

RE: 11072 - (11072) 2022 RIVERSIDE RV RETRO 190BH Ser#: 59CCC4611NL004686, RO 71562

Warranty @Riverside RV <warranty@goriversiderv.com>

Mon 9/11/2023 8:25 AM

To: Ben Hoffman <bhoffman@americanrvcenter.com>

Auth. 091123-2 for 1.00

Customer states when showering, shower base is very soft and feels as if you could fall through, no base underneath-1.00 built supports for underneath and liquid nailed them together

Please order any parts needed from our parts department:

parts@goriversiderv.com

Thank you and have a good day,

Lisa Boyd

Warranty Admin

Ph: 260-499-4578

Ext. 110

Riverside RV

1775 E US 20

Lagrange, IN 46761

From: Ben Hoffman <bhoffman@americanrvcenter.com>

Sent: Thursday, September 7, 2023 12:38 PM

To: Warranty @Riverside RV <warranty@goriversiderv.com>

Subject: 11072 - (11072) 2022 RIVERSIDE RV RETRO 190BH Ser#: 59CCC4611NL004686, RO 71562

BEN HOFFMAN

WARRANTY/SERVICE

AMERICAN RV CENTER

600 EAST BASELINE RD

EVANSVILLE, IN 47725

PH. 812-867-5200 EXT 263

FAX. 812-868-1012

EMAIL. BHOFFMAN@AMERICANRVCENTER.COM

**Our phones system does not activate until 9 A.M. Central **

I'm not yelling at you.our system only recognizes capitol letters.