

# FOREST RIVER WARRANTY CLAIM FORM

<b>DEALER ACCOUNT #</b>	0005106	<b>CLAIM STATUS</b>	Authorized
BASDEN RV CENTER INC		<b>CLAIM</b>	1684887
DBA AMERICAN RV CENTER		<b>CLAIM ORIGIN</b>	WEB
600 E BASELINE ROAD		<b>ORIGINAL CLAIM ID</b>	
EVANSVILLE, IN 47725		<b>VIN</b>	5ZT2SBHB2NS043804
USA		<b>CHASSIS VIN</b>	
		<b>MILEAGE</b>	0
<b>Labor rate:</b>	\$160.00	<b>SITE/WAREHOUSE</b>	220 / 220
<b>OWNER INFORMATION</b>		<b>ITEM #</b>	SBT1943RB
EDWARD M AMES		<b>DEALER RO #</b>	71739
939 PEERLESS RD		<b>CLAIM START DATE</b>	09/22/2023
Evansville, IN 47712		<b>CLAIM END DATE</b>	01/01/1900
USA			
<b>Retail Date of Purchase</b>	04/30/2022	<b>WARRANTY EXPIRATION DATE</b>	04/30/2023

## Claim Line Details

### Labor

<b>Line# 1</b>	<b>Operation Code</b>	<b>Operational Description</b>		
	10-11-01-00-000205	Slide Out Seal, each - Frame & Chassis/Slide Out System-Seals/Replace/No Tread Code		
	<b>Complaint, Cause, Correction</b>			
	Original Note : bhoffman@americanrvcenter.com, 2023-09-22 10:51:20 :: SLIDE SEAL AT THE TOP OF THE SLIDE IS NOT AGAINST THE SLIDE WE ARE TO TAKE PICS AND SEND TO FR TO SEE IF THEY WILL COVER LET US KNOW HOW YOU WOULD LIKE US TO MOVE FORWARD CUSTOMER TALKED TO FOREST RIVER (GARY GRIGSBY)CUSTOMER KNOWS HE IS OUT OF WARRANTY. GGRIGSBY@FORESTRIVERINC.COM 574-358-0401			
<b>Model#</b>	<b>Dlr Sub Hrs</b>	2.00	<b>Sub Labor Amt</b> \$320.00	
<b>Serial#</b>	<b>Appr Hrs</b>	1.00	<b>Appr Labor Amt</b> \$160.00	
	<b>Notes</b>			
	Please provide a work order with these issues.			
	Unit has been without warranty since 4/30/2023.			
	Per Gary Grigsby we were told to put this preauth in. the customer has talked to him. per customer he said Gary would look in to this for him.			
	I will have Gary look at this on Monday. He is off today. Sorry for the misunderstanding but nothing was noted.			
	thanks it says it in the CCC			
	goodwill to customer			

### Labor

<b>Line# 2</b>	<b>Operation Code</b>	<b>Operational Description</b>		
	10-3-01-19-000075	Tire only - No Rim, Wheel - Frame & Chassis/Wheels, Tires, Hubcaps/Replace/Tires		
	<b>Complaint, Cause, Correction</b>			
	Original Note : bhoffman@americanrvcenter.com, 2023-09-22 10:55:55 :: THE TIRES ARE WEARING ON THE OUTSIDE WE ARE TO TAKE PICS AND SEND TO FR TO SEE IF THEY WILL COVER LET US KNOW HOW YOU WOULD LIKE US TO MOVE FORWARD CUSTOMER TALKED TO FOREST RIVER (GARY GRIGSBY)CUSTOMER KNOWS HE IS OUT OF WARRANTY. GGRIGSBY@FORESTRIVERINC.COM 574-358-0401			
<b>Model#</b>	<b>Dlr Sub Hrs</b>	1.20	<b>Sub Labor Amt</b> \$192.00	
<b>Serial#</b>	<b>Appr Hrs</b>	0.00	<b>Appr Labor Amt</b> \$0.00	
	<b>Notes</b>			
	No issues seen with the tires in the pictures			

<b>Submitted</b>	<b>Labor Amt</b>	\$512.00	<b>Approved</b>	<b>Labor Amt</b>	\$160.00
	<b>Parts &amp; Freight</b>	\$0.00		<b>Parts &amp; Freight</b>	\$0.00
	<b>Total</b>	\$512.00		<b>Total</b>	\$160.00

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**DEALER** **DATE**

**SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

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**CUSTOMER** **DATE**

**SIGNATURE**

All repairs described have been inspected and are satisfactory.