

e-Authorization

10/23/2023
11:28:31 AM

Pre-Authorization number PA03527280 Reference no: 71647 Status: Approved Approved by: Rossa Approved date: 10/23/2023
Customer Name: Address: VIN: Retail sold on:

34	Basden's American RV	Basden's American RV 600 E Baseline Rd Evansville, IN 47725	4YDFCGL24PL500207	8/27/2022					
Item #	Root of operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	3100316A	Base Cabinets - S	0.00	20.00	20.00		1	0.20	Complaint:tape is coming off of the cabinets IN THE KITCHEN /LIVING ROOM Cause:tape coming off of cabinets Correction:took measurements of all trim and filled out paper work to order tape,23 pieces,it was 66 feet. NEED TO REPLACE THE CROWN MOLDING AND PEAL AND TAPE THE REST OF THE CABINETS AREAS KRV-VCB genesis approve to replace the crown molding and repair the stiles approve 10.6 hours if you are going to exceed the time allotted please submit photos shoiing the scope of the work left to complete and time requests to service@keystonerv.com and reference the pre-auth number for management review
2	2104114B	Slide Out - Box - f	0.00	0.60	0.20		1	0.20	Complaint:on the big slide the seal is coming off front outside top CUSTOMER SAYS THAT IT WAS NOT CUT RIGHT Cause:bulb seal and track coming apart. Correction:took off bulb seal and found that when track was put on the manufacturer missed the track with staples and it was not connected to camper, installed screws to hold track in place, installed bulb seal and sealed with silicone. KRV – Approved as a Goodwill gesture (non-warranty).
3	2106814A	Slide Out Box Wir	0.00	0.20	0.20		1	0.20	Complaint:Big slide spring under the room has broken Cause:broken spring Correction:NEED TO INSTALL NEW SPRING KRV – Approved as a Goodwill gesture (non-warranty).
4	6109415A	Holding Tank Flus	0.00	0.40	0.20		1	0.20	Complaint:WHEN FLUSHING THE BLACK TANK IT IS LEAKING INSIDE THE BATHROOM Cause:vacuum breaker is leaking Correction:took out cabinet drawer to get to vacuum breaker, its leaking, installed new vacuum breaker and tested, no more leaks. KRV – Approved as a Goodwill gesture (non-warranty).

Customer paper claims only use one pre-authorization number per warranty claim for multiple copies of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the

e-Authorization

10/23/20
11:28:31

In Root operation of	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
3-Auth	Authorization number PA03527280			20.60				

paper claims ~~only~~ use one pre-authorization number per warranty claim for
ple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
m. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the