



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 71450
Promised Date:
24 AUG 23

CUSTOMER WORK ORDER

WO #: 71450 (Appointment Date: 15 AUG 2023 - Time: 09:00am)

Customer: 27749 - SCHMITT, MARK A. - Stock #: 11266

812-779-7390

Tag: CAM ORDERED PARTS

Author: BJW

Location: 0830 SEE IF CUSTOMER HAS

RETURNED BJS VOICEMAIL TO SET

APPT

Stock Desc: (11266) 2023 ALLIANCE RV

VALOR 30A20

Chassis #: 7M5FV3623PA007563

Serial #: 7M5FV3623PA007563

Mileage:

Licence:

Invoice #:

Date In: 15 AUG 23

Promised: 31 AUG 23

Date Sched:

Completed: 29 AUG 23

Warr. Date: 12 MAY 23

Job #1 - Warranty

COMPLAINT: THE TELEVISION IN THE LIVING AREA IS NOT SECURED TO THE WALL VERY WELL

CAUSE: Took a drill bit and drilled through wal to try to locate stud. There are no studs inside the cutout further TV. Fou d anchors in shop. Placed wood on wall. Drilled pilot holes for anchors. Installed anchors. Applied liquid nails to back of wood. Placed wood on wall.Installed larger flat head screws to wood. Installed TV mount. Installed TV. Cleaned up mess.

CORRECTION: .

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	96.00
Subtotal for Job #1:			96.00

Job #2 - Internal

COMPLAINT: WE DID NOT GET THE PROTECTOR PACKAGE APPLIED TO THE LEATHER IN THE TRAILER. CUSTOMER WOULD LIKE TO HAVE THAT COMPLETED.

CAUSE: Sent unit to wash bay to install protective coating.

CORRECTION: .

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Subtotal for Job #2:			0.00

Job #3 - Warranty

COMPLAINT: THERE IS A TAB IN THE BATHROOM DOOR THAT AIDS IN OPENING AND CLOSING THE DOOR THAT HAS BROKEN.

CAUSE: Handle is missing for door. See pictures

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	32.00

Parts

Part #	Description	Qty	Price	Total
17507	PULL - FLUSH FINGER - 2-1/8 - MATTE	1.00	2.99	2.99

Customer #: 27749
SCHMITT, MARK A.



W/O: 71450
Promised Date: 31 AUG 23



Customer #: 27749
SCHMITT, MARK A.



Other Services

Code	Description	Qty	Price	Total
FRT	UPS-DOOR PART	1.00	17.52	17.52

Subtotal for Job #3: 52.51

Job #4 - Warranty

LOOK AT FLOORING IN THE LIVING/GARAGE AREA WHERE IT IS DAMAGED. WHAT DO WE RECCOMEND TO REPAIR IT.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	320.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

Subtotal for Job #4: 320.00

Parts Total: 2.99
 Labour Total: 448.00
 Sublet Total: 0.00
 Extras Total: 17.52
WORK ORDER TOTAL: 468.51

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 29 Aug 2023

