

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1664367
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAEC1RK006687
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$160.00	SITE/WAREHOUSE	203 / 203
OWNER INFORMATION		ITEM #	BCAT164BHX
		DEALER RO #	71593
		CLAIM START DATE	09/05/2023
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor
Line# 1

Operation Code	70-167-19-00-001999	Operational Description	
		Water Heater - Appliances/Water Heater (Suburban)/Reseal/No Tread Code	
Complaint, Cause, Correction			
Original Note : bhoffman@americanrvcenter.com, 2023-09-05 09:57:36 :: SEALER ON WATER HEATER TRIM NEEDS RESEALED LEAKING IN THE UNIT FROM THE OUTSIDE Water heater sealer not sealing out water When draining the water heater water was going behind the sealer that wasn't trimmed properly. Got clear silicone from parts. Removed the bad sealer the laid clear silicone in place and put it into the cracks to seal out water.			
Model #	Dlr Sub Hrs	0.10	Sub Labor Amt \$16.00
Serial #	Appr Hrs	0.10	Appr Labor Amt \$16.00

Notes

Labor
Line# 2

Operation Code	40-196-24-11-001297	Operational Description	
		Interior 12 Volt Wiring - Electrical/12 Volt Interior/Repair/Electrical	
Complaint, Cause, Correction			
Original Note : bhoffman@americanrvcenter.com, 2023-09-05 09:58:19 :: WATER HEATER / WATER PUMP WIRES PINCHED BETWEEN THE FRAME Wires were pinched Took pictures. Drove wooden wedges between the floor and frame to pull out the wires to water pump and water heater. Got the wires out.			
Model #	Dlr Sub Hrs	0.60	Sub Labor Amt \$96.00
Serial #	Appr Hrs	0.50	Appr Labor Amt \$80.00

Notes

EXCESSIVE AMOUNT REQUESTED
CHANGED TO SIMILAR REPAIR TIME

Labor
Line# 3

Operation Code	40-196-24-11-001297	Operational Description	
		Interior 12 Volt Wiring - Electrical/12 Volt Interior/Repair/Electrical	
Complaint, Cause, Correction			
Original Note : bhoffman@americanrvcenter.com, 2023-09-05 09:59:34 :: WATER PUMP NEED GROUNDED TO THE FRAME When water pump is on the lights flicker. Took the ground to the water pump, cut the wire then crimped a loop onto the wire. Removed the nearest ground wire and placed the water pump ground to it. Checked the lights again with water pump running. Had no light flicker after.			
Model #	Dlr Sub Hrs	0.40	Sub Labor Amt \$64.00
Serial #	Appr Hrs	0.40	Appr Labor Amt \$64.00

Notes

AUTHORIZED AS REQUESTED

Labor
Line# 4

Operation Code 30-100-24-00-001050 **Operational Description** Cabinet Stiles - Interior/Cabinetry/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-09-05 10:00:32 :: FRIDGE NEEDS RESET IN THE CABINET Trim around fridge had a gap problem. Took pictures. Removed the screws holding in the trim to fridge then moved the trim then screwed the trim back into cabinet. Additional Note :

bhoffman@americanrvcenter.com, 2023-09-05 10:05:36 :: NOT REPLACING JUSTING FIXING

Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$48.00
Serial #	Appr Hrs	0.30	Appr Labor Amt	\$48.00

Notes

PHOTOS ARE REQUIRED
PHOTOS HAVE BEEN ADDED
AUTHORIZED AS REQUESTED

Labor
Line# 5

Operation Code 60-138-01-00-001530 **Operational Description** Sewer Cap Cover - Plumbing/Drainage System/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-09-05 10:05:58 :: SEWER CAP IS BROKEN Sewer cap had a missing leg Had a job line made. Took pictures. Ask parts for new sewer cap. Removed broken sewer cap then put on new sewer cap. Put broken sewer cap in warranty bin.

Model #	Dlr Sub Hrs	0.05	Sub Labor Amt	\$8.00
Serial #	Appr Hrs	0.05	Appr Labor Amt	\$8.00

Notes

AUTHORIZED AS REQUESTED

Labor
Line# 6

Operation Code 10-7-01-16-000141 **Operational Description** Entry Step - Frame & Chassis/Manual Entry Step/Replace/Structure

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-09-05 10:06:35 :: ENTRAY DOOR STEPS FLEXING DOWN BAD AND HITTING FLOOR Step mount bending Step mounts,left and right mounts are bending up in to underbelly. Put po for new mounts or a solution to fix this problem.

Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$48.00
Serial #	Appr Hrs	0.30	Appr Labor Amt	\$48.00

Notes

AUTHORIZED AS REQUESTED

Submitted	Labor Amt	\$280.00	Approved	Labor Amt	\$264.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$280.00		Total	\$264.00

DEALER DATE
SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER DATE
SIGNATURE

All repairs described have been inspected and are satisfactory.