



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 71739
Promised Date:
20 SEP 23

CUSTOMER WORK ORDER

WO #: 71739 (Appointment Date: 21 SEP 2023 - Time: 01:00pm)

Customer: 28425 - AMES, EDWARD M. - Stock #: 11160
816-309-5609 Stock Desc: 2022 TT COACHMEN
Tag: SPIRIT 1943RB
Author: BH Chassis #: 5ZT2SBHB2NS043804
Location: 1016 SEE IF PARTS ARE Serial #: 5ZT2SBHB2NS043804
HERE YET Mileage: 0
Licence:

Invoice #:
Date In: 21 SEP 23
Promised: 30 SEP 23
Date Sched:
Completed: 16 OCT 23
Warr. Date: 29 APR 22

Job #1 - Warranty

COMPLAINT: SLIDE SEAL AT THE TOP OF THE SLIDE IS NOT AGAINST THE SLIDE WE ARE TO TAKE PICS AND SEND TO FR TO SEE IF THEY WILL COVER

CAUSE: SLIDE SEAL AT TOP OOF THE SLIDE IS NOT AGAINST THESLIDE. WE ARE TO TAKE PICS AND SEND TO FR TO SEE IF THEY WILL COVER.

CORRECTION: Moved unit into shop from service lot. Checked slideout flap seals. Rear vertical flap seat is folding under when slide is ran in. 9/26/23: Measured size and turnd in part request for a new seal. Moved unit back to service lot. 9/28/23: Moved unit it back into shop to replace slide seal. Removed old verticle flap seal at rear of slide out. Cleaned off old silicone and seal tape. Installed new vertical flap seal. Resealed flap seal to side of unit. Bonded top and side seals together with Loctite. 10/3/2023: Turned in parts request for new flap seal to replace top seal as it is not long enough at the rear to cover side seal like the front. Moved unit back to service lot. 10/11/2023: Moved unit back into shop to replace top flap seal on slideout. Removed old top flap/bulb seal. Cleaned old tape and silicone from mounting surface. Cut ends to fit and installed new flap/bulb seal. Secured in place with staples. Moved unit to service completed lot.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	76.80
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	83.20
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00

Parts

Part #	Description	Qty	Price	Total
C01308874	SEAL, FLIP & SEAL 2.5 WIDE W/ BULB	8.00	2.58	20.64
C01308874	SEAL, FLIP & SEAL 2.5 WIDE W/ BULB	10.00	2.58	25.80

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-SEAL	1.00	17.30	17.30
FRT	UPS-SECOND SET OF SEAL	1.00	17.30	17.30

Subtotal for Job #1: 241.04

Job #2 - Warranty

COMPLAINT: THE TIRES ARE WEARING ON THE OUTSIDE WE ARE TO TAKE PICS AND SEND TO FR TO SEE IF THEY WILL COVER

CORRECTION: TIRE REPLACEMENT WAS DECLINED BY FOREST RIVER



Customer #: 28425
AMES, EDWARD M.



Subtotal for Job #2: 0.00

Job #3 - External

COMPLAINT: CUSTOMER TALKED TO FOREST RIVER (GARY GRIGSBY)CUSTOMER KNOWS HE IS OUT OF WARRANTY.

GGRIGSBY@FORESTRIVERINC.COM
574-358-0401

CORRECTION: FOREST RIVER APPROVED LINE ONE, BUT NOT LINE 2

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #3: 0.00

Parts Total:	46.44
Labour Total:	160.00
Sublet Total:	0.00
Extras Total:	34.60
WORK ORDER TOTAL:	241.04

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 16 Oct 2023

W/O: 71739
Promised Date: 30 SEP 23



Customer #: 28425
AMES, EDWARD M.

