



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 71433
Promised Date:
21 AUG 23



Customer #: 41189
WALKER, GARY DAVID



CUSTOMER WORK ORDER

WO #: 71433 (Appointment Date: 14 AUG 2023 - Time: 09:00am)

Customer: 41189 - WALKER, GARY

DAVID - 618-943-0269

Tag: BJW, HE IS HAVING BB DO STEPS

Author: BJW

Location: 1115 CHECK STATUS WITH
BB

Stock #: 10839

Stock Desc: 2023 5W FOREST RIVER

CHEROKEE 235MBBL

Chassis #: 4X4FCKZ25PX161022

Serial #: 4X4FCKZ25PX161022

Mileage: 0

Licence:

Invoice #:

Date In: 14 AUG 23

Promised: 31 AUG 23

Date Sched:

Completed: 13 NOV 23

Warr. Date: 09 JUN 23

Job #1 - Internal

COMPLAINT: THE LIGHTS ON THE BOTTOM SIDE OF THE KITCHEN CABINETS FLICKER. IT APPEARS THAT THE WIRING FOR THESE LIGHTS IS RAN UNDER THE BOTTOM OF THE CABINET AND IT IS PINCHING THE WIRES CAUSING THE LIGHTS TO FLICKER

CAUSE: Lights

CORRECTION: Had BJ look at the lights with me. We got one light over the countertop in the middle to flicker.. Remove cover and re attach . Could not get it to flicker.. Wires to the light run from the ceiling down the wall. If the cover over the lights are loose they will flicker.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: THE STEPS GOING UP TO THE BATHROOM LANDING SQUEEK BADLY

CAUSE: Step squeak.

CORRECTION: Remove customer stuff in the compartment. Remove false wall. Remove panel behind pump. Put two 1x4s under steps. Nail to floor.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	80.00

Subtotal for Job #2: 80.00

Job #3 - Internal

COMPLAINT: THE TOP STEPS UP TO THE BATHROOM ARE DISCOLORED

CAUSE: DISCOLORED

CORRECTION: NEED TO REPLACE THE STEP

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C

Parts



Part #	Description	Qty	Price	Total
F100414350	STEP, INTERIOR 5TH WHEEL STEP ASSEMB	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
FRT	UPS FREIGHT-STEP	1.00	N/C	N/C

Subtotal for Job #3: 0.00

Job #4 - Warranty

COMPLAINT: THE WINDOW BLINDS IN SLIDE ROOM FELL DOWN

CAUSE: Blind.

CORRECTION: FOUND BLIND AND INSTALLED IT BACK UP

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	16.00
Z990	MISC LABOUR CODE (EXTERNAL)		0.00

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

Subtotal for Job #4: 16.00

Job #5 - Internal

COMPLAINT: CUSTOMER NOTICED WHILE DRIVING DOWN HERE THAT THE TRAILER BRAKE LIGHT WOULD COME ON INTERMITTANTLY WHEN HE WOULD HIT BUMPS WHILE DRIVING. CUSTOMER WAS NOT PUTTING FOOT ON THE BRAKE PEDAL WHEN THIS HAPPENED.

CAUSE: LOOKED AT TRIALER

CORRECTION: NOT HAVING ANY ISSUES WITH TRIALER

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C

Subtotal for Job #5: 0.00

Parts Total: 0.00
Labour Total: 96.00
Sublet Total: 0.00
Extras Total: 0.00

WORK ORDER TOTAL: 96.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 13 Nov 2023

W/O: 71433
Promised Date: 31 AUG 23



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