

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 71593
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 1000 - BASDEN'S AMERICAN RV
Address: 600 E. BASELINE RD. EVANSVILLE, IN
USA
47725

Phone:

Stock Number: 11274 - 2024 CATALINA 164BHX 5ZT2CAEC1RK006687
VIN: 5ZT2CAEC1RK006687 HIN: SER#: 5ZT2CAEC1RK006687
Mileage: 0 Work Order Comp: 15 SEP 23
Auth. No: Dealer #:
Warr. Date: Work Order Date: 31 AUG 23 Inv #: 396350

WO #	Job #	Description	JOB INFORMATION
71593	1	SEALER ON WATER HEATER TRIM NEEDS RESEALED LEAKING IN THE UNIT FROM THE OUTSIDE	Water heater sealer not sealing out water When draining the water heater water was going behind the sealer that wasn't trimmed properly. Got clear silicone from parts. Removed the bad sealer the laid clear silicone in place and put it into the cracks to seal out water.
71593	5	SEWER CAP IS BROKEN	Sewer cap had a missing leg Had a job line made. Took pictures. Ask parts for new sewer cap. Removed broken sewer cap then put on new sewer cap. Put broken sewer cap in warranty bin.
71593	6	ENTRAY DOOR STEPS FLEXING DOWN BAD AND HITTING FLOOR	Step mount bending Step mounts, left and right mounts are bending up in to underbelly. Put po for new mounts or a solution to fix this problem. Used a jack and square tube to unbend the steps. Received a flat bar to fix steps. Measured, cut, and drilled holes in a flat bar. Painted then mounted to steps and frame. Tested the steps by walking in and out of camper.
71593	2	WATER HEATER / WATER PUMP WIRES PINCHED BETWEEN THE FRAME	Wires were pinched Took pictures. Drove wooden wedges between the floor and frame

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to pull out the wires to water pump and water heater. Got the wires out.

71593 3 WATER PUMP NEED GROUNDED TO THE FRAME
When water pump is on the lights flicker.
Took the ground to the water pump, cut the wire then crimped a loop onto the wire. Removed the nearest ground wire and placed the water pump ground to it. Checked the lights again with water pump running. Had no light flicker after.

71593 4 FRIDGE NEEDS RESET IN THE CABINET
Trim around fridge had a gap problem.
Took pictures. Removed the screws holding in the trim to fridge then moved the trim then screwed the trim back into cabinet.

Part No	Job#	Description	PARTS	Qty	Price	Total
APP017-412406	1	CLEAR SIKASIL PLUS		1.00	16.59	16.59
CMC39463	5	39463 SEWER CAP W/HOSE CONNECTION		1.00	3.24	3.24
733555	6	1/8x2x36 ANGLE		1.00	20.29	20.29

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.10	160.00	16.00
Z990	5	MISC LABOUR CODE (EXTERNAL)		0.05	160.00	8.00
Z990	6	MISC LABOUR CODE (EXTERNAL)		0.00	160.00	0.00
Z990	6	MISC LABOUR CODE (EXTERNAL)		0.00	160.00	0.00
Z990	6	MISC LABOUR CODE (EXTERNAL)		0.00	160.00	0.00
Z990	6	MISC LABOUR CODE (EXTERNAL)		0.30	160.00	48.00
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.50	160.00	80.00
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.40	160.00	64.00
Z990	4	MISC LABOUR CODE (EXTERNAL)		0.15	160.00	24.00
Z990	4	MISC LABOUR CODE (EXTERNAL)		0.15	160.00	24.00

Parts Total: 40.12
Labour Total: 264.00
Sublet Total: 0.00
Extras Total: 0.00

>>>> Claim Total: 304.12

Customer Signature: _____

Date: _____