

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1900082
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAECXRK006719
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	203 / 203
Labor rate:	\$170.00	ITEM #	BCAT164BHX
OWNER INFORMATION		DEALER RO #	71592
AMANDA L PARKE		CLAIM START DATE	04/29/2024
692 S DEER HAVEN DR		CLAIM END DATE	01/01/1900
Princeton, IN 47670			
USA			
Retail Date of Purchase	10/07/2023	WARRANTY EXPIRATION DATE	10/07/2024

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	70-167-19-00-001999	Water Heater - Appliances/Water Heater (Suburban)/Reseal/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-04-29 13:58:38 :: Original Note : bhoffman@americanrvcenter.com, 2023-09-05 09:38:15 :: SEALER ON WATER HEATER TRIM IS LEAKING Trim was not seal properly Took pictures . When draining the water heater, water leaks into interior floor. Removed the factory silicone the put clear silicone down the rub silicone into cracks.			
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$34.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$34.00
	Notes			

Labor

Line# 2	Operation Code	Operational Description		
	60-136-15-00-001499	Water Line - Plumbing/Fresh Water Supply/Repair or Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-04-29 14:00:52 :: Original Note : bhoffman@americanrvcenter.com, 2023-09-05 09:40:48 :: TOILET IS LEAKING Leaking hose to toilet Went inside camper to dewinterize and noticed antifreeze coming from toilet. Unscrew the hose from toilet to verify it had a Cone washer. It had a one washer. The hose was loose when removing. Put hose back on and tightened. No more leaks after tightening the waterline. Took pictures			
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$34.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$34.00
	Notes			

Labor

Line# 3	Operation Code	Operational Description		
	10-7-01-16-000141	Entry Step - Frame & Chassis/Manual Entry Step/Replace/Structure		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-04-29 14:03:13 :: Original Note : bhoffman@americanrvcenter.com, 2023-09-05 09:42:06 :: STEP MOUNTS ARE BENT Step mounts are bending Took pictures. Step mount are bending up into the underbelly. Put in po for new step mounts to or a better setup.			
Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$51.00
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$51.00
	Notes			

Labor

Line# 4	Operation Code	Operational Description
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40-196-24-11-001297 Interior 12 Volt Wiring - Electrical/12 Volt Interior/Repair/Electrical
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2024-04-29 14:04:11 :: Original Note :
bhoffman@americanrvcenter.com, 2023-09-05 09:43:36 :: WATER PUMP NEEDS GROUNDED LIGHTS
FLICKERING When the water pump runs, the led lights flicker. When the water pump runs, the led lights flicker.
Went to the underbelly and cut the ground. Wired the ground to the frame. Checked lights when waterpump runs
now lights don't flicker after.

Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$51.00
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$51.00

Notes

Labor

Line# 5

Operation Code	Operational Description
30-102-01-00-001118	Miscellaneous Interior Trim, each - Interior/Panels, Ceilings, & Interior Moldings/ Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-04-29 14:04:51 :: Original Note :
bhoffman@americanrvcenter.com, 2023-09-05 09:44:47 :: BATON STRIP IS LOOSE BY THE BATHROOM DOOR
Baton strip falling off lower wall. Took pictures. Got the staple gun then stapled the baton strip back on lower
wall.

Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$17.00
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$17.00

Notes

Labor

Line# 6

Operation Code	Operational Description
20-49-19-00-000588	Front Moldings, each - Exterior/Front, Fiberglass Cap, Cab Over/Reseal/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-04-29 14:05:47 :: Original Note :
bhoffman@americanrvcenter.com, 2023-09-05 09:46:19 :: FRONT CAP METAL IS DENTED Front cap metal has
dents NEED TO REPLACE THE FRONT CAP FRONT CAP METAL IS DENTED Front cap metal has dents Took
pictures. Got with Ben about front cap. Showed Denny front cap,he asked if I took pictures. Un pack crates.
Remove right side front trim. Clean off silicone and putty. Cut off raised areas on the inside where the screws go.
Took pics. Same with left trim. Remove diamond plate. Remove running lights. Remove both front panels. Staple
on trim on front wood to space out from screws. Took pics. Cut flat alpha dicor with a knife to make sure trim
lays flat. Install upper metal. Install lower metal. Install diamond plate. Put corners on. Put new top trim on. Put
back vinyl insert. Put three tubes of alpha on. Taped off and siliconed. Put on new decals. Test running lights.

Model#	Dlr Sub Hrs	10.00	Sub Labor Amt	\$1,700.00
Serial#	Appr Hrs	6.00	Appr Labor Amt	\$1,020.00

Notes

excessive time requested per repair description

Labor

Line# 7

Operation Code	Operational Description
40-197-01-11-001419	110 Volt Exterior Refrigerator Outlet - Electrical/110 Volt Exterior/Replace/ Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-04-29 14:08:43 :: Original Note :
bhoffman@americanrvcenter.com, 2023-09-05 09:48:28 :: 120V OUTLET IS MISSING COVER TRIM Bunk bed
area is missing the outlet cover. Matt gave me a new 120v outlet. Removed the outlet then put in new outlet with
cover. Tested the outlet.

Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$51.00
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$51.00

Notes

Submitted

Labor Amt	\$1,938.00
Parts & Freight	\$0.00
Total	\$1,938.00

Approved

Labor Amt	\$1,258.00
Parts & Freight	\$0.00
Total	\$1,258.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.