



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

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W/O: 71759
Promised Date:
26 SEP 23

CUSTOMER WORK ORDER

WO #: 71759 (Appointment Date: 25 SEP 2023 - Time: 09:30am)

Customer: 45814 - GILMORE, DANIEL K. Stock #:
- 812-630-6058 Stock Desc: 2023 5W DUTCHMEN
Tag: BH - MAB ORDERED PARTS PER ASTORIA 2503REF
BEN. 9-28- Chassis #:
Author: BJW Serial #: 4YDFAAM22PM915506
Location: 1130 CHECK STATUS WITH Mileage:
DKM Licence:

Invoice #: 399061
Date In: 25 SEP 23
Promised: 30 SEP 23
Date Sched:
Completed: 30 NOV 23
Warr. Date: 19 MAY 23

Job #1 - Warranty

COMPLAINT: 3 BLACKOUT BLINDS ARE TOO SHORT. 1 IS IN THE BEDROOM AND THE OTHER TWO ARE IN THE BIG SLIDEOUT.

NOTE: DOOR KEY CODE IS: 3514

NOTE: UNIT IS EQUIPPED WITH A SLIDER HITCH. MUST USE OUR CRADLE TO MOVE UNIT.

CAUSE: 3 BLACKOUT BLINDS ARE TOO SHORT. 1 IS IN THE BEDROOM AND THE OTHER TWO ARE IN THE BIG SLIDEOUT.

CORRECTION: Moved unit into shop from service lot. Blinds are too short and do not pull down to cover windows. 9/26/2023: Turned in parts request for new blinds.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	DKM	96.00

Parts

Part #	Description	Qty	Price	Total
669897	Shade - Roller - Night Only - 32" x	1.00	55.50	55.50
8565	Shade - Roller - Night Only - 62" x	2.00	88.69	177.38

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-ROLLER SHADES	1.00	52.10	52.10

Subtotal for Job #1: 380.98

Job #2 - Warranty

COMPLAINT: THE RIGHT HAND CABINET DOOR ABOVE BED HAS A HINGE THAT IS NOT ATTACHED PROPERLY.

CAUSE: THE RIGHT HAND CABINET DOOR ABOVE BED HAS A HINGE THAT IS NOT ATTACHED PROPERLY

CORRECTION: Checked cabinet door hinge above bed. Remounted hinge on door. Remounted door and hinge on cabinet. Hinge pulled away from door when door was closed. Holes in the door frame are too large. Door needs replaced. 9/26/2023: Turned in parts request for a new door.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	DKM	32.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00



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Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00

Parts

Part #	Description	Qty	Price	Total
8567	Cabinet - Door - CHSQ - 21" x 12 1/2	1.00	82.31	82.31
673098	GLASS 1/8" x9"x17.5" GOLD KRACKLE	1.00	7.28	7.28

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-CABINET DOOR	1.00	25.36	25.36
FRT	UPS-CABINET DOOR GLASS	1.00	21.57	21.57

Subtotal for Job #2: 168.52

Job #3 - External

COMPLAINT: INSULATION COMING OUT OF ROOF AC VENTS

CAUSE: INSULATION COMING OUT OF ROOF AC VENTS

CORRECTION: Ran both ACs. Did not get any insulation to blow out of ceiling vents. This happens when a unit is new and for the first couple of times the ACs are ran. After it is all blown out it should not happen again.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #3: 0.00

Job #4 - External

COMPLAINT: SLIDE TOPPER HOLDS WATER WHEN IT RAINS

CAUSE: SLIDE TOPPER HOLDS WATERWHEN IT RAINS

CORRECTION: Slide topper awning rail is at same level as the roller tube. Roller tube brackets are mounted on flange instead of down on slideout facing.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		N/C
Z990	MISCELLANEOUS REPAIR	DKM	N/C
Z990	MISCELLANEOUS REPAIR	DKM	N/C

Subtotal for Job #4: 0.00

Job #5 - Warranty

COMPLAINT: THE BIG PANTRY DOOR HAS A ROLLER THAT IT RIDES ON, BUT IT IS NOT RIDING ON THE ROLLER.

CAUSE: THE BIG PANTRY DOOR (DRAWER) HAS ROLLER THAT IT RIDES ON, BUT IT IS NOT RIDING ON THE ROLLER

CORRECTION: Checked operation of pantry drawer. Drawer was riding on roller. The track was not pulling out all the way. Removed drawer from track. Removed track from it's mounting. Pulled track all the way apart. Remounted track and drawer. Checked operation of pantry drawer. Now opening all the way on both tracks.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	32.00

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Subtotal for Job #5: 32.00

Job #6 - Warranty

COMPLAINT: THERE ARE TWO PIECES OF TRIM ON THE LEFT SIDE OF THE BIG SLIDEOUT THAT ARE LOOSE. SEE BJ FOR DETAILS.

CAUSE: THERE ARE TWO PIECES OF TRIM ON THE LEFT SIDE OF THE BIG SLIDEOUT THAT ARE LOOSE.

CORRECTION: Checked slideout trim. Trim is loose on both sides of facia board. Facia board also loose at bottom. Reattached side trim pieces and facia board at bottom with brad nails. Filled all nail holes with matching putty.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	32.00

Subtotal for Job #6: 32.00

Job #7 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE BLACK TANK KNOFE VALVE LEAKS. CUSTOMER NOTICES THAT WHEN HE TAKES THE CAP OFF OF THE DUMP VALVE, WATER RUNS OUT FROM THE BLACK TANK.

CAUSE: CUSTOMER ADVISESTHAT THE BLACK TANK KNIFE VALVE LEAKS. CUSTOMER NOTICES THAT WHEN HE TAKES THE CAP OFF OF THE DUMP VALVE, WATER RUNS OUT FROM THE BLACK TANK.

CORRECTION: Checked operation black tank dump valve. Cable pull on black tank dump valve is stuck and will only open part way. Finally got the cable valve to open all the way, now itwill not close. Cable is rusty and needs to be replaced.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	DKM	240.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00

Parts

Part #	Description	Qty	Price	Total
491917	96" 3" BRISTOL DRAIN VALVE	1.00	52.66	52.66

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-VALVE	1.00	20.21	20.21

Subtotal for Job #7: 312.87

Job #8 - External

COMPLAINT: CUSTOMER ADVISES THAT THE BLACK TANK LEVEL INTERMITTANTLY HANGS UP AT 1/3 OF A TANK.

CAUSE: CUSTOMER ADVISES THAT THE BLACK TANK LEVEL INTERMITTENTLY HANGS UP AT 1/3 OF A TANK

CORRECTION: Checked monitor panel. Monitor panel is currently showing empty. If monitor panel is showing 1/3 after dumping, the customer needs to connect a hose to the black tank flusher and flush out the tank. Flush black tank until clear water comes out.

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Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	N/C
Z990	MISCELLANEOUS REPAIR	DKM	N/C
Z990	MISCELLANEOUS REPAIR	DKM	N/C
Z990	MISCELLANEOUS REPAIR	DKM	N/C

Subtotal for Job #8: 0.00

Parts Total: 375.13
 Labour Total: 432.00
 Sublet Total: 0.00
 Extras Total: 119.24
WORK ORDER TOTAL: 926.37

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 30 Nov 2023

W/O: 71759
 Promised Date: 30 SEP 23



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