE
TRAILER WILL NOT STAYY CLOSED.
50 amp plug door
took out bottom screws and ground down and installed straight so
door would not hit,now door latches.

71898 8 CUSTOMER ADVISES THAT THE SHOWER FLOOR IS VERY SOFT. CUSTOMER
ADVISES THAT IT FEELS LIKE YOU COULD FALL THROUGHT THE FLOOR WHEN
TAKING A SHOWER.
Soft
Put blocking in the front of the shower floor pan.

Claim : 71898

 WO # Job # Description JOB INFORMATION

71898 9 THE FLOOR PANEL ON THE LEFT SIDE OF THE TOILET IS NOT SECURED
 PROPERLY.
 floor panel
 took out panel and cut a piece of wood to mount behind it and
 screwed panel to it.

71898 10 THE BATHROOM DOOR IS OUT OF ADJUSTMENT. CUSTOMER THAT THE MAGNET
 AND THE STEEL PLATE WILL NOT COME CLOSE TO ATTACHING.
 bathroom door
 took off top panel to get to adjusters,adjusted door flush and it
 will still not hit magnet,wall is sucked in to far,will half to
 take out trim and shim out.took off trim and shimed and put back
 together,shut door and now it latches,reinstalled header board.

 Lab Code Job# Description LABOUR Hrs Rate Total

Z990	4	MISCELLANEOUS REPAIR		0.20	160.00	32.00
Z990	6	MISCELLANEOUS REPAIR		0.20	160.00	32.00
Z990	7	MISCELLANEOUS REPAIR		0.20	160.00	32.00
Z990	8	MISCELLANEOUS REPAIR		0.50	160.00	80.00
Z990	8	MISCELLANEOUS REPAIR		0.00	160.00	0.00
Z990	9	MISCELLANEOUS REPAIR		0.20	160.00	32.00
Z990	10	MISCELLANEOUS REPAIR		0.20	160.00	32.00

Parts Total: 0.00
 Labour Total: 240.00
 Sublet Total: 0.00
 Extras Total: 0.00

>>>> Claim Total: 240.00

Customer Signature: _____

Date: _____