



600 E. Baseline Rd.  
Evansville, IN 47725

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812.867.5200  
FAX 812.868.1012

W/O: 71592  
Promised Date:  
20 SEP 23

## CUSTOMER WORK ORDER

WO #: 71592

Customer: 54082 - PARKE, AMANDA -  
812-215-0678

Tag: BH WAITING ON CUSTOMER

Author: BH

Location: 0430 CHECK PREAUTH

Stock #: 11273

Stock Desc: 2024 TT COACHMEN

CATALINA SUMMIT SERIES 164BHX

Chassis #: 5ZT2CAECXRK006719

Serial #: 5ZT2CAECXRK006719

Mileage: 0

Licence:

Invoice #:

Date In: 31 AUG 23

Promised: 30 SEP 23

Date Sched:

Completed: 29 APR 24

Warr. Date: 06 OCT 23

### Job #BUNKHOUSE - Internal

COMPLAINT: Transferred to BAS\*71816 on 02 OCT 23

Estimate amount was 0.00

PRE DELIVERY INSPECTION NEW BUNKHOUSE

CAUSE: PDI

CORRECTION: Pulled camper into service bay. Started on the chassis, such as check the tire psi at 65. Checked the brakes and breakaway switch, stability jacks, running lights, tongue jack, 7way, steps. Filled 20 lb lp tank. Plugged in shore power cord from camper. Got battery box then installed on the front. Hooked up test battery. Filled the fresh tank. Had to dewinterize the system to check for hot water. Turned valves at water pump and water heater. When turning on water pump found toilet was leaking. Checked the city water connection and black tank flush for leaks. Filled grey and black tank to check for leaks and sensor level. Turned on the ac, lights, 12v fridge, microwave, and bathroom vent. Checked 120v outlet, gcfi, and USB ports. Found an outlet in the bunk bed area missing an outlet cover. Turned on the gas to check the stove, furnace, and water heater. Did an lp drop test at the stove for furnace and water heater. Checked awning and awning lights. Checked tv, antenna, and radio for signal. Inspected the roof. Checked the front cap, it has dents along the edges. Checked the hood range light and fan. Drain the black, grey, fresh tank, water heater. Took pictures as needed.

### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |

### Other Services

| Code | Description   | Qty  | Price | Total |
|------|---------------|------|-------|-------|
| LPG  | LP GAS        | 0.00 | N/C   | N/C   |
| SS   | SHOP SUPPLIES | 0.00 | N/C   | N/C   |

Subtotal for Job #BUNKHOUSE: 0.00

### Job #1 - Warranty

COMPLAINT: SEALER ON WATER HEATER TRIM IS LEAKING

CAUSE: Trim was not seal properly

CORRECTION: Took pictures. When draining the water heater, water leaks into interior floor. Removed the factory silicone the put clear silicone down the rub silicone into cracks.

### Labor

| Code | Description | Mechanic | Total |
|------|-------------|----------|-------|
|------|-------------|----------|-------|



Customer #: 54082  
PARKE, AMANDA

Z990 MISC LABOUR CODE (EXTERNAL) SAR 32.00

Subtotal for Job #1: 32.00

Job #2 - Warranty

COMPLAINT: TOILET IS LEAKING

CAUSE: Leaking hose to toilet

CORRECTION: Went inside camper to dewinterize and noticed antifreeze coming from toilet. Unscrew the hose from toilet to verify it had a Cone washer. It had a one washer. The hose was loose when removing. Put hose back on and tightened. No more leaks after tightening the waterline. Took pictures

Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | 32.00 |

Subtotal for Job #2: 32.00

Job #3 - Warranty

COMPLAINT: STEP MOUNTS ARE BENT

CAUSE: Step mounts are bending

CORRECTION: Took pictures. Step mount are bending up into the underbelly. Put in po for new step mounts to or a better setup.

Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | 0.00  |
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | 0.00  |
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | 0.00  |
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | 48.00 |

Parts

| Part # | Description    | Qty  | Price | Total |
|--------|----------------|------|-------|-------|
| 733555 | 1/8x2x36 ANGLE | 1.00 | 20.29 | 20.29 |

Subtotal for Job #3: 68.29

Job #4 - Warranty

COMPLAINT: WATER PUMP NEEDS GROUNDED LIGHTS FLICKERING

CAUSE: When the water pump runs, the led lights flicker.

CORRECTION: When the water pump runs, the led lights flicker. Went to the underbelly and cut the ground. Wired the ground to the frame. Checked lights when waterpump runs now lights don't flicker after.

Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | 48.00 |

Subtotal for Job #4: 48.00

Job #5 - Warranty

COMPLAINT: BATON STRIP IS LOOSE BY THE BATHROOM DOOR

CAUSE: Baton strip falling off lower wall.

CORRECTION: Took pictures. Got the staple gun then stapled the baton strip back on lower wall.

Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | 16.00 |

Parts

| Part # | Description | Qty | Price | Total |
|--------|-------------|-----|-------|-------|
|--------|-------------|-----|-------|-------|



4582                      FLAT TRANSITION TRIM BLACK OR                      1.00                      12.06                      12.06  
WHITE

**Subtotal for Job #5:                      28.06**

**Job #6 - Warranty**

COMPLAINT: FRONT CAP METAL IS DENTED

CAUSE: Front cap metal has dents  
Metal

CORRECTION: Took pictures. Got with Ben about front cap. Showed Denny front cap,he asked if I took pictures.  
Un pack crates. Remove right side front trim. Clean off silicone and putty. Cut off raised areas on the inside where the screws go. Took pics. Same with left trim. Remove diamond plate. Remove running lights. Remove both front panels. Staple on trim on front wood to space out from screws. Took pics. Cut flat alpha dicor with a knife to make sure trim lays flat. Install upper metal. Install lower metal. Install diamond plate. Put corners on. Put new top trim on. Put back vinyl insert. Put three tubes of alpha on. Taped off and siliconed. Put on new decals. Test running lights.

| Labor |                             |          |        |
|-------|-----------------------------|----------|--------|
| Code  | Description                 | Mechanic | Total  |
| Z990  | MISC LABOUR CODE (EXTERNAL) | BB       | 0.00   |
| Z990  | MISC LABOUR CODE (EXTERNAL) | SAR      | 0.00   |
| Z990  | MISC LABOUR CODE (EXTERNAL) | BB       | 0.00   |
| Z990  | MISC LABOUR CODE (EXTERNAL) | BB       | 0.00   |
| Z990  | MISC LABOUR CODE (EXTERNAL) | BB       | 480.00 |
| Z990  | MISC LABOUR CODE (EXTERNAL) | BB       | 0.00   |
| Z990  | MISC LABOUR CODE (EXTERNAL) | BB       | 0.00   |
| Z990  | MISC LABOUR CODE (EXTERNAL) | BB       | 0.00   |
| Z990  | MISC LABOUR CODE (EXTERNAL) | BB       | 480.00 |
| Z990  | MISC LABOUR CODE (EXTERNAL) | BB       | 0.00   |

| Parts      |                                                                |      |        |        |
|------------|----------------------------------------------------------------|------|--------|--------|
| Part #     | Description                                                    | Qty  | Price  | Total  |
| C01299075  | LABEL, USA MASS LABEL INFO ( LARGE -12.5" X 18.5") FR-101 2017 | 1.00 | 3.76   | 3.76   |
| F100418583 | GRAPHIC, #20 FRONT "CATALINA" CATALINA 2024                    | 1.00 | 15.09  | 15.09  |
| F100418582 | GRAPHIC, #17 FRONT MOUNTAINS CATALINA SUMMIT 2024              | 1.00 | 11.03  | 11.03  |
| F100418581 | GRAPHIC, #16 ODS CATALINA SUMMIT 2024                          | 1.00 | 1.31   | 1.31   |
| F100418580 | GRAPHIC                                                        | 1.00 | 1.31   | 1.31   |
| F100162292 | METAL, .040 48 X 96 CTL SL BLACK W/                            | 2.00 | 102.96 | 205.92 |
| 4582       | FLAT TRANSITION TRIM BLACK OR WHITE                            | 1.00 | 12.06  | 12.06  |
| 3388       | 551LSB-1 BLACK NON SAG DICOR                                   | 1.00 | 7.69   | 7.69   |
| 8695       | 5121 ALPHATHANE - WHITE                                        | 3.00 | 10.52  | 31.56  |
| 500627     | CLEAR SIKASIL PLUS                                             | 2.00 | 17.86  | 35.72  |
| F100336521 | DECAL, 41" COACHMEN W/ PETE LEGEND (                           | 1.00 | 10.71  | 10.71  |

| Other Services |                             |      |        |        |
|----------------|-----------------------------|------|--------|--------|
| Code           | Description                 | Qty  | Price  | Total  |
| FRT            | FREIGHT FOR DECALS ON JOB#6 | 1.00 | 23.10  | 23.10  |
| FRT            | FREIGHT & CRATE - METAL     | 1.00 | 763.30 | 763.30 |
| FRT            | FREIGHT & CRATE - METAL     | 1.00 | 385.57 | 385.57 |
| FRT            | UPS-DECAL                   | 1.00 | 17.30  | 17.30  |

**Subtotal for Job #6:                      2,485.43**

**Job #7 - Warranty**

COMPLAINT: 120V OUTLET IS MISSING COVER TRIM



W/O: 71592  
Promised Date: 30 SEP 23



Customer #: 54082  
PARKE, AMANDA





CAUSE: Bunk bed area is missing the outlet cover.

CORRECTION: Matt gave me a new 120v outlet. Removed the outlet then put in new outlet with cover.  
Tested the outlet.

| Labor |                             |          |       |
|-------|-----------------------------|----------|-------|
| Code  | Description                 | Mechanic | Total |
| Z990  | MISC LABOUR CODE (EXTERNAL) | SAR      | 48.00 |

| Parts   |                                      |      |       |
|---------|--------------------------------------|------|-------|
| Part #  | Description                          | Qty  | Price |
| 72-7197 | 15 AMP DECOR RECEPTACLE WITH COVER - | 1.00 | 8.66  |

Subtotal for Job #7: 56.66

Parts Total: 377.17  
Labour Total: 1,184.00  
Sublet Total: 0.00  
Extras Total: 1,189.27  
**WORK ORDER TOTAL: 2,750.44**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 29 Apr 2024

