

# FOREST RIVER WARRANTY CLAIM FORM

<b>DEALER ACCOUNT #</b> 0005106 BASDEN RV CENTER INC DBA AMERICAN RV CENTER 600 E BASELINE ROAD EVANSVILLE, IN 47725 USA	<b>CLAIM STATUS</b> Authorized <b>CLAIM</b> 1643058 <b>CLAIM ORIGIN</b> WEB <b>ORIGINAL CLAIM ID</b> <b>VIN</b> 4X4TCKE23NX159873 <b>CHASSIS VIN</b> <b>MILEAGE</b> 0 <b>SITE/WAREHOUSE</b> 017 / 017A <b>ITEM #</b> ACKT294BH <b>DEALER RO #</b> 71442 <b>CLAIM START DATE</b> 08/16/2023 <b>CLAIM END DATE</b> 01/01/1900
<b>Labor rate:</b> \$160.00	
<b>OWNER INFORMATION</b> RODNEY ABRAHAMSON 201 N CROSS ST Crossville, IL 62827 USA	
<b>Retail Date of Purchase</b> 09/26/2022	<b>WARRANTY EXPIRATION DATE</b> 09/26/2023

## Claim Line Details

### Labor

Line# 1	Operation Code	Operational Description
	20-78-01-00-000799	Awning Fabric - Lippert - Exterior/Awnings (Lippert)/Replace/No Tread Code
	<b>Complaint, Cause, Correction</b> Original Note : bhoffman@americanrvcenter.com, 2023-08-16 09:22:31 :: AWNING IS TEARING. LOOKING AT THE BACK OF THE FABRIC IT HAS TORN NEED TO REPLACE THE FABRIC	
	<b>Model #</b> V000602560	<b>Dlr Sub Hrs</b> 1.50
	<b>Serial #</b> RPO0008592706	<b>Appr Hrs</b> 1.50
		<b>Sub Labor Amt</b> \$240.00
		<b>Appr Labor Amt</b> \$240.00

### Notes

sent to vender  
Case #4253646  
Thank you for contacting Lippert Components Customer Service Team. Case #4253646 has been created in response to your submission.  
Whether you're reaching us to order parts, request technical assistance or receive general customer service, we will be in touch with you within the next 24 hours. We can also be reached via telephone at (574) 537-8900 during normal business hours or on the web at lci1.com.  
Looking for prior authorization? Why wait?! Check out our flat rate manual below to see the allowed repair time and details about required photos or parts. All at your fingertips any time of the day!  
Lippert Flat Rate Chart  
Please reply to this email if you have additional information regarding your request.  
Thank you,  
Lippert Customer Service

[ref:\_00Di0alhw.\_5005d2590Tt:ref]

Ok thank you  
Case Number: 4253646  
VIN: NX159873

Hello Knitta Carter,  
Thank you for contacting Lippert Customer Care Center.

We have reviewed your request and information provided and Lippert will authorize one new awning fabric and 1.5 hours of labor.

Regards,

Aaron K  
Lippert Care Center - Windows, Door, Awnings Tech  
p: 432:LIPPERT | f: 574.534.7161  
e: customerservice@lci1.com  
Lippert

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<b>Submitted</b>	Labor Amt	\$240.00
	Parts & Freight	\$0.00
	Total	\$240.00

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<b>Approved</b>	Labor Amt	\$240.00
	Parts & Freight	\$0.00
	Total	\$240.00

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<b>DEALER</b>	<b>DATE</b>
<b>SIGNATURE</b>	

I certify that I have performed these repairs consistent with Forest River Policies.

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<b>CUSTOMER</b>	<b>DATE</b>
<b>SIGNATURE</b>	

All repairs described have been inspected and are satisfactory.