



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 71388
Promised Date:
24 AUG 23



Customer #: 53902
BECKER, PAUL B.



CUSTOMER WORK ORDER

WO #: 71388

Customer: 53902 - BECKER, PAUL B. -
607-341-8744

Tag:

Author: BH

Location: 0817 BH TO CLOSE WO

Stock #: 11080

Stock Desc: 2024 5W KEYSTONE
COUGAR SPORT 2100RK

Chassis #: 4YDFCGJ27R2501234

Serial #: 4YDFCGJ27R2501234

Mileage: 0

Licence:

Invoice #:

Date In: 08 AUG 23

Promised: 31 AUG 23

Date Sched:

Completed: 18 AUG 23

Warr. Date: 31 JUL 23

Job #1 - Warranty

COMPLAINT: customer called, emailed pictures of
gap in under the steps letting air in.

big gap. SEE BJ ON THIS. THIS CAN BE SEEN UNDER THE COACH ON THE OFF DOOR SIDE.
CUSTOMER HAS SEALED WITH FLEX TAPE ON THE INSIDE, BUT THERE IS NO BARRIER UNDER
THIS PORTION TO PROTECT THE EXPOSED WOOD FROM THE ELEMENTS. THIS IS ALSO WHERE
TWO PIECES OF WOOD MEET AND CUSTOMER IS CONCERNED ABOUT WATER GETTING
THROWN BETWEEN THIS GAP

CAUSE: wood exposed

CORRECTION: took pics, installed underbelly tape on exposed wood and sealed with silicone all the way
around.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	32.00

Subtotal for Job #1: 32.00

Job #2 - Warranty

TV WILL NOT TURN ON UNLESS YOU UNPLUG
FOR 1HR AND PLUG BACK IN AND IT WILL
WORK FOR A LITTLE BIT. INTERMITTON.
CUSTOMER TO SEND ME PICTURES

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	0.00
Z990	MISCELLANEOUS REPAIR	DGH	48.00

Parts

Part #	Description	Qty	Price	Total
6536710	40" TV	1.00	229.99	229.99

Subtotal for Job #2: 277.99

Job #3 - Warranty

MIRROR FOR PIN BOX IS FOGGY

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	0.00
Z990	MISCELLANEOUS REPAIR	DGH	48.00

Parts



Part #	Description	Qty	Price	Total
566863	MIRROR	1.00	18.94	18.94
Subtotal for Job #3:				66.94

Job #4 - Warranty

STOVE TO SCRATCHED
CUSTOMER TO SEND ME PICTURES ON M# SO
GLASS TO CAN BE ORDERED

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	32.00
Subtotal for Job #4:			32.00

Job #5 - Warranty

WATER ACCESS DOOR NOT CLOSING ON ONE
SIDE. THIS IS THE FRONT CORNER OF THE OFF DOOR SIDE WET BAY

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	32.00
Subtotal for Job #5:			32.00

Job #6 - Warranty

COMPLAINT: THE JOINT IN THE GUTTER ON THE DOOR SIDE LEAKS. WHEN IT RAINS, THERE IS
QUITE A BIT OF DIRT THAT RUNS DOWN THE SIDE OF THE CAMPER AT THE JOINT.

CAUSE: gutter leaks

CORRECTION: got ladder and looked at gutter joint,found a bunch of silicone mounded up where water
would not flow,dug all silicone out and resiliconed the joint.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	16.00
Subtotal for Job #6:			16.00

Job #7 - Warranty

COMPLAINT: THE BIG LIGHT STRIP ACROSS THE NOSE CAP IS STARTING TO PULL LOOSE AT THE
OFF DOOR CORNER.

CAUSE: light strip

CORRECTION: took pics and glued strip back in place.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	32.00
Subtotal for Job #7:			32.00

Parts Total:	248.93
Labour Total:	240.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	488.93

W/O: 71388
Promised Date: 31 AUG 23



Customer #: 53902
BECKER, PAUL B.

