



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 71554
Promised Date:
24 AUG 23

CUSTOMER WORK ORDER

WO #: 71554 (Appointment Date: 28 AUG 2023 - Time: 08:30am)

Customer: 51233 - DEUTSCH,
NICHOLAS - 812-664-8746

Tag:

Author: BH

Location: 0901 CHECK PREAUTH

Stock #:

Stock Desc: 2021 TT KEYSTONE
SPRINGDALE SG282BH

Chassis #:

Serial #: 4YDT28220M3109175

Mileage:

Licence:

Invoice #:

Date In: 28 AUG 23

Promised: 31 AUG 23

Date Sched:

Completed: 30 AUG 23

Warr. Date:

Job #1 - Warranty

COMPLAINT: METAL SIDING ON OFF DOOR SIDE TOWARDS FRONT IS COMING LOOSE.
CUSTOMER CALLED KEYSTONE AND THEY TOLD HIM IT WOULD BE COVERED UNDER THE 3
YEAR WARRANTY.

CAUSE: Pulled unit into shop. Removed insert trim. Removed screws for radius trim. Took heat gun and heated butol tape. Pulled trim away from front cap and wall. Went inside and removed blind and window mounting bracket. Went out side and heated butol tape with heat gun. Pulled wires down. Cleaned butol tape off window and cut out. Ran slide room out. Cut silicone around slide room hardware. Removed mounting screwsfor slide room. Took a pry bar and pulled room out so I could get metal to pull out if channel. Pulled out top piece that was loose and secured with staples. Placedmetal back into track. Pulled next panel and secured with staples. Placed metal in track. Installed foam on back of window. Secured window and blind to unit. Cleaned area around window. Applied tape around window. Applied silicone around window and cleaned excess off. Removed tape. Secured radius trim to front cap and wall. Installed insert trim . Cleaned excess butol tape off. Taped trim. Applied silicone. Cleaned excess silicone. Removed tape. Cleaned up mess. Parked unit.

CORRECTION: Pulled unit into shop. Removed insert trim. Removed screws for radius trim. Took heat gun and heated butol tape. Pulled trim away from front cap and wall. Went inside and removed blind and window mounting bracket. Went out side and heated butol tape with heat gun. Pulled wires down. Cleaned butol tape off window and cut out. Ran slide room out. Cut silicone around slide room hardware. Removed mounting screwsfor slide room. Took a pry bar and pulled room out so I could get metal to pull out if channel. Pulled out top piece that was loose and secured with staples. Placedmetal back into track. Pulled next panel and secured with staples. Placed metal in track. Installed foam on back of window. Secured window and blind to unit. Cleaned area around window. Applied tape around window. Applied silicone around window and cleaned excess off. Removed tape. Secured radius trim to front cap and wall. Installed insert trim . Cleaned excess butol tape off. Taped trim. Applied silicone. Cleaned excess silicone. Removed tape. Cleaned up mess. Parked unit.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	76.80
Z990	MISCELLANEOUS REPAIR	ZMS	72.00
Z990	MISCELLANEOUS REPAIR	ZMS	104.00
Z990	MISCELLANEOUS REPAIR	ZMS	547.20

Subtotal for Job #1: 800.00

Customer #: 51233
DEUTSCH, NICHOLAS



W/O: 71554
Promised Date: 31 AUG 23

Parts Total:	0.00
Labour Total:	800.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	800.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 30 Aug 2023



Customer #: 51233
DEUTSCH, NICHOLAS

