

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1651630
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAZB8NX026806
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$160.00	SITE/WAREHOUSE	205 / 205
OWNER INFORMATION		ITEM #	ACAT343BHTSLE
DAVID FISCHER		DEALER RO #	71505
5512 RYAN LANE		CLAIM START DATE	08/23/2023
Evansville, IN 47712		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	10/17/2022	WARRANTY EXPIRATION DATE	10/17/2023

Claim Line Details

Labor

Line#	Operation Code	Operational Description
2	20-69-01-00-000706	Compartment Door - Exterior/Compartment Doors/Replace/No Tread Code
	Complaint, Cause, Correction	
	Original Note : bhoffman@americanrvcenter.com, 2023-08-23 12:01:31 :: OUTDOOR KITCHEN DOOR CATCHES WHEN TRYING TO CLOSE Door is hitting on all corners. Strut on rear of door is coming loose from door. Door is also pushed towards the rear of the frame. Suggest getting new door and decals. NEED TO REPLACE THE DOOR	
	Additional Note : bhoffman@americanrvcenter.com, 2023-08-23 12:04:28 :: TALKED TO ROBERT	
Model#	Dlr Sub Hrs	Sub Labor Amt
	1.20	\$192.00
Serial#	Appr Hrs	Appr Labor Amt
	1.00	\$160.00
	Notes	
	excessive time requested per repair description	

Labor

Line#	Operation Code	Operational Description
3	30-102-24-00-001101	Slide Out Fascia, each section - Interior/Panels, Ceilings, & Interior Moldings/Repair/No Tread Code
	Complaint, Cause, Correction	
	Original Note : bhoffman@americanrvcenter.com, 2023-08-23 12:03:48 :: THERE IS A HOLE IN BEDROM SLIDE ROOM RUBBER MEMBRANE ON BACK FRONT SIDE OF THE FACIA Small hole on the rubber membrane that wraps around slide room fascia. Applied a piece of extreme tape over hole. Additional Note : bhoffman@americanrvcenter.com, 2023-08-23 12:04:40 :: BH TALKED TO ROBERT	
Model#	Dlr Sub Hrs	Sub Labor Amt
	0.40	\$64.00
Serial#	Appr Hrs	Appr Labor Amt
	0.30	\$48.00
	Notes	
	excessive time requested per repair description	

Labor

Line#	Operation Code	Operational Description
4	30-99-01-00-001010	Curtain Track or Rod, each - Interior/Soft Goods/Replace/No Tread Code
	Complaint, Cause, Correction	
	Original Note : bhoffman@americanrvcenter.com, 2023-08-23 12:04:53 :: HANGER ROD SUPPORT IN FRONT CLOSET HAS COME LOOSE Middle support came loose. Support is held mainly with staples and one screws. Additional Note : bhoffman@americanrvcenter.com, 2023-08-23 12:05:10 :: Applied liquid nails where the wood stiles meet. Installed screw to pull together. Let dry. Installed support to ceiling. BH TALKED TO ROBERT	
Model#	Dlr Sub Hrs	Sub Labor Amt
	0.30	\$48.00
Serial#	Appr Hrs	Appr Labor Amt
	0.20	\$32.00
	Notes	
	excessive time requested per repair description	

Labor

Line# 5

Operation Code
10-11-01-00-000205

Operational Description
Slide Out Seal, each - Frame & Chassis/Slide Out System-Seals/Replace/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2023-08-23 12:11:31 :: LEAK IN LARGE SLIDE ROOM AT EACH CORNER AT THE FLOOR. HAS DAMAGED THE WOOD ALONG THE FLOOR AN EACH SIDE Ran slide room out. Took a ladder and inspected seals. The Wiper seal on the rear of the slide room was cut too short. The front side wiper seal has been glued to the inside seal and isn't sealing properly. Need to remove silicone and wiper seals and replace with new on both sides. ***there is also a piece of metal above slide room that needs sealed.***
Additional Note : bhoffman@americanrvcenter.com, 2023-08-23 12:12:21 :: BH TALKED TO ROBERT

Model#
Serial#

Dlr Sub Hrs
Appr Hrs

2.00
2.00

Sub Labor Amt \$320.00
Appr Labor Amt \$320.00

Notes

Labor
Line# 6

Operation Code
60-141-12-00-001592

Operational Description
Tub Surround to Wall, each section - Plumbing/Shower, Tub Surround/Resecure or Tighten/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2023-08-23 12:13:58 :: WATER LEAK AND DAMAGE IN OUTSIDE KITCHEN. Pulled unit into bay. Hookedup to water. Pressurized system. Ran water through sink. Check plumbing. Went inside and ran water through bathroom sink, toilet, and shower. After running water in shower I noticed water leaking into the bottom of the bathroom cabinet and also running through the wall and into the outdoor kitchen. Sealed shower surround and where the shower pan and wall meet. Let dry. Tested for leaks. No leaks present.

Model#
Serial#

Dlr Sub Hrs
Appr Hrs

5.00
5.00

Sub Labor Amt \$800.00
Appr Labor Amt \$800.00

Notes

Submitted	Labor Amt	\$1,424.00	Approved	Labor Amt	\$1,360.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$1,424.00		Total	\$1,360.00

DEALER

SIGNATURE

DATE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

SIGNATURE

DATE

All repairs described have been inspected and are satisfactory.