

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 71759
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 45814 - DANIEL K. GILMORE
Address: 3514 BEXLEY CT
EVANSVILLE, IN
47711
Phone: 812-630-6058
Stock Number: 2023 ASTORIA 2503REF
VIN: HIN: SER#: 4YDFAAM22PM915506
Mileage: Work Order Comp: 30 NOV 23
Auth. No: Dealer #: 1194
Warr. Date: 19 MAY 23 Work Order Date: 25 SEP 23 Inv #: 399062

WO # Job # Description JOB INFORMATION

71759 1 3 BLACKOUT BLINDS ARE TOO SHORT. 1 IS IN THE BEDROOM AND THE OTHER TWO ARE IN THE BIG SLIDEOUT. NOTE: DOOR KEY CODE IS: 3514 NOTE: UNIT IS EQUIPPED WITH A SLIDER HITCH. MUST USE OUR CRADLE TO MOVE UNIT.
3 BLACKOUT BLINDS ARE TOO SHORT. 1 IS IN THE BEDROOM AND THE OTHER TWO ARE IN THE BIG SLIDEOUT.
Moved unit into shop from service lot. Blinds are too short and do not pull down to cover windows. 9/26/2023: Turned in parts request for new blinds.
71759 2 THE RIGHT HAND CABINET DOOR ABOVE BED HAS A HINGE THAT IS NOT ATTACHED PROPERLY.
THE RIGHT HAND CABINET DOOR ABOVE BED HAS A HINGE THAT IS NOT ATTACHED PROPERLY
Checked cabinet door hinge above bed. Remounted hinge on door. Remounted door and hinge on cabinet. Hinge pulled away from door when door was closed. Holes in the door frame are too large. Door needs replaced. 9/26/2023: Turned in parts request for a new door.
71759 7 CUSTOMER ADVISES THAT THE BLACK TANK KNIFE VALVE LEAKS. CUSTOMER NOTICES THAT WHEN HE TAKES THE CAP OFF OF THE DUMP VALVE, WATER RUNS OUT FROM THE BLACK TANK.
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Checked operation black tank dump valve. Cable pull on black tank dump valve is stuck and will only open part way. Finally got the cable valve to open all the way, now it will not close. Cable is rusty and needs to be replaced.

71759 5 THE BIG PANTRY DOOR HAS A ROLLER THAT IT RIDES ON, BUT IT IS NOT RIDING ON THE ROLLER.
 THE BIG PANTRY DOOR (DRAWER) HAS ROLLER THAT IT RIDES ON, BUT IT IS NOT RIDING ON THE ROLLER
 Checked operation of pantry drawer. Drawer was riding on roller. The track was not pulling out all the way. Removed drawer from track. Removed track from it's mounting. Pulled track all the way apart. Remounted track and drawer. Checked operation of pantry drawer. Now opening all the way on both tracks.

71759 6 THERE ARE TWO PIECES OF TRIM ON THE LEFT SIDE OF THE BIG SLIDEOUT THAT ARE LOOSE. SEE BJ FOR DETAILS.
 THERE ARE TWO PIECES OF TRIM ON THE LEFT SIDE OF THE BIG SLIDEOUT THAT ARE LOOSE.
 Checked slideout trim. Trim is loose on both sides of facia board. Facia board also loose at bottom. Reattached side trim pieces and facia board at bottom with brad nails. Filled all nail holes with matching putty.

Part No	Job#	Description	PARTS	Qty	Price	Total
669897	1	Shade - Roller - Night Only - 32"		1.00	55.50	55.50
669900	1	Shade - Roller - Night Only - 62"		2.00	88.69	177.38
678576	2	Cabinet - Door - CHSQ - 21" x 12		1.00	82.31	82.31
673098	2	GLASS 1/8" x 9" x 17.5" GOLD KRACKLE		1.00	7.28	7.28
491917	7	96" 3" BRISTOL DRAIN VALVE		1.00	52.66	52.66

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	1	MISCELLANEOUS REPAIR		0.00	160.00	0.00
Z990	1	MISCELLANEOUS REPAIR		0.00	160.00	0.00
Z990	1	MISCELLANEOUS REPAIR		0.60	160.00	96.00
Z990	2	MISCELLANEOUS REPAIR		0.00	160.00	0.00
Z990	2	MISCELLANEOUS REPAIR		0.20	160.00	32.00
Z990	2	MISCELLANEOUS REPAIR		0.00	160.00	0.00
Z990	2	MISCELLANEOUS REPAIR		0.00	160.00	0.00
Z990	2	MISCELLANEOUS REPAIR		0.00	160.00	0.00
Z990	7	MISCELLANEOUS REPAIR		0.00	160.00	0.00
Z990	7	MISCELLANEOUS REPAIR		0.00	160.00	0.00
Z990	7	MISCELLANEOUS REPAIR		0.00	160.00	0.00

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Lab Code  Job#  Description          LABOUR          Hrs      Rate      Total
*****
Z990      7  MISCELLANEOUS REPAIR          0.00    160.00     0.00
Z990      7  MISCELLANEOUS REPAIR          0.00    160.00     0.00
Z990      7  MISCELLANEOUS REPAIR          0.00    160.00     0.00
Z990      7  MISCELLANEOUS REPAIR          1.50    160.00    240.00
Z990      7  MISCELLANEOUS REPAIR          0.00    160.00     0.00
Z990      5  MISC LABOUR CODE (EXTERNAL)    0.20    160.00     32.00
Z990      6  MISC LABOUR CODE (EXTERNAL)    0.20    160.00     32.00
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Excode    Job#  Description          EXTRAS          Qty      Price     Total
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FRT       1  UPS-ROLLER SHADES          1.00     52.10    52.10
FRT       2  UPS-CABINET DOOR          1.00     25.36    25.36
FRT       2  UPS-CABINET DOOR GLASS    1.00     21.57    21.57
FRT       7  UPS-VALVE                  1.00     20.21    20.21
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Parts Total: 375.13
 Labour Total: 432.00
 Sublet Total: 0.00
 Extras Total: 119.24

>>>> Claim Total: 926.37

Customer Signature: _____

Date: _____