

**Pre-Authorization**

Pre-Authorization number PA03532592 Reference no: 71682 Status: Approved Approved by stuml Approved date 9/19/2023  
 Servicing Name Address VIN Retail sold on Dealer

1194 Basden's American RV Basden's American RV 4YDT25R28MV508117 2/15/2021  
 600 E Baseline Rd  
 Evansville, IN 47725

Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	2312015A	Windshield - Fron	0.00	3.00	3.00		1	0.50	Complaint:CUSTOMER ADVISES THAT THERE IS WATER RUNNING IN ON THE OFF DOOR SIDE/FRONT CORNER FO THE MASTER BED. CUSTOMER NOTICES THIS COMING IN FROM THE OFF DOOR LOWER CORNER OF THE WINDOW AT THE FRONT OF THE BED. CUSTOMER HAS A TOWEL SECURED DOWN AT THIS TIME TO HELP TO CATCH THE WATER. Cause:Cleaned cap seal, then applied dicor sealer, will let it set and dry. Check the roof for leaks the next day. Inspected the front window, found a seam line crack in the seal, and was at the top of the window. Seal wasput on upside down. Cleaned and applied sealer to fill in the crack temporarily. Correction:REPLACE THE SEAL SO NO MORE WATER COMES IN

Pre-Authorization number PA03532592 3.00

For paper claims only use one pre-authorization number per warranty claim for  
 Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return toKeystone RV Company