

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1656515
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TCKE28PX161783
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$160.00	SITE/WAREHOUSE	017 / 017A
OWNER INFORMATION		ITEM #	ACKT29TEBL
LESSIE SCHUBERT		DEALER RO #	71533
20 RESERVE DR.		CLAIM START DATE	08/28/2023
Fuquay-Varina, NC 27526		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	05/27/2023	WARRANTY EXPIRATION DATE	05/27/2024

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	30-101-01-00-001072	Hinged Passage Door Knob - Interior/Interior Doors/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2023-08-28 13:07:55 :: BATHROOM DOOR IS NOT LATCHING. INSIDE KNOB KEPPS FALLING OFF. CUSTOMER PUT IT IN THE BATHROOM SINK. FOUND KNOB FELL OFF NEED TO PUT BACK ON			
Model#		Dlr Sub Hrs	0.25	Sub Labor Amt \$40.00
Serial#		Appr Hrs	0.25	Appr Labor Amt \$40.00
	Notes			

Labor

Line# 2	Operation Code	Operational Description		
	60-141-12-00-001592	Tub Surround to Wall, each section - Plumbing/Shower, Tub Surround/Resecure or Tighten/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2023-08-28 13:10:33 :: SHOWER IS LEAKING, CUSTOMER STATES IT NEEDS CAULKED. THIS IS WHERE THE METAL PART MEETS THE SHOWER BASIN No silocone around shower surround. Applied silicone to inside and outside of surround.			
Model#		Dlr Sub Hrs	0.20	Sub Labor Amt \$32.00
Serial#		Appr Hrs	0.10	Appr Labor Amt \$16.00
	Notes			
	spot seal			

Labor

Line# 3	Operation Code	Operational Description		
	10-9-01-11-000164	Lippert Electric Stabilizer Jack Motor - Frame & Chassis/Levelers, Underbelly/ Replace/Electrical		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2023-08-29 08:47:46 :: THERE IS A SPOT AROUND THE MOTOR ON THE DOOR SIDE FRONT STABILIZER JACK THAT IS BROKEN. FOUND MOTOR BROKEN NEED TO REPLACE THE MOTOR			
Model#		Dlr Sub Hrs	0.55	Sub Labor Amt \$88.00
Serial#		Appr Hrs	1.00	Appr Labor Amt \$160.00
	Notes			
	sent to vender			

Case #4292458

Thank you for contacting Lippert Components Customer Service Team. Case #4292458 has

been created in response to your submission.

Whether you're reaching us to order parts, request technical assistance or receive general customer service, we will be in touch with you within the next 24 hours. We can also be reached via telephone at (574) 537-8900 during normal business hours or on the web at lci1.com.

Looking for prior authorization? Why wait?! Check out our flat rate manual below to see the allowed repair time and details about required photos or parts. All at your fingertips any time of the day!

Lippert Flat Rate Chart

Please reply to this email if you have additional information regarding your request.

Thank you,

Lippert Customer Service

[ref:_00Di0alhw._5005d26jHOF:ref]

Good afternoon, Knitta.

We will be authorizing the replacement of the PSX stabilizer and 1 hour in total for labor. No part return is needed.

I spoke with the parts team and the motor replacement does not come with the component that is broken. Would be easier just to replace the whole stabilizer.

Dealership is okay to order parts.

Have a great day!

Case # 4292458 - VIN: PX161783

Thank you,

David J.

Lippert Customer Care Center Representative

p: 432.LIPPERT | f: 574.534.7161

e: customerservice@lci1.com

Submitted	Labor Amt	\$160.00
	Parts & Freight	\$0.00
	Total	\$160.00

Approved	Labor Amt	\$216.00
	Parts & Freight	\$0.00
	Total	\$216.00

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.