



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

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W/O: 71593
Promised Date:
20 SEP 23

CUSTOMER WORK ORDER

WO #: 71593

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BH
Location: 0920 CHECK WORK

Stock #: 11274
Stock Desc: 2024 TT COACHMEN
CATALINA 164BHX
Chassis #: 5ZT2CAEC1RK006687
Serial #: 5ZT2CAEC1RK006687
Mileage: 0
Licence:

Invoice #:
Date In: 31 AUG 23
Promised: 30 SEP 23
Date Sched:
Completed: 15 SEP 23
Warr. Date:

Job #BUNKHOUSE - Internal

Transferred to BAS*71635 on 07 SEP 23
Estimate amount was 0.00
PRE DELIVERY INSPECTION NEW BUNKHOUSE

Labor

| Code | Description | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR | N/C |
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR | N/C |
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR | N/C |
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR | N/C |

Other Services

| Code | Description | Qty | Price | Total |
|------|---------------|------|-------|-------|
| LPG | LP GAS | 0.00 | N/C | N/C |
| SS | SHOP SUPPLIES | 0.00 | N/C | N/C |

Subtotal for Job #BUNKHOUSE: 0.00

Job #1 - Warranty

COMPLAINT: SEALER ON WATER HEATER TRIM NEEDS
RESEALED LEAKING IN THE UNIT FROM THE
OUTSIDE

CAUSE: Water heater sealer not sealing
out water

CORRECTION: When draining the water heater
water was going behind the sealer that
wasn't trimmed properly. Got clear
silicone from parts. Removed the bad
sealer the laid clear silicone in place
and put it into the cracks to seal out
water.

Labor

| Code | Description | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR | 16.00 |

Parts

| Part # | Description | Qty | Price | Total |
|--------|--------------------|------|-------|-------|
| 500627 | CLEAR SIKASIL PLUS | 1.00 | 16.59 | 16.59 |

Customer #: 1000
BASDEN'S AMERICAN RV,



Subtotal for Job #1: 32.59

Job #2 - Warranty

COMPLAINT: WATER HEATER / WATER PUMP WIRES PINCHED BETWEEN THE FRAME

CAUSE: Wires were pinched

CORRECTION: Took pictures. Drove wooden wedges between the floor and frame to pull out the wires to water pump and water heater. Got the wires out.

Labor

| Code | Description | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR | 80.00 |

Subtotal for Job #2: 80.00

Job #3 - Warranty

COMPLAINT: WATER PUMP NEED GROUNDED TO THE FRAME

CAUSE: When water pump is on the lights flicker.

CORRECTION: Took the ground to the water pump, cut the wire then crimped a loop onto the wire. Removed the nearest ground wire and placed the water pump ground to it. Checked the lights again with water pump running. Had no light flicker after.

Labor

| Code | Description | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR | 64.00 |

Subtotal for Job #3: 64.00

Job #4 - Warranty

COMPLAINT: FRIDGE NEEDS RESET IN THE CABINET

CAUSE: Trim around fridge had a gap problem.

CORRECTION: Took pictures. Removed the screws holding in the trim to fridge then moved the trim then screwed the trim back into cabinet.

Labor

| Code | Description | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR | 24.00 |
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR | 24.00 |

Subtotal for Job #4: 48.00

Job #5 - Warranty

COMPLAINT: SEWER CAP IS BROKEN

CAUSE: Sewer cap had a missing leg

W/O: 71593
Promised Date: 30 SEP 23



Customer #: 1000
BASDEN'S AMERICAN RV,





CORRECTION: Had a job line made. Took pictures. Ask parts for new sewer cap. Removed broken sewer cap then put on new sewer cap. Put broken sewer cap in warranty bin.

| Labor | | | |
|--------------|-----------------------------|----------|-------|
| Code | Description | Mechanic | Total |
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR | 8.00 |

| Parts | | | | |
|--------------|-----------------------------------|------|-------|-------|
| Part # | Description | Qty | Price | Total |
| 11-0429 | 39463 SEWER CAP W/HOSE CONNECTION | 1.00 | 3.24 | 3.24 |

Subtotal for Job #5: 11.24

Job #6 - Warranty

COMPLAINT: ENTRAY DOOR STEPS FLEXING DOWN BAD AND HITTING FLOOR

CAUSE: Step mount bending

CORRECTION: Step mounts, left and right mounts are bending up in to underbelly. Put po for new mounts or a solution to fix this problem.

| Labor | | | |
|--------------|-----------------------------|----------|-------|
| Code | Description | Mechanic | Total |
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR | 0.00 |
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR | 0.00 |
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR | 0.00 |
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR | 48.00 |

| Parts | | | | |
|--------------|----------------|------|-------|-------|
| Part # | Description | Qty | Price | Total |
| 733555 | 1/8x2x36 ANGLE | 1.00 | 20.29 | 20.29 |

Subtotal for Job #6: 68.29

Parts Total: 40.12
 Labour Total: 264.00
 Sublet Total: 0.00
 Extras Total: 0.00
WORK ORDER TOTAL: 304.12

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 15 Sep 2023

