



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 71533
Promised Date:
24 AUG 23



Customer #: 43963
SCHUBERT, LESSIE



CUSTOMER WORK ORDER

WO #: 71533 (Appointment Date: 23 AUG 2023 - Time: 07:00am)

Customer: 43963 - SCHUBERT, LESSIE - Stock #:

(410) 972-7149

Tag:

Author: BJW

Location: 1018 THIS HAS TO
COMPLETE TODAY

Stock Desc: 2023 TT FOREST RIVER

BLACK LABEL

Chassis #:

Serial #: 4X4TCKE28PX161783

Mileage:

Licence:

Invoice #:

Date In: 23 AUG 23

Promised: 31 AUG 23

Date Sched:

Completed: 18 OCT 23

Warr. Date:

Job #1 - Warranty

COMPLAINT: BATHROOM DOOR IS NOT LATCHING. INSIDE KNOB KEPPS FALLING OFF.
CUSTOMER PUT IT IN THE BATHROOM SINK.

CAUSE: Gave parts order sheet to b.h. for approval. Warranty said to repair. Secured crimp ring around knob. Knob is secure. Pulled unit up to bay. Installed door knob. Parked unit.

CORRECTION: .

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	40.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00

Subtotal for Job #1: 40.00

Job #2 - Warranty

COMPLAINT: SHOWER IS LEAKING, CUSTOMER STATES IT NEEDS CAULKED. THIS IS WHERE THE METAL PART MEETS THE SHOWER BASIN

CAUSE: No silocone around shower surround.

CORRECTION: Applied silicone to inside and outside of surround.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	16.00

Subtotal for Job #2: 32.59

Job #3 - Internal

COMPLAINT: CUSTOMER ADVISES THAT INTERMITTANLY THE EXTERIOR ENTRY DOOR TO THE BATHROOM CAN BE DIFFICULT TO OPEN AND/OR CLOSE

CAUSE: Was told that the job was completed.

CORRECTION: .

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C



Subtotal for Job #3: 0.00

Job #4 - Warranty

COMPLAINT: THERE IS A SPOT AROUND THE MOTOR ON THE DOOR SIDE FRONT STABILIZER JACK THAT IS BROKEN.

CAUSE: Housing for motor is broken.
Broken jack

CORRECTION: Received new stability jack. Unbolted the damaged jack and disconnected the wires. Wired in the new stability jack then bolted in place. Tested jack such as down then up.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	160.00

Parts

Part #	Description	Qty	Price	Total
337199	High Speed Power Stabilizer - No Switch	1.00	511.19	511.19

Other Services

Code	Description	Qty	Price	Total
FRT	R&L - JACK	1.00	123.00	123.00

Subtotal for Job #4: 794.19

Job #5 - Internal

COMPLAINT: THE SCREEN AT THE FRONT END OF THE SLIDE ROOM WILL NOT STAY IN THE TRACK.

CAUSE: Missing screen clips

CORRECTION: Put in po for screen clips. Received screen clips. Pulled screen and placed in the screen clips. Put screen back in.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Parts

Part #	Description	Qty	Price	Total
7546	WINDOW, BLACK TAB ON SCREEN CLIP SIG	6.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT	0.00	N/C	N/C

Subtotal for Job #5: 0.00

Job #LP - External

COMPLAINT: Transferred to BAS*72040 on 17 OCT 23

Estimate amount was 0.00

FILL LP.

MAKE SURE BOTH TANKS ARE FULL

CAUSE: Lp fill

CORRECTION: Removed 1-20 lb lp tank from camper then filled. Put lp tank back on camper and tightened.

Labor



Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Other Services

Code	Description	Qty	Price	Total
LPG	LP GAS	0.00	N/C	N/C

Subtotal for Job #LP: 0.00

Parts Total:	527.78
Labour Total:	216.00
Sublet Total:	0.00
Extras Total:	123.00
WORK ORDER TOTAL:	866.78

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 18 Oct 2023

W/O: 71533
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