



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 71758
Promised Date:
25 SEP 23



Customer #: 45474
KITCHEN, JAMES D.



CUSTOMER WORK ORDER

WO #: 71758

Customer: 45474 - KITCHEN, JAMES D. -

812-589-9665

Tag: BJ - SEE COMMENTS 11-30-23

Author: BJW

Location: 1208 BJ TO TALK TO MATT
ABOUT WHAT TO DO WITH PART

Stock #: 10883

Stock Desc: 2022 TT FOREST RIVER

CHEROKEE WOLF PUP 16FQ

Chassis #: 5ZT2CKEC8NY024410

Serial #: 5ZT2CKEC8NY024410

Mileage: 0

Licence:

Invoice #: 399351

Date In: 25 SEP 23

Promised: 30 SEP 23

Date Sched:

Completed: 30 NOV 23

Warr. Date: 28 NOV 22

Job #1 - Warranty

COMPLAINT: THE SINK IS LOOSE WHERE IT ATTACHES TO THE COUNTER TOP.

CAUSE: Counter top around sink delaminating, was not trimmed with silicone
Counter

CORRECTION: Took pictures and put in po for new counter top.

Remove stove. Remove drain. Remove counter top. Staple one by back to new top. Remove faucet and install. Remove drain and remount. Mount new counter. Water test with anti freeze. Put stove back and check for leaks. Silicone edges.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	220.80
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	35.20
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	96.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	128.00

Parts

Part #	Description	Qty	Price	Total
8575	COUNTERTOP, CG101-21 KITCHEN 52" X 2	1.00	146.77	146.77
F100104451	SINK COVER, STONE MIST 16.813" X 16.	1.00	36.40	36.40

Other Services

Code	Description	Qty	Price	Total
FRT	UPS FREIGHT - COUNTERTOP	1.00	131.14	131.14
FRT	UPS-SINK COVER	1.00	33.74	33.74

Subtotal for Job #1: 828.05

Job #2 - External

COMPLAINT: ONE OF THE DUMP DUCTS WILL NOT STAY CLOSED, SO IT DOES NOT ALLOW AIR TO GO THROUGH THE CEILING VENTS.

CAUSE: Has no duct ceiling vent

CORRECTION: Removed cover to AC but found no damage or cause to ac vent. Ac vent works as should. If both vents are closed on the ac it will cause at least one vent to open due to the air flow. Ac vent has no problems.

Labor

Code	Description	Mechanic	Total
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Subtotal for Job #2:

0.00

Job #3 - External

COMPLAINT: CUSTOMER WOULD LIKE TO KNOW HOW MUCH IT WOULD COST TO SWITCH WATER HEATER TO A 10 GALLON WATER HEATER.

CAUSE: Bigger water heater

CORRECTION: Put in po for new 10 gallon water heater. Took picture checked measurements and 10 gallon will not fit.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #3:

0.00

Job #4 - External

COMPLAINT: CUSTOMER WOULD LIKE A PRICE TO REPLACE THE FAUCET WHEN WE REPLACE THE KITCHEN COUNTER.

CORRECTION: CUSTOMER DECLINED

Subtotal for Job #4:

0.00

Job #5 - Internal

COMPLAINT: REPLACE TONGUE JACK CUSTOMER SAID WE DAMAGED.

CORRECTION: REPLACED TONGUE JACK

Parts

Part #	Description	Qty	Price	Total
3291	3500# STROMBERG ELEC JACK -BULK	1.00	N/C	N/C

Subtotal for Job #5:

0.00

Job #6 - Internal

COMPLAINT: CUSTOMER ADVISES THAT IT FEELS LIKE THE TRAILER IS PULLING TO THE RIGHT WHILE BEING TOWED. CUSTOMER FEELS THAT THE TRAILER MAY HAVE BEEN DROPPED WHICH BENT THE TONGUE JACK

CORRECTION: DENNY LOOKED AT WITH CUSTOMER

Subtotal for Job #6:

0.00

Job #WINTER - External

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER
WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

CAUSE: Counter top.

CORRECTION: Wrong one came in. Ordered a new one on 10/24/23

W/O: 71758
Promised Date: 30 SEP 23



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KITCHEN, JAMES D.





Labor			
Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT		N/C
Z990	WINTERIZE UNIT	BB	N/C

Parts				
Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C

Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Job #LP - External
 COMPLAINT: FILL LP

CORRECTION: FILL LP

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C

Other Services				
Code	Description	Qty	Price	Total
LPG	LP GAS	4.00	N/C	N/C

Subtotal for Job #LP: 0.00

Parts Total: 183.17
 Labour Total: 480.00
 Sublet Total: 0.00
 Extras Total: 164.88
WORK ORDER TOTAL: 828.05

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 11 Dec 2023

