



# Warranty Authorization Form

Date: 9/28/2023

Basden RV Center, Inc. DBA/ American RV  
600 E Baseline Rd,  
Evansville, IN 47725  
Ph. (812) 867-5200

### General Information

Pre-Auth #: 48197                      Unit: 7M5FP3421NB201643  
Series: Paradigm                      Model: 2022PAR295MK  
Notes:  
Status: Approved

---

### Dealer Information

American RV  
(812) 867-5200

Basden RV Center, Inc. DBA/ American RV  
600 E Baseline Rd,  
Evansville, IN 47725

Requestor: Ben Hoffman  
Return Fax #:  
Email: bhoffman@americanrvcenter.com

---

### Operation Line 1

*Flat Rate Code:* 18022A INVERTER - REPLACE - PROGRESSIVE  
DYNAMICS (part return in us) (Model/serial # required)

*Fault Code:* VENDOR

*Serial #:* NA

*Model #:* PD1620A

*Notes:* 9/28/23: Danielle -- Approved pending the testing of the components, if the components test good they will be charged back to you. Thank you.

*Problem:* WHEN CUSTOMER DRIVES AND GETS TO HIS LOCATION THE INVERTER ERRORS OUT EVERY TIME THE INVERTER SAYS THAT IT HAS LOW VOLTAGE BUT WHEN YOU CHECK THE BATTERY IT HAS OVER 13 VOLTS

*Time Requested:* 1

*Time Allowed:* 1

*Sublet Repairs:* 0.00

*Cause:* INSTALL NEW INVERTER WE INSTALLED THE INVERTER 8-16 AND PLUGGED IT IN ALL DAY AND LET IT CHARGE AND DIDNT HAVE A ISSUE. AFTER POWERING DOWN AND COMING BACK IN THE NEXT MORNING AND TURNING EVERYTHING ON WE ARE GETTING A E5 CODE WHICH IS A INTERNALLY FAILED WE ALSO CYCLED (more...)

*Remedy:* THIS IS THE NEW INVERTER THAT PDI SENT US INSTALLED NEW INVERTER AND TESTED OPERATION.

*Part Return Req:* Yes

*Status:* Approved