

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1660298
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CARB0PU040963
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$160.00	SITE/WAREHOUSE	103 / 103
OWNER INFORMATION		ITEM #	CAT263BHSCCKLE
WILLIAM A SHELBY		DEALER RO #	71550
1912 COUNTY ROAD 300 E		CLAIM START DATE	08/30/2023
West Salem, IL 62476		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	08/29/2023	WARRANTY EXPIRATION DATE	08/29/2024

Claim Line Details

Labor

Line# 1	Operation Code 30-101-02-00-001076 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-08-30 15:37:32 :: THE BEDROOM DORR WON'T SHUT door latch took off latch and had to cut out hole and plastic ,so door would shut,installed latch and it works fine now.	Operational Description Hinged Passage Door - Interior/Interior Doors/Adjust/No Tread Code
	Model # Serial #	Dlr Sub Hrs 0.20 Appr Hrs 0.20 Sub Labor Amt \$32.00 Appr Labor Amt \$32.00
	Notes	

Labor

Line# 2	Operation Code 20-55-01-11-000850 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-08-30 15:38:39 :: ONLY 5 FOOT OF THE AWNING LIGHT STRIP WORKS awning lights tried to get lights out of track,they were stuck in track,had to take a knife and break them loose to pull out,installed new light strip and plugged in,all good.	Operational Description Awning LED Light Strip - Exterior/Awnings - Electrical (Carefree of Colorado)/Replace/Electrical
	Model # x Serial # x	Dlr Sub Hrs 0.50 Appr Hrs 0.50 Sub Labor Amt \$80.00 Appr Labor Amt \$80.00
	Notes	

PLEASE ATTACH PHOTO OF DATA TAG.
IS THIS WORK ALREADY BEEN DONE?

YES IT WAS DELIVERY UNIT HAS BEEN DELIVERED
dealer to add photo of tag
PHOTO ADDED

Labor

Line# 3	Operation Code 70-147-24-00-001769 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-08-30 15:39:48 :: THIS UNIT IS NOT PICKING UP ANY TV CHANNELS no channels in bedroom and livingroom took out booster and found cables were hooked in wrong place tv was in tv2 and tv2 was in cable sideput cables in right place and now i have tv channels in both rooms.	Operational Description TV Coax Cable - Appliances/Television/Repair/No Tread Code
	Model #	Dlr Sub Hrs 0.30 Sub Labor Amt \$48.00

Serial #	Appr Hrs	0.20	Appr Labor Amt	\$32.00
Notes				
EXCESSIVE AMOUNT REQUESTED				
CHANGED TO FLAT RATE				

Submitted	Labor Amt	\$160.00	Approved	Labor Amt	\$144.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$160.00		Total	\$144.00

DEALER	DATE
SIGNATURE	
I certify that I have performed these repairs consistent with Forest River Policies.	

CUSTOMER	DATE
SIGNATURE	
All repairs described have been inspected and are satisfactory.	