

BASDEN RV CENTER, INC D.B.A. AMERICAN RV  
600 E. Baseline Rd.  
Evansville, IN  
US  
47725  
812-867-5200

WARRANTY CLAIM # 71428  
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO  
Customer: 53530 - DUSTIN M. SCHWARTZ  
Address: 503 RIDGEWAY CT FERDINAND, IN

47532

Phone:

Stock Number: 11146 - 2023 COUGAR HALF-TON 26RBS 4YDTCGM21PL500604  
VIN: 4YDTCGM21PL500604 HIN: SER#: 4YDTCGM21PL500604  
Mileage: 0 Work Order Comp: 30 SEP 23  
Auth. No: Dealer #: 1194  
Warr. Date: 15 APR 23 Work Order Date: 12 AUG 23 Inv #: 396908

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WO # Job # Description JOB INFORMATION  
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71428 1 THE CABLE ON THE SLIDE ROOM IS ABOUT TO BUST ON THE BOTTOM BACK  
CABLE MOUNT ON BOTTOM BACK OF SLIDEROOM MOUTED TOO HIGH  
REMOVE TOP FACUAH FROM FROM SLIDEROOM, TO GET TO MOTOR AND CABLES,  
GET NEW CABLE KIT FROM PARTS, CUT BAD CABLE, REMOVE MOUNT FILL  
HOLES WITH SILACON, INSTALL MOUNT 5/8 IN LOWER, PULL NEW CABLE  
THROUGH WORKS AS PULLING OUT OLD CABLE, CUT TO FIT AND CONET UP,  
ADJUST CABLES, INSTALL FACUAH AND TRIM BOARDS, FILL NAIL HOLES,  
TEST SLIDROOM  
  
71428 3 THERE IS WATER UNDER THE SINK AND HAS DAMAGE UNDER THE KITCHEN  
SINK. DOES NOT KNOW IF IT IS STILL LEAKING  
T fitting above P trap has been leaking  
Bottom board of cabinet has water damage turn in PO CHECK for  
water leaks, found water leak trail on fittings at the P trap  
Tieten all fittings  
  
71428 4 WE JUST INSTALLED AN AWNING ARM AND NOW IT IS LIMP AND WONT HOLD  
THE AWNING UP. FRONT ARM  
AWNING ARM adjustment bolt will not turn  
AWNING ARM adjustment bolt will not turn can not tieten up Turn  
in PO  
  
71428 5 LOOK AT A/C NOT COOLING AS GOOD AS IT SHOULD  
AC IS NOT PULLING 12 AMPS, ONLY PULLING 8.8 AMPS, LOW ON  
REFIGERENT  
RUN PERFORMACE TEST AND FILL OUT WORK SHEET, 117.7 VAC,

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 WO # Job # Description JOB INFORMATION  
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COMPRESSER IS PULLING 8.8 AMPS, TEMPS OUT SIDE 67 DEGS, RETURN IS 55 DEG. AIR OUT IS 40 DEGS, TURN IN SHEET,

71428 2 THESLIDE SEAL RUBBER GASKETS ARE PEALING OFF  
 GLUE has pulled loose  
 Use new tape and super glue too reinstall seals

71428 6 BACKSPLASH BEHIND KITCHEN SINK PEELONG OFF  
 GLUE PULLING LOOSE  
 REMOVE RECEPICALS FROM WALLPEAL DOWN BACK SPLASH, SPRAY GLUE TO BACKSPLASH, PUT BACK ON WALL, TAPE OFF AND RUN SILACONE AROUND BACK SPLASH, PUT RECEPICALS BACK IN WALL

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Part No	Job#	Description	PARTS	Qty	Price	Total
BAL22305	1	Slide Out Cable Repair Kit		1.00	28.32	28.32
658173	3	Stile - Square - 18mm x 3" x 96"		1.00	13.13	13.13
375994	4	SOLERA PITCH ARM		1.00	51.45	51.45
8443	4	SOLERA STAR WASHER		3.00	2.30	6.90
696164	5	A/C - 15 BTU - Mach 15-S Plus - D		1.00	805.72	805.72

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Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	1	MISCELLANEOUS REPAIR		1.50	160.00	240.00
Z990	1	MISCELLANEOUS REPAIR		1.00	160.00	160.00
Z990	1	MISCELLANEOUS REPAIR		0.00	160.00	0.00
Z990	3	MISCELLANEOUS REPAIR		0.00	160.00	0.00
Z990	3	MISCELLANEOUS REPAIR		0.00	160.00	0.00
Z990	3	MISCELLANEOUS REPAIR		0.50	160.00	80.00
Z990	4	MISCELLANEOUS REPAIR		0.50	160.00	80.00
Z990	4	MISCELLANEOUS REPAIR		0.00	160.00	0.00
Z990	4	MISCELLANEOUS REPAIR		0.00	160.00	0.00
Z990	5	MISCELLANEOUS REPAIR		0.00	160.00	0.00
Z990	5	MISCELLANEOUS REPAIR		1.00	160.00	160.00
Z990	5	MISCELLANEOUS REPAIR		0.50	160.00	80.00
Z990	2	MISCELLANEOUS REPAIR		0.00	160.00	0.00
Z990	2	MISCELLANEOUS REPAIR		0.20	160.00	32.00
Z990	6	MISCELLANEOUS REPAIR		0.30	160.00	48.00

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Excode	Job#	Description	EXTRAS	Qty	Price	Total
SS	1	SHOP SUPPLIES		1.00	0.00	0.00
FRT	3	UPS-STILE		1.00	47.77	47.77
FRT	4	FREIGHT		1.00	10.01	10.01
FRT	5	CEVA FREIGHT - ROOF A/C		1.00	170.09	170.09

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Excode Job# Description EXTRAS Qty Price Total  
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Parts Total: 905.52  
Labour Total: 880.00  
Sublet Total: 0.00  
Extras Total: 227.87

>>>> Claim Total: 2,013.39

Customer Signature: \_\_\_\_\_

Date: \_\_\_\_\_