

BASDEN RV CENTER, INC D.B.A. AMERICAN RV  
600 E. Baseline Rd.  
Evansville, IN  
US  
47725  
812-867-5200

WARRANTY CLAIM # 71531  
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER  
Customer: 28425 - EDWARD M. AMES  
Address: 939 N PEERLESS RD  
EVANSVILLE, IN  
47712  
Phone: 816-309-5609  
Stock Number: 11160 - 2022 SPIRIT 1943RB 5ZT2SBHB2NS043804  
VIN: 5ZT2SBHB2NS043804 HIN: SER#: 5ZT2SBHB2NS043804  
Mileage: 0 Work Order Comp: 31 AUG 23  
Auth. No: Dealer #:  
Warr. Date: 29 APR 22 Work Order Date: 23 AUG 23 Inv #: 396078

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WO # Job # Description JOB INFORMATION  
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71531 1 THERE IS A WATER LEAK COMING FROM THE REFRIGERATOR AREA. CUSTOMER  
HAS ADVISED THAT THERE ARE MANY TIMES THAT THERE MIGHT BE 1/2" OF  
ICE ON THE BACK WALL OF THE REFRIGERATOR. SEE HISTORY FROM  
CUSTOMER'S LAST VISIT. WHEN CUSTOMER CHECKED IN UNIT, BJ WENT OUT  
AND LOOKED AT REFRIGERATOR WITH CUSTOMER. FOUND THAT THE FREEZER  
AND REFRIGERATOR DOORS ARE NOT CLOSING VERY GOOD. WHEN  
REFRIGERATOR ACTS UP, THE WATER FROM INSIDE THE REFRIGERATOR RUNS  
OUT THE DOOR AND INTO THE FLOOR. THE LEAKING WATER IS ALSO  
CAUSING THE WOOD BELOW THE REFRIGERATOR TO SWELL.  
I put a light into he refer. And closed door. Could see light  
through the top I installed space rin lower hinge. And also  
removed spacer under the catch and filed the back to pull in  
tighter. The refer ran water out the bottom. And soaked the  
wood. And ,made it swell. And wood needs replaced. water damage  
Remove converter. Remove water heater access panel. Remove lower  
refrigerator cover. Remove damaged wood. Cut and reinstall new  
wood. Staple three quarter inch trim back to new wood .Put  
refrigerator cover back. Put panel back. Put converter back.

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Part No Job# Description PARTS Qty Price Total  
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F100192719 1 STILE, 3/4" X 5" X 8' SQ VW LC MO 1.00 16.47 16.47

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Lab Code Job# Description LABOUR Hrs Rate Total  
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Z990 1 MISC LABOUR CODE (EXTERNAL) 0.50 160.00 80.00

Claim : 71531

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*****
Lab Code  Job#  Description      LABOUR      Hrs      Rate      Total
*****
Z990      1    MISC LABOUR CODE (EXTERNAL)      0.50     160.00     80.00
Z990      1    MISC LABOUR CODE (EXTERNAL)      0.00     160.00      0.00
Z990      1    MISC LABOUR CODE (EXTERNAL)      0.00     160.00      0.00

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*****
Excode    Job#  Description      EXTRAS      Qty      Price      Total
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FRT        1    UPS-STILE                      1.00      30.35      30.35

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Parts Total:      16.47
Labour Total:     160.00
Sublet Total:      0.00
Extras Total:      30.35

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>>>>> Claim Total:      206.82

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Customer Signature: \_\_\_\_\_

Date: \_\_\_\_\_