

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106 BASDEN RV CENTER INC DBA AMERICAN RV CENTER 600 E BASELINE ROAD EVANSVILLE, IN 47725 USA	CLAIM STATUS Authorized CLAIM 1657095 CLAIM ORIGIN WEB ORIGINAL CLAIM ID VIN 5ZT2SBHB2NS043804 CHASSIS VIN MILEAGE 0 SITE/WAREHOUSE 220 / 220 ITEM # SBT1943RB DEALER RO # 71531 CLAIM START DATE 08/28/2023 CLAIM END DATE 01/01/1900	
Labor rate: \$160.00 OWNER INFORMATION EDWARD M AMES 939 PEERLESS RD Evansville, IN 47712 USA		
Retail Date of Purchase 04/30/2022	WARRANTY EXPIRATION DATE 04/30/2023	

Claim Line Details

Labor

Line# 1	Operation Code 30-100-01-00-001050 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-08-28 17:12:10 :: REFRIGERATOR AREA. CUSTOMER HAS ADVISED THAT THERE ARE MANY TIMES THAT THERE MIGHT BE 1/2" OF ICE ON THE BACK WALL OF THE REFRIGERATOR. SEE HISTORY FROM CUSTOMER'S LAST VISIT. WHEN CUSTOMER CHECKED IN UNIT, BJ WENT OUT AND LOOKED AT REFRIGERATOR WITH CUSTOMER. FOUND THAT THE FREEZER AND REFRIGERATOR DOORS ARE NOT CLOSING VERY GOOD. WHEN REFRIGERATOR ACTS UP, THE WATER FROM INSIDE THE REFRIGERATOR RUNS OUT THE DOOR AND INTO THE FLOOR. THE LEAKING WATER IS ALSO CAUSING THE WOOD BELOW THE REFRIGERATOR TO SWELL. I put a light into he refer. And closed door. Could see light through the top I installed space rin lower hinge. And also removed spacer under the catch and filed the back to pull in tighter. The refer ran water out the bottom. And soaked the wood. And ,made it swell. And wood needs replaced.	Operational Description Cabinet Stiles - Interior/Cabinetry/Replace/No Tread Code
	Model # FCR10DCGTA Serial # FURRION	Dlr Sub Hrs 1.50 Appr Hrs 1.00 Sub Labor Amt \$240.00 Appr Labor Amt \$160.00
	Notes GOODWILL UNIT IS OUT OF WARRANTY	

Submitted	Labor Amt	\$240.00	Approved	Labor Amt	\$160.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$240.00		Total	\$160.00

DEALER _____ **DATE** _____
SIGNATURE
 I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ **DATE** _____
SIGNATURE
 All repairs described have been inspected and are satisfactory.