



Warranty Authorization Form

Date: 8/25/2023

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd,
Evansville, IN 47725
Ph. (812) 867-5200

General Information

Pre-Auth #: 44515 Unit: 7M5FP3421NB201643
Series: Paradigm Model: 2022PAR295MK
Notes:
Status: Approved with Modifications

Dealer Information

American RV
(812) 867-5200

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd,
Evansville, IN 47725

Requestor: Ben Hoffman
Return Fax #:
Email: bhoffman@americanrvcenter.com

Operation Line 1

Flat Rate Code: 22431 AIR CONDITIONER - GENERAL REPAIR (Photos required)(Model/Serial Required)(RVP Contact required)

Fault Code: POOR CONNECTION

Serial #: 220016086

Model #: 48203-06553

Notes:

Problem: BEDROOM AC WILL NOT RUN ON LOW FAN. FAN WILL RUN ON ALL OTHER SETTINGS AND THE COMPRESSOR RUNS.

Time Requested: .9

Cause: Found low speed wire for fan disconnected. Pulled plenum down. And reconnected wire and tested operation.

Time Allowed: .9

Remedy: Found low speed wire for fan disconnected. Pulled plenum down. And reconnected wire and tested operation.

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved

Operation Line 2

Flat Rate Code: 22346 ANTENNA - REPAIR (photos required)

Fault Code: POOR CONNECTION

Serial #:

Model #:

Notes:

Problem: CHECK THAT ANTENNA IS HOOKED UP FOR THE RADIO, CUSTOMER STATES HE DOES NOT GET ANY STATIONS.

Time Requested: .2

Cause: Found antenna wire disconnected. I reconnected and tested and had several channels.

Time Allowed: .2

Remedy: Found antenna wire disconnected. I reconnected and tested and had several channels.

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved

Operation Line 3

Flat Rate Code: 22379 FAUCET - GENERAL REPAIR (photos required)

Fault Code: FOREIGN MATERIAL

Serial #:

Model #:

Notes:

Problem: WATER PRESSURE IS WEAK AT THE KITCHEN SINK. THIS IS THE CASE WHEN CUSTOMER IS RUNNING OFF OF FRESH TANK OR HOOKED TO CITY WATER.

Time Requested: .3

Time Allowed: .3

Cause: The aerator in the faucet was full of plastic.

Sublet Repairs: 0.00

Remedy: Took apart and cleaned out the plastic.

Part Return Req: No

Status: Approved

Operation Line 4

Flat Rate Code: 20011 FAUCET - KITCHEN - REPAIR MOUNTING
(Photo of faucet required)

Fault Code: COMPONENT FAILURE

Serial #:

Model #:

Notes:

Problem: THE WEIGHT FOR THE FAUCET PULL OUT HOSE FELL OFF. CAN IT BE ZIPPED TIED BACK INTO PLACE

Time Requested: .2

Time Allowed: .1

Cause: .won't stay on hose

Sublet Repairs: 0.00

Remedy: Secured with zip tie.

Part Return Req: No

Status: Approved with Modifications

Operation Line 5

Flat Rate Code: 18022A INVERTER - REPLACE - PROGRESSIVE
DYNAMICS (part return in us) (Model/serial # required)

Fault Code: VENDOR

Serial #: 2000 WATT Model #: PD1620A

Notes: 8/9/23: Danielle -- Approved pending the testing of the components, if the components test good they will be charged back to you. Thank you.

Problem: CUSTOMER WAS UNABLE TO GET THE INVERTER TO POWER UP AT HIS HOME. CUSTOMER THEN TRAVELED TO HIS DESTINATION AND THE INVERTER POWERED UP. CUSTOMER IS CONCERNED THAT THERE MAY BE A LOOSE CONNECTION.

Time Requested: 2

Time Allowed: 1

Cause: Push button from inside or out and it will not turn on.

Sublet Repairs: 0.00

Remedy: NEED TO BE REPLACED SOMETIMES IT WORKS AND SOMETIMES IT DOES NOT

Part Return Req: Yes

Status: Approved with Modifications