

e-Authorization

1/13/2020
09:23:07

3- Authorization number PA03538271 Reference no: 71759 Status: Approved Approved by blaci Approved date 9/28/2023

Naming Name Address VIN Retail sold on

34	Basden's American RV	Basden's American RV 600 E Baseline Rd Evansville, IN 47725	4YDFAAM22PM915506	5/19/2023					
Item	Root	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	3304514B	Shade - Pleated -	0.00	2.50	0.60		3	0.20	Complaint:3 BLACKOUT BLINDS ARE TO SHORT. 1 IS IN THE BEDROOM AND THE OTHER TWO ARE IN THE BIG SLIDEOUT. NOTE: DOOR KEY CODE IS: 3514 NOTE: UNIT IS EQUIPPED WITH A SLIDER HITCH. MUST USE OUR CRADLE TO MOVE UNIT. Cause:3 BLACKOUT BLINDS ARE TOO SHORT. 1 IS IN THE BEDROOM AND THE OTHER TWO ARE IN THE BIG SLIDEOUT. Correction:Moved unit into shop from service lot. Blinds are too short and do not pull down to cover windows. 9/26/2023: Turned in order request for new blinds. Complaint:THE RIGHT HAND CABINET DOOR ABOVE BED HAS A HINGE THAT IS NOT ATTACHED PROPERLY. Cause:THE RIGHT HAND CABINET DOOR ABOVE BED HAS A HINGE THAT IS NOT ATTACHED PROPERLY Correction:Checked cabinet door hinge above bed. Remounted hinge on door. Remounted door and hinge on cabinet. Hinge pulled away from door when door was closed. Holes in the door frame are too large. Door needs replaced. 9/26/2023: Turned in parts request for a new door.
2	3100806B	Cabinet Door - Re	0.00	0.30	0.20		1	0.20	Complaint:THE BIG PANTRY DOOR HAS A ROLLER THAT IT RIDES ON, BUT IT IS NOT RIDING ON THE ROLLER. Cause:THE BIG PANTRY DOOR (DRAWER) HAS ROLLER THAT IT RIDES ON, BUT IT IS NOT RIDING ON THE ROLLER Correction:Checked operation of pantry drawer. Drawer was riding on roller. The track was not pulling out all the way. Removed drawer from track. Removed track from it's mounting. Pulled track all the way apart. Remounted track and drawer. Checked operation of pantry drawer. Now opening all the way on both tracks.
3	3201014F	Door - Interior Slit	0.00	0.40	0.20		1	0.20	Complaint:THE BIG PANTRY DOOR HAS A ROLLER THAT IT RIDES ON, BUT IT IS NOT RIDING ON THE ROLLER. Cause:THE BIG PANTRY DOOR (DRAWER) HAS ROLLER THAT IT RIDES ON, BUT IT IS NOT RIDING ON THE ROLLER Correction:Checked operation of pantry drawer. Drawer was riding on roller. The track was not pulling out all the way. Removed drawer from track. Removed track from it's mounting. Pulled track all the way apart. Remounted track and drawer. Checked operation of pantry drawer. Now opening all the way on both tracks.
4	3201816A	Decorative Wood	0.00	0.20	0.20		2	0.10	Complaint:THERE ARE TWO PIECES OF TRIM ON THE LEFT SIDE OF THE BIG SLIDEOUT THAT ARE LOOSE. SEE BU FOR DETAILS.

paper claims ~~only~~ use one pre-authorization number per warranty claim for
multiple copies of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the

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Job Root of operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
5 6100906B	Drain Valves - We	0.00	5.00	1.50		1	1.00	Cause: THERE ARE TWO PIECES OF TRIM ON THE LEFT SIDE OF THE BIG SLIDEOUT THAT ARE LOOSE. Correction: Checked slideout trim. Trim is loose on both sides of facia board. Facia board also loose at bottom. Reattached side trim pieces and facia board at bottom with brad nails. Filled all nail holes with matching putty.
								Complaint: CUSTOMER ADVISES THAT THE BLACK TANK KNOF VALVE LEAKS. CUSTOMER NOTICES THAT WHEN HE TAKES THE CAP OFF OF THE DUMP VALVE, WATER RUNS OUT FROM THE BLACK TANK. Cause: CUSTOMER ADVISES THAT THE BLACK TANK KNIFE VALVE LEAKS. CUSTOMER NOTICES THAT WHEN HE TAKES THE CAP OFF OF THE DUMP VALVE, WATER RUNS OUT FROM THE BLACK TANK. Correction: Checked operation black tank dump valve. Cable pull on black tank dump valve is stuck and will only open part way. Finally got the cable valve to open all the way, now it will not close. Cable is rusty and needs to be replaced. NEED TO PULL UNDER BELLY DOWN TO REPLACE
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