

Pre-Authorization

Pre-Authorization number PA03544162 Reference no: 71824 Status: Approved Approved by stept Approved date 10/6/2023
 Servicing Name Address VIN Retail sold on
 Dealer

Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1194		Basden's American RV							Basden's American RV 600 E Baseline Rd Evansville, IN 47725 4YDFCGL27PV501663 11/17/2022
1	5100614A	Breaker, 120V - R	0.00	2.00	2.00		1	0.20	Complaint:CUSTOMER ADVISES THAT TWO OF THE GFCI PLUGS ARE NOT WORKING. BATHROOM AND UNDER THE BAR. Cause:Pulled gfi outlet and had no power. I then went the breaker panel and had 120 on all breakers. I pulled out the panel and checked behind it. I found a connection but traced it to the load side of the gfi. I then pulled on the wire t the breaker and found it was at the breaker but wasn't clamped into thr breaker. Correction:Pulled gfi outlet and had no power. I then went the breaker panel and had 120 on all breakers. I pulled out the panel and checked behind it. I found a connection but traced it to the load side of the gfi. I then pulled on the wire t the breaker and found it was at the breaker but wasn't clamped into thr breaker.
2	4134916A	Refrigerator - Res	0.00	0.40			1	0.20	KRV- approved to repair wiring and breaker Complaint:REFRIDGERATOR DOOR NOT LATCHING GOOD Cause:FURRION - FCR10DCATA-KL- 100011765730422006 Correction:Shimmed door up so it would latch KRV – Excluded from Limited Warranty: Adjustments to all doors, drawers, locks, latches, awnings, and window treatments beyond 90 days after retail sale
3	2300114A	Entrance Door - H	0.00	0.30			1	0.20	Complaint:STEPS DONT LATCH WELL Cause:The door frame had bend inward. I tapped frame back in place and put a little lubricant on the latches. Since door frame is aluminum I would try to turn latches with handle to close easily. Correction:The door frame had bend inward. I tapped frame back in place and put a little lubricant on the latches. Since door frame is aluminum I would try to turn latches with handle to close easily.

For paper claims only use one pre-authorization number per warranty claim for

Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company

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