



# Warranty Authorization Form

Date: 8/29/2023

Basden RV Center, Inc. DBA/ American RV  
600 E Baseline Rd,  
Evansville, IN 47725  
Ph. (812) 867-5200

## General Information

Pre-Auth #: 45121                      Unit: 7M5FV3623PA007563  
Series: Valor                              Model: 2023VAL30A20  
Notes:  
Status: Approved with Modifications

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## Dealer Information

American RV  
(812) 867-5200

Basden RV Center, Inc. DBA/ American RV  
600 E Baseline Rd,  
Evansville, IN 47725

Requestor: Ben Hoffman  
Return Fax #:  
Email: bhoffman@americanrvcenter.com

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## Operation Line 1

*Flat Rate Code:* 16090 TELEVISION - REPAIR MOUNTING    *Fault Code:* POOR CONNECTION

*Serial #:*                      *Model #:*                      *Notes:* 8/16/23: Danielle -- I'd imagine that this is the way that all of these coaches leave Alliance, if you encounter this again please reach out to our tech support team before doing any work

*Problem:* THE TELEVISION IN THE LIVING AREA IS NOT SECURED TO THE WALL VERY WELL

*Time Requested:* .6

*Cause:* Took a drill bit and drilled through wal to try to locate stud. There are no studs inside the cutout further TV. Fou d anchors in shop. Placed wood on wall. Drilled pilot holes for anchors. Installed anchors. Applied liquid nails to back of wood. Placed wood on wall. Installed larger flat head screws to wood. Installed TV mount. Installed TV. Cleaned up mess.

*Time Allowed:* .6

*Sublet Repairs:* 0.00

*Remedy:* FIXED

*Part Return Req:* No

*Status:* Approved

### **Operation Line 2**

*Flat Rate Code:* 22457 DOOR - INTERIOR - HANDLE - REPLACE      *Fault Code:* PART MISSING  
(photos required)

*Serial #:*                      *Model #:*                      *Notes:* 8/16/23: Danielle - your cause box states "Handle is missing for door. See pictures" and then your remedy states "install door" / approved to replace the handle only

*Problem:* THERE IS A TAB IN THE BATHROOM DOOR THAT AIDS IN OPENING AND CLOSING THE DOOR THAT HAS BROKEN.                      *Time Requested:* .3

*Time Allowed:* .2

*Cause:* Handle is missing for door. See pictures

*Sublet Repairs:* 0.00

*Remedy:* INSTALL DOOR

*Part Return Req:* No

*Status:* Approved with Modifications

### **Operation Line 3**

*Flat Rate Code:* 14061A LINO - REPAIR (Please provide length and wide of area)      *Fault Code:* Lino – Main Floor

*Serial #:*                      *Model #:*                      *Notes:* 8/16/23: Danielle -- your problem box seems to be asking what the recommendation is and then the remedy box states fix the floor, so I'm just confirming you will be repairing the floor yourselves? if not, please upload a quote from a sublet, thank you / we require a photo further out from the damage so we know what area we're looking at, please upload / please change to correct flat rate code; lino -repair 8-16 BH ---- YES Sorry we are fixing the floor in house

*Problem:* LOOK AT FLOORING IN THE LIVING/GARAGE AREA WHERE IT IS DAMAGED. WHAT DO WE RECCOMEND TO REPAIR IT.                      *Time Requested:* 2

*Time Allowed:* 2

*Cause:* NEED TO REPAIR THE FLOOR

*Sublet Repairs:* 0.00

*Remedy:* FIX THE FLOOR

*Part Return Req:* No

*Status:* Approved