

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
 BASDEN RV CENTER INC
 DBA AMERICAN RV CENTER
 600 E BASELINE ROAD
 EVANSVILLE, IN 47725
 USA

CLAIM STATUS Authorized
 CLAIM 1651699
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 5ZT2FERB3PW026302
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 320 / 320
 ITEM # FET259FKDS-320
 DEALER RO # 71503
 CLAIM START DATE 08/23/2023
 CLAIM END DATE 01/01/1900

Labor rate: \$160.00

OWNER INFORMATION

DEAN GRIMES
 8322 N BIRCH DR
 Newburgh, IN 47630
 USA

Retail Date of Purchase 07/22/2023

WARRANTY EXPIRATION DATE 07/22/2024

Claim Line Details

Labor

Line# 1	Operation Code 30-102-01-00-002691	Operational Description Wall Panel - Luan - Interior/Panels, Ceilings, & Interior Moldings/Replace/No Tread Code
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Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-08-23 12:19:30 :: CUSTOMER HAS NOTICED WATER LEAKING FROM THE BIG SLIDE. THERE IS YELLOW RESIDUE INDICATING THAT THERE IS WATER DAMAGE FROM WHAT I SEE I DID NOT SEE WATER DAMAGE THE YELLOW I SEE IS FROM NAIL PUTTY ON CEILING SO I CLEANED OFF THE PUTTY AROUND THE STAPLE HOLES. THEY CEILING IS STILL YELLOW THERE IS NO CLEANING IT PLEASE TELL ME HOW YOU WANT TO FIX THIS

Model#	Dlr Sub Hrs	6.00	Sub Labor Amt \$960.00
Serial#	Appr Hrs	6.00	Appr Labor Amt \$960.00

Notes

R&RI lights, trim, etc... Paint slide room ceiling 30-102-24-00-003061 = 2.00; replace panel(s)

Labor

Line# 2	Operation Code 30-100-01-00-001035	Operational Description Cabinet Door - Interior/Cabinetry/Replace/No Tread Code
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Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-08-23 12:20:12 :: THE MATERIAL IS PEELING OFF OF THE UPPER CABINETS IN FRONT CAP. GLUED THE MATERIAL BACK ON THE CABINET DOOR NEED TO REPLACE THE DOOR

Model#	Dlr Sub Hrs	0.40	Sub Labor Amt \$64.00
Serial#	Appr Hrs	0.40	Appr Labor Amt \$64.00

Notes

R&R cabinet door due to delam; vcb; order a complete door, but they must list in their parts order the door, hinges, glass (if applicable) separately on their parts order. Even if you cannot find the part numbers you must list them separately even if you have to use USERPART as the part number.

Submitted	Labor Amt	\$1,024.00	Approved	Labor Amt	\$1,024.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$1,024.00		Total	\$1,024.00

DEALER SIGNATURE _____ DATE _____

CUSTOMER SIGNATURE _____ DATE _____

I certify that I have performed these repairs consistent with Forest River Policies.

All repairs described have been inspected and are satisfactory.