

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 71346
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 53764 - STEVEN L. FELLER
Address: 1575 ENLOW AVE EVANSVILLE, IN

47711

Phone: 812-453-9269

Stock Number: 10738 - 2023 SPRINGDALE 2010BH 4YDTSGH22PW102216

VIN: 4YDTSGH22PW102216 HIN: SER#: 4YDTSGH22PW102216

Mileage: 0 Work Order Comp: 17 AUG 23

Auth. No: Dealer #: 1194

Warr. Date: 30 JUN 23 Work Order Date: 03 AUG 23 Inv #: 395282

WO #	Job #	Description	JOB INFORMATION
71346	1	CUSTOMER IS UNABLE TO GET THE REFRIGERATOR TO COME ON. JP LOOKED AT THIS ON LAST VISIT AND HAD UNIT RUNNING. CUSTOMER EVEN TOOK TRAILER ON A TRIP AND THE REFRIGERATOR WORKED. CUSTOMER IS PLANNING ON LEAVING ON A TRIP TOMORROW AND FOUND TODAY THAT THE REFRIGERATOR WILL NOT POWER UP. BAD REFER BRING I AND PULL REFER OUT OF CABNET, HAVE 13.35 VDC TO REFER, HAVE POER TO MAIN BOARD, DH CALLED LCI FOR SERVIC MANUEL, NON AVELABLE LCI SAID TO REPLACE REFER, WALK LOT AND FOUND 1800 BH VIN 4YDTSG15PW102364, (EVER CHILL m# 107970 SER# 224100069) WITH REFER BRING TO SHOP PULL REFER AND INSTALL IN UNIT, SWAP DOORS AS NEW REFER HAS DENT IN DOOR AND SCRATCH ON FREZZER DOOR, STET UP FOR TESTING, BRING BACK IN THE LOT UNIT WITH MISSING REFER (4YDTSG15PW102364) AND TRANSFER MOUNTING BRACKETS TO NEW REFER SER# 23 09 00359, FOUND MOUTING BRACKET SCREWS OVER TIETENED AND 1 SCREW STRIPED OUT, INSTALL REFER IN UNIT AND MOUNT BATHROOM DOOR, PUT OUT ON LOT	

Part No	Job#	Description	PARTS	Qty	Price	Total
706821	1	Refrigerator - 7.7 Cu Ft - 12V -		1.00	879.12	879.12

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.00	160.00	0.00

Claim : 71346

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Lab Code  Job#  Description      LABOUR      Hrs      Rate      Total
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Z990      1    MISC LABOUR CODE (EXTERNAL)      1.50    160.00    240.00

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Excode    Job#  Description      EXTRAS      Qty      Price      Total
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SS        1    SHOP SUPPLIES                1.00      0.00      0.00
FRT       1    FREIGHT-REFER                1.00    337.61    337.61

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Parts Total:      879.12
Labour Total:     240.00
Sublet Total:      0.00
Extras Total:     337.61

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>>>> Claim Total: 1,456.73

Customer Signature: _____

Date: _____