



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

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W/O: 71434
Promised Date:
24 AUG 23

CUSTOMER WORK ORDER

WO #: 71434 (Appointment Date: 14 AUG 2023 - Time: 09:00am)

Customer: 53610 - XANDERS, TRENNIS
L. - 812-893-0141

Tag:
Author: BJW

Location: 0911 CHECK WORK

Stock #: 11227B

Stock Desc: 2022 TT KEYSTONE
SPRINGDALE 1750RD

Chassis #: 4YDTSGG18NW103568

Serial #: 4YDTSGG18NW103568

Mileage: 0

Licence:

Invoice #: 396171

Date In: 14 AUG 23

Promised: 31 AUG 23

Date Sched:

Completed: 31 AUG 23

Warr. Date: 11 MAY 23

Job #1 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE FRONT AWNING ARM DOES NOT PULL IN ALL THE WAY TO THE TRAILER

CAUSE: Awning fabric wasn't made square or has shunk.

CORRECTION: Moved awning in and out to inspect the awning arms for damage. No damage was found. Moved awning out to max opening, found that the fabric was at different lengths, such as the awning arm at the front would hang lower. Put in 2 little bulb seals under the awning fabric to take up some slack to pull the awning in tighter on thr front awning arm. Arm has pulled in closer.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	78.40
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	56.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	25.60

Parts

Part #	Description	Qty	Price	Total
623622	Awning - Fabric Only - 10' - AWN1000 - Electric - Solid Black - w/Light Strip (Includes Shipping Tube)	1.00	309.96	309.96

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	4.50	4.50
FRT	FREIGHT	1.00	123.71	123.71

Subtotal for Job #1: 598.17

Job #2 - External

COMPLAINT: CUSTOMER ADVISES THAT THE NOSE OF THE TRAILER APPEARS TO BE SITTING WITH THE NOSE HIGHER THAN THE REAR BUMPER. CUSTOMER ALSO ADVISES THAT THE REAR WHEELS OF THE TOW VEHICLE RUB THE INNER FENDER LINERS WHEN HE IS HOOKED TO THE VEHICLE.

CORRECTION: Need customer's vehicle

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C



Customer #: 53610
XANDERS, TRENNIS L.



Subtotal for Job #2: 0.00

Job #3 - Internal

COMPLAINT: ONE OF THE DINING SEAT CUSHIONS SEEMS LIKE THERE IS TOO MUCH MATERIAL AND IT WRINKLES ALL THE TIME.

CORRECTION: SENT IN TO KEYSTONE FOR PRE AUTHORIZATION . KEYSTONE DECLINED REPAIR AS IT IS A SOFT ITEM.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Other Services

Code	Description	Qty	Price	Total
PARTS	FOAM	1.00	N/C	N/C

Subtotal for Job #3: 0.00

Job #4 - Internal

COMPLAINT: CUSTOMER ADVISES THAT THERE ARE 3/8" HOLES IN BOTH VENT COVERS ON TOP OF THE TRAILER. CUSTOMER SAYS THAT THERE IS CAULK IN THE HOLES, BUT THE CAULK DOES NOT COMPLETELY FILL THE HOLES UP. CUSTOMER IS SENDING PICTURES TO BJ

CAUSE: FILLED THE HOLES

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C

Subtotal for Job #4: 0.00

Job #5 - Internal

CUSTOMER ADVISES THAT WHEN LOOKING THROUGH THE PASS THRU STORAGE COMPARTMENT AT THE FRONT OF THE TRAILER, YOU CAN SEE THAT THE BED WOOD IS BOWING DOWN.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		N/C

Subtotal for Job #5: 0.00

Parts Total: 309.96
 Labour Total: 160.00
 Sublet Total: 0.00
 Extras Total: 128.21
WORK ORDER TOTAL: 598.17

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 08 Sep 2023

W/O: 71434
Promised Date: 31 AUG 23



Customer #: 53610
KANDERS, TRENNIS L.

