



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 71398
Promised Date:
24 AUG 23

CUSTOMER WORK ORDER

WO #: 71398 (Appointment Date: 09 AUG 2023 - Time: 01:30pm)

Customer: 52399 - TOELLE, SCOTT -
812-483-1767

Tag:

Author: BJW

Location: 0811 SEE IF SERVICE

CONTRACT WILL COVER IF

KEYSTONE DOES NOT

Stock #: 11140

Stock Desc: (11140) 2022 KEYSTONE

COUGAR 316RLS

Chassis #: 4YDFCGR24N2509449

Serial #: 4YDFCGR24N2509449

Mileage:

Licence:

Invoice #: 395166

Date In: 09 AUG 23

Promised: 31 AUG 23

Date Sched:

Completed: 14 AUG 23

Warr. Date: 17 JUN 22

Job #1 - Warranty

COMPLAINT: CUSTOMER ATTEMPTED TO FLUSH OUT THE BLACK TANK. THE WATER DID NOT GO INTO THE BLACK TANK, BUT IT DID START RUNNING OUT FROM THE UNDERBELLY.

CAUSE: Water not connected

CORRECTION: Follow the line from the Black tank flush connection down to the tank and found that the connection was not connected to the black tank. Took pictures along the way. Remove the screws from the underbelly And did find that the line was not connected to the black tank. Screw the line fitting back to the tank and checked with water pressure to make sure it was not coming off and no leaks. Found no cause of why line was off. Put the underbelly back up and put the screws back in.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	192.00

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	15.00	15.00

Subtotal for Job #1: 207.00

Job #2 - External

COMPLAINT: FIND OUT IF UNIT IS EQUIPED FOR AN INVERTER OR IF IT ACTUALLY HAS AN INVERTER IN IT.

CAUSE: No inverter

CORRECTION: Found the inverter prep on the left side ceiling mount of the storage compartment.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Subtotal for Job #2: 0.00

Customer #: 52399
TOELLE, SCOTT



Parts Total:	0.00
Labour Total:	192.00
Sublet Total:	0.00
Extras Total:	15.00
WORK ORDER TOTAL:	207.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 14 Aug 2023

W/O: 71398
Promised Date: 31 AUG 23



Customer #: 52399
TOELLE, SCOTT

