



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 71659
Promised Date:
22 SEP 23

CUSTOMER WORK ORDER

WO #: 71659 (Appointment Date: 12 SEP 2023 - Time: 08:00am)

Customer: 54010 - KEBORTZ, PAMELA - Stock #:
(812) 453-0867 Stock Desc: 2022 5W FOREST RIVER
Tag: BH - UNIT IS READY FOR PICK UP XLR 321
Author: BJW Chassis #:
Location: 1021 BH TO CLOSE WHEN HE GETS BACK Serial #: 4X4FXLH24NF169496
Mileage:
Licence:

Invoice #:
Date In: 12 SEP 23
Promised: 30 SEP 23
Date Sched:
Completed: 21 OCT 23
Warr. Date:

Job #1 - External

COMPLAINT: Transferred to BAS*71926 on 10 OCT 23

Estimate amount was 0.00

GENERATOR NOT WORKING. IT WILL RUN FOR ABOUT 30-45 MINUTES AND THEN IT WILL START SURGING. ONCE THIS STARTS HAPPENING, THE AIR CONDITIONERS WILL POWER DOWN.

CAUSE: Ran Gen with both ac's on for 45 minutes. Took Amp draw on both units. Both units are running at 14- 16 amps which is normal. Went on roof and pulled shroud off ac unit. Removed coverpanel for capacitor. Unit is not equipped with a hard start capacitor. Both unit are the same. Both units would benefit from having a hard start capacitor installed. However, I could not replicate the issue at this time.

CORRECTION: .

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - External

COMPLAINT: Transferred to BAS*71926 on 10 OCT 23

Estimate amount was 0.00

KITCHEN AREA HAS OUTLETS THAT ARE NOT WORKING. THERE ARE TWO OUTLETS IN THE CEILING NEAR THE STOVE AND THERE ARE ALSO OUTLETS IN THE ISLAND THAT ARE NOT WORKING.

CAUSE: Pulled breaker panel to check breakers. Put tester on outlets. No power going through outlets as customer stated. After locating gfci in bathroom I found it was tripped. Reset gfci. Tested all outlets in kitchen. All outlets are working. Tested gfci again with my tester. Tester states gfci is good.

CORRECTION: .

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Subtotal for Job #2: 0.00

Job #3 - External

COMPLAINT: Transferred to BAS*71926 on 10 OCT 23



Customer #: 54010
KEBORTZ, PAMELA



Estimate amount was 0.00

SLIDING DOOR ON GARAGE DOOR IS NOT WORKING PROPERLY, DOES NOT SLIDE. THIS IS THE SLIDING DOOR THAT IS ON THE LEFT HAND SIDE AS YOU ARE LOOKING OUT THE BACK END OF THE TRAILER.

CAUSE: Screen doors are removable. Both doors slide into frame on the walls. This is so you can adjust and remove doors if necessary.

CORRECTION: Pushed door inward towards wall. Lubricated sliders in door frames. Door in sliding and lines up with other door.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Subtotal for Job #3:			0.00

Job #4 - Warranty

COMPLAINT: THE LIVING ROOM THERMOSTAT COVER FELL OFF AND IT DOES NOT WORK NOW

CAUSE: Can't get just the cover for the thermostat. Needs new thermostat.

CORRECTION: Removed thermostat. Installed new thermostat.

Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		ZMS	24.00
Parts				
Part #	Description	Qty	Price	Total
3316250.012	BLK SINGLE ZONE LCD THERMOSTAT	1.00	60.46	60.46
Subtotal for Job #4:				84.46

Job #5 - Warranty

COMPLAINT: BATHROOM DOOR WILL NOT OPEN ONCE IT IS SHUT. WHEN TURNING THE DOOR KNOB, IT DOES NOT PULL THE STRIKER IN FAR ENOUGH TO LET IT UNLATCH.

CAUSE: AJD DOOR

CORRECTION: Removed stricker plate. Took a chisel and cut a relief into the door frame so it will sit flush. Installed plate. Cleaned up debris. Door now opens with handle.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	16.00
Subtotal for Job #5:			16.00

Job #6 - External

COMPLAINT: Transferred to BAS*71926 on 10 OCT 23

Estimate amount was 0.00

GARAGE ENTRY WALK-IN DOOR HAS WRONG SIZE SCREEN DOOR, IT IS TO SMALL

CAUSE: Door frame is bowed out slightly. Pulled screen door closer to door frame so it would latch.

CORRECTION: .

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C



Subtotal for Job #6: 0.00

Job #7 - Warranty

COMPLAINT: THE REFRIGERATOR DOOR COMES OPEN WHILE IN TOW.

CAUSE: Slide room floor is not secured to the walls. Floor is pushing down. This has caused the fridge to push upper brackets out of the stile above the fridge. Fridge is bouncing up and down as the unit is in travel. **slide room ski is also damaged under the fridge. Will need to remove slide ski and secure the floor so it doesn't move and replace slide ski. Also need to shim the fridge so it will not pull down on stile. **are we replacing the stile?

Fridge falling out. And floor loose.

CORRECTION: Remove trim on floor of slide room. Put panel on floor to roll fridge out. Unscrew fridge and roll out. Cut a 25 and a 1/2 inch angle, iron and drilled holes in it. Screw to wall and floor. Took pics. Put fridge back in fastened. Nailed trim back on floor. Remove left floor ski. And installed new floor ski.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	302.40
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	65.60
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	94.40
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	81.60
Z990	MISC LABOUR CODE (EXTERNAL)	BB	256.00

Parts

Part #	Description	Qty	Price	Total
F100380780	J&B SLIDE SKI, 53", CURRENT 2022, RE	1.00	9.98	9.98

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-SKI	1.00	30.44	30.44

Subtotal for Job #7: 840.42

Job #8 - External

COMPLAINT: Transferred to BAS*71926 on 10 OCT 23

Estimate amount was 0.00

CUSTOMER WOULD LIKE TO KNOW IF THERE IS A WAY TO TURN THE REFRIGERATOR OFF.

CAUSE: 3rd breaker from left controls fridge.

CORRECTION: .

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Subtotal for Job #8: 0.00

Parts Total: 70.44
Labour Total: 840.00
Sublet Total: 0.00
Extras Total: 30.44
WORK ORDER TOTAL: 940.88

W/O: 71659
Promised Date: 30 SEP 23

Customer #: 54010
KEBORTZ, PAMELA

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 21 Oct 2023

W/O: 71659
Promised Date: 30 SEP 23



Customer #: 54010
KEBORTZ, PAMELA

