

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 71388
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 53902 - PAUL B. BECKER
Address: 24 4TH ST JOHNSON CITY, NY

13790

Phone: 607-341-8744

Stock Number: 11080 - 2024 COUGAR SPORT 2100RK 4YDFCGJ27R2501234

VIN: 4YDFCGJ27R2501234 HIN:

SER#: 4YDFCGJ27R2501234

Mileage: 0

Work Order Comp: 18 AUG 23

Auth. No:

Dealer #: 1194

Warr. Date: 31 JUL 23

Work Order Date: 08 AUG 23

Inv #: 395307

WO # Job # Description JOB INFORMATION

71388 2 TV WILL NOT TURN ON UNLESS YOU UNPLUG FOR 1HR AND PLUG BACK IN
AND IT WILL WORK FOR A LITTLE BIT. INTERMITTON. CUSTOMER TO SEND
ME PICTURES

71388 3 MIRROR FOR PIN BOX IS FOGGY

71388 1 customer called, emailed pictures of gap in under the steps
letting air in. big gap. SEE BJ ON THIS. THIS CAN BE SEEN UNDER
THE COACH ON THE OFF DOOR SIDE. CUSTOMER HAS SEALED WITH FLEX
TAPE ON THE INSIDE, BUT THERE IS NO BARRIER UNDER THIS PORTION TO
PROTECT THE EXPOSED WOOD FROM THE ELEMENTS. THIS IS ALSO WHERE
TWO PIECES OF WOOD MEET AND CUSTOMER IS CONCERNED ABOUT WATER
GETTING THROWN BETWEEN THIS GAP
wood exposed
took pics, installed underbelly tape on exposed wood and sealed
with silicone all the way around.

71388 4 STOVE TO SCRATCHED CUSTOMER TO SEND ME PICTURES ON M# SO GLASS
TO CAN BE ORDERED

71388 5 WATER ACCESS DOOR NOT CLOSING ON ONE SIDE. THIS IS THE FRONT
CORNER OF THE OFF DOOR SIDE WET BAY

71388 6 THE JOINT IN THE GUTTER ON THE DOOR SIDE LEAKS. WHEN IT RAINS,
THERE IS QUITE A BIT OF DIRT THAT RUNS DOWN THE SIDE OF THE
CAMPER AT THE JOINT.

Claim : 71388

 WO # Job # Description JOB INFORMATION

gutter leaks
 got ladder and looked at gutter joint, found a bunch of silicone
 mounded up where water would not flow, dug all silicone out and
 resiliconed the joint.

71388 7 THE BIG LIGHT STRIP ACROSS THE NOSE CAP IS STARTING TO PULL LOOSE
 AT THE OFF DOOR CORNER.
 light strip
 took pics and glued strip back in place.

Part No	Job#	Description	PARTS	Qty	Price	Total
6536710	2	40" TV		1.00	229.99	229.99
566863	3	MIRROR		1.00	18.94	18.94

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	2	MISCELLANEOUS REPAIR		0.00	160.00	0.00
Z990	2	MISCELLANEOUS REPAIR		0.30	160.00	48.00
Z990	3	MISCELLANEOUS REPAIR		0.00	160.00	0.00
Z990	3	MISCELLANEOUS REPAIR		0.30	160.00	48.00
Z990	1	MISCELLANEOUS REPAIR		0.20	160.00	32.00
Z990	4	MISCELLANEOUS REPAIR		0.20	160.00	32.00
Z990	5	MISCELLANEOUS REPAIR		0.20	160.00	32.00
Z990	6	MISCELLANEOUS REPAIR		0.10	160.00	16.00
Z990	7	MISCELLANEOUS REPAIR		0.20	160.00	32.00

Parts Total: 248.93
 Labour Total: 240.00
 Sublet Total: 0.00
 Extras Total: 0.00

>>>> Claim Total: 488.93

Customer Signature: _____

Date: _____