



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 71428
Promised Date:
30 SEP 23

CUSTOMER WORK ORDER

WO #: 71428 (Appointment Date: 12 AUG 2023 - Time: 09:30am)

Customer: 53530 - SCHWARTZ, DUSTIN	Stock #: 11146	Invoice #:
M. -	Stock Desc: (11146) 2023 KEYSTONE	Date In: 12 AUG 23
Tag: 1001 APPT MADE	COUGAR HALF-TON 26RBS	Promised: 30 SEP 23
Author: BH	Chassis #: 4YDTCGM21PL500604	Date Sched:
Location: 1003 CHECK STATUS WITH	Serial #: 4YDTCGM21PL500604	Completed: 30 SEP 23
JP	Mileage:	Warr. Date: 15 APR 23
	Licence:	

Job #1 - Warranty

COMPLAINT: THE CABLE ON THE SLIDE ROOM IS ABOUT TO BUST ON THE BOTTOM BACK

CAUSE: CABLE MOUNT ON BOTTOM BACK OF SLIDEROOM MOUTED TOO HIGH

CORRECTION: REMOVE TOP FACUAH FROM FROM SLIDEROOM, TO GET TO MOTOR AND CABLES, GET NEW CABLE KIT FROM PARTS, CUT BAD CABLE, REMOVE MOUNT FILL HOLES WITH SILACON, INSTALL MOUNT 5/8 IN LOWER, PULL NEW CABLE THROUGH WORKS AS PULLING OUT OLD CABLE, CUT TO FIT AND CONET UP, ADJUST CABLES, INSTALL FACUAH AND TRIM BOARDS, FILL NAIL HOLES, TEST SLIDROOM

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JP	240.00
Z990	MISCELLANEOUS REPAIR	JP	160.00
Z990	MISCELLANEOUS REPAIR	JP	0.00

Parts

Part #	Description	Qty	Price	Total
22305	Slide Out Cable Repair Kit	1.00	28.32	28.32

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

Subtotal for Job #1: 428.32

Job #2 - Warranty

COMPLAINT: THESLIDE SEAL RUBBER GASKETS ARE PEALING OFF

CAUSE: GLUE has pulled loose

CORRECTION: Use new tape and super glue too reinstall seals

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		0.00
Z990	MISCELLANEOUS REPAIR	JP	32.00

Subtotal for Job #2: 32.00

Job #3 - Warranty

COMPLAINT: THERE IS WATER UNDER THE SINK AND HAS DAMAGE UNDER THE KITCHEN SINK. DOES NOT KNOW IF IT IS STILL LEAKING

CAUSE: T fitting above P trap has been leaking



Customer #: 53530
SCHWARTZ, DUSTIN M.





CORRECTION: Bottom board of cabinet has water damage turn in PO
 CHECK for water leaks, found water leak trail on fittings at the P trap
 Tieten all fittings

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JP	0.00
Z990	MISCELLANEOUS REPAIR	JP	0.00
Z990	MISCELLANEOUS REPAIR	JP	80.00

Parts				
Part #	Description	Qty	Price	Total
658173	Stile - Square - 18mm x 3" x 96" - C	1.00	13.13	13.13

Other Services				
Code	Description	Qty	Price	Total
FRT	UPS-STILE	1.00	47.77	47.77

Subtotal for Job #3: 140.90

Job #4 - Warranty

COMPLAINT: WE JUST INSTALLED AN AWNING ARM AND NOW IT IS LIMP AND WONT HOLD THE AWNING UP. FRONT ARM

CAUSE: AWNING ARM adjustment bolt will not turn

CORRECTION: AWNING ARM adjustment bolt will not turn can not tieten up
 Turn in PO

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JP	80.00
Z990	MISCELLANEOUS REPAIR	JP	0.00
Z990	MISCELLANEOUS REPAIR	JP	0.00

Parts				
Part #	Description	Qty	Price	Total
375994	SOLERA PITCH ARM	1.00	51.45	51.45
8443	SOLERA STAR WASHER	3.00	2.30	6.90

Other Services				
Code	Description	Qty	Price	Total
FRT	FREIGHT	1.00	10.01	10.01

Subtotal for Job #4: 148.36

Job #5 - Warranty

COMPLAINT: LOOK AT A/C NOT COOLING AS GOOD AS IT SHOULD

CAUSE: AC IS NOT PULLING 12 AMPS, ONLY PULLING 8.8 AMPS, LOW ON REFRIGERENT

CORRECTION: RUN PERFORMACE TEST AND FILL OUT WORK SHEET, 117.7 VAC, COMPRESSER IS PULLING 8.8 AMPS, TEMPS OUT SIDE 67 DEGS, RETURN IS 55 DEG. AIR OUT IS 40 DEGS, TURN IN SHEET,

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JP	0.00
Z990	MISCELLANEOUS REPAIR	JP	160.00
Z990	MISCELLANEOUS REPAIR	JP	80.00

Parts				
Part #	Description	Qty	Price	Total
696164	A/C - 15 BTU - Mach 15-S Plus - Duct	1.00	805.72	805.72



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Other Services

Code	Description	Qty	Price	Total
FRT	CEVA FREIGHT - ROOF A/C	1.00	170.09	170.09
Subtotal for Job #5:				1,215.81

Job #6 - Warranty

COMPLAINT: BACKSPLASH BEHIND KITCHEN SINK PEELONG OFF

CAUSE: GLUE PULLING LOOSE

CORRECTION: REMOVE RECEPICALS FROM WALLPEAL DOWN BACK SPLASH, SPRAY GLUE TO BACKSPLASH, PUT BACK ON WALL, TAPE OFF AND RUN SILACONE AROUND BACK SPLASH, PUT RECEPICALS BACK IN WALL

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JP	48.00
Subtotal for Job #6:			48.00

Job #7 - Warranty

COMPLAINT: REAR ENTRY DOOR POPS WHEN OPENING THE DOOR

CAUSE: CHECK door

CORRECTION: Bring unit back in and check out door didn't find a problem
Only noise is from steps and screen door,
Pull unit back to service lot

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JP	0.00
Z990	MISCELLANEOUS REPAIR	JP	0.00
Subtotal for Job #7:			0.00

Parts Total:	905.52
Labour Total:	880.00
Sublet Total:	0.00
Extras Total:	227.87
WORK ORDER TOTAL:	2,013.39

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 02 Oct 2023

Customer Signature : _____

