



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
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W/O: 71359

CUSTOMER WORK ORDER

WO #: 71359

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: PH
Location: 0822 CHECK STATUS WITH
DWW

Stock #: 11168A
Stock Desc: 2021 TT COACHMEN
CATALINA 283RKSLE
Chassis #: 5ZT2CATBXXMX020187
Serial #: 5ZT2CATBXXMX020187
Mileage: 0
Licence:

Invoice #:
Date In: 04 AUG 23
Promised:
Date Sched:
Completed: 21 AUG 23
Warr. Date:

Job #PDIUCTT - Internal

COMPLAINT: PDI USED CERTIFIED TRAVEL TRAILER

CAUSE: .

CORRECTION: I did the PDI for used travel trailer.

I checked to make sure all of the appliances work as they should.

The grab handle. At the front door was loose. I did a little dicor on the electric. Jack. Light did not work. We are ordering a new entry door the bathroom door. Had a big scratch in it, then had me. Switch the bedroom door with the bathroom door so that the scratch would be on the inside of the door in the bedroom. I had to remove the hinges and the doorknob. Flip the doors upside down.

Re attach hinges. I had to adjust the strike plate, so the door would latch properly.

We are ordering a new blind for behind the couch. I installed a new breakaway swithe wheels on the left side of the camper. The brakes did not work properly.

The the air conditioner was very loud. I took off. The cover and found that it was the fan motor it sounded like the bearing was goingdoubt. We have a new fan motor on order. I blew out the refrigerator and the furnace. I rescreen the small screen behind the couthe drawer. In the bedroom, the whole bottom and side had to come apart. I removed the drawer glued and stapled. Everything back togethe unit was missing a mattress. Ben got me a new mattress and I put it in. A minuwe are ordering a new metal blind for the bedroom since there was not one. The awning lights did not work. We have new online's point over. There was no manifest for the outside compartment. Then had me measure the opening and go out on the watch. To find a refrigerator that would fit inside the compartment. I got the name model number and the serial number. And we have a new fridge on order. The annoyed rod for the water here was shot. I got a new analog. There was hitchwork and the front left compartment. Danny had me take all the parts upstairs to save.

I put Nugent cleaner in the black tank because the sensor was not reading properly. I am going to leave that in the black tank. Until we bring the unit back in to do. There are other was also a breakaway switch recall. I did the breakaway switch recall and took pictures of Before & After. I did not know that there was a labor line for the recall. So the yours for that is on the pictures I have on this work order number.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DWW	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DWW	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DWW	N/C
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Z990	MISC LABOUR CODE (EXTERNAL)	DWW	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DWW	N/C

Parts

Part #	Description	Qty	Price	Total
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Customer #: 1000
BASDEN'S AMERICAN RV,



96-8382	Trailer Breakaway System Switch; Wi	1.00	N/C	N/C
13-3007	NUGEN 200Z.	1.00	N/C	N/C
19-1441	16-3030 30A CIRCUIT BREAKER	2.00	N/C	N/C
09-0211	11563 SUBURBAN ANODE ROD	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C

Subtotal for Job #PDIUCTT: 0.00

Job #1 - Internal

COMPLAINT: INSPECT ROOF, FLOOR, WALLS AND SLIDE OUT FOR WATER DAMAGE.

CORRECTION: INSPECTED ROOF ABD FOUND NO DAMAGE FOUND

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DWW	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DWW	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: RECALL - BRAKE AWAY WIRING WAS INSTALLED WRONG

CAUSE: .

CORRECTION: I did not know that there was a labor line for the breakaway switch wiring recall. So approximately it took me almost 2 hours. Order number 71359. That is dedicated to the recall. I had to cut the underbelly peel away. All the unhooked the wires from the 12 V 30AM breaker underneath the unit. While doing so, both of them ended up, breaki had to get 2 new 30 amps. Install them. I had to make a jumper wire from the hot side of one to the other. As though the jumper plate would not fit. Because the 2 30 amps do not set right next to each other. I made a new loop end on the breakaway switch wire. I installed it on the battery disconnect. On the battery hot side. I put the plate back on the Junction box underneath the camper. Repaired the underneath of the camper was underbelly Tape Checked for proper breakaway operation when battery disconnect is in the off position. And everything worked as it should.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DWW	48.00
Z990	MISC LABOUR CODE (EXTERNAL)	DWW	0.00

Subtotal for Job #2: 48.00

Job #3 - Internal

COMPLAINT: AWNING LIGHTS ARE NOT WORKING

CORRECTION: REMOVED OLD LIGHTS. INSTALLED NEW LIGHTS, AND CUT TO FIT

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DWW	N/C

Parts

Part #	Description	Qty	Price	Total
F100247635	LED LIGHTS FOR CAREFREE AWNING- FOR	1.00	N/C	N/C
F100207754	KIT, LED CONTROLLER/REMOTE	1.00	N/C	N/C



Subtotal for Job #3: 0.00

Job #4 - Internal

COMPLAINT: LIGHT ON POWER TONGUE JACK DOESN'T WORK.

CORRECTION: INSTALLED NEW LIGHT I HAD TO CRIMP POS. AND NEG. TERMINALS THEY WERE NOT MAKING GOOD CONTACT . THE LIGHT WOULD GO DIM AND THEN BRIGHT.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DWW	N/C

Parts

Part #	Description	Qty	Price	Total
8390	RAM 3500 LED BOARD	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-JACK LIGHT	1.00	N/C	N/C

Subtotal for Job #4: 0.00

Job #5 - Internal

COMPLAINT: 32 X 23 MINI-BLIND IS TORN.

CORRECTION: INSTALLED NEW BLIND

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DWW	N/C

Parts

Part #	Description	Qty	Price	Total
C01205344	32x24 ALABASTER MINIBLIND	1.00	N/C	N/C

Subtotal for Job #5: 0.00

Job #6 - Internal

COMPLAINT: PLEATED SHADE IN LIVING ROOM NEEDS REPLACED.

CORRECTION: REMOVED VALLANCE. REMOVED OLD BLIND. INSTALLED NEW BLIND. INSTALLED VALLANCE

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DWW	N/C

Parts

Part #	Description	Qty	Price	Total
C01273990	SHADE, NIGHT PLEATED RAIL 50 X 38	1.00	N/C	N/C

Subtotal for Job #6: 0.00

Job #7 - Internal

COMPLAINT: ENTRYDOOR NEEDS REPLACED

CORRECTION: INSTALLED NEW DOOR AND SEALED IN PLACE

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DWW	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DWW	N/C

Parts

Part #	Description	Qty	Price	Total
F100113230	DOOR, ENTRY 26" X 71.50" FRICTION HI	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
FRT	UPS FREIGHT - JOBS 5,6,7	1.00	N/C	N/C

Subtotal for Job #7: 0.00

Job #8 - Internal

COMPLAINT: FAN ON A/C IS GROWLING

CORRECTION: REMOVED BAD FAN MOTOR AND REPLACED WITH A NEW ONE. A/C SOUNDS GOOD AND IS NICE AND COLD NOW

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DWW	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DWW	N/C

Parts

Part #	Description	Qty	Price	Total
14683069	1468A3069 COLEMAN FAN MOTOR 8333 SER	1.00	N/C	N/C

Subtotal for Job #8: 0.00

Job #9 - Internal

COMPLAINT: MINI FRIDGE IS MISSING.

CORRECTION: INSTALLED NEW FRIDGE. TESTED AND FOUND WORKING GREAT. UNPLUGGED OUTSIDE REFER.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DWW	N/C

Parts

Part #	Description	Qty	Price	Total
71-8679	Single Compartment Refrigerator; Por	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
FRT	SHIPPING-FRIDGE	1.00	N/C	N/C

Subtotal for Job #9: 0.00

Job #10 - Internal

Transferred to BAS*71510 on 21 AUG 23

Estimate amount was 0.00

BLIND TO THE RIGHT OF BED IS DAMAGED

Subtotal for Job #10: 0.00

Parts Total:	0.00
Labour Total:	48.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	48.00

Customer #: 1000
BASDEN'S AMERICAN RV,



Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 21 Aug 2023

W/O: 71359



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