



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

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W/O: 71340



CUSTOMER WORK ORDER

WO #: 71340

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: PH
Location: 0909 CHECK PREAUTH

Stock #: 10900
Stock Desc: 2024 5W KEYSTONE
COUGAR SPORT 2700BH
Chassis #: 4YDFCGM28R2500458
Serial #: 4YDFCGM28R2500458
Mileage: 0
Licence:

Invoice #:
Date In: 03 AUG 23
Promised:
Date Sched:
Completed: 31 AUG 23
Warr. Date:

Job #PDINFW - Internal

COMPLAINT: PDI - NEW FIFTH WHEEL
4 HOUR AD-LEADER PDI PER CHAD
DO NOT GET NUMBERS
STILL TURN IN ANY WARRANTY ISSUES

CAUSE: PDINFW - PDI NEW FIFTH WHEEL 4 HOUR AD-LEADER PDI PER CHAD DO NOT GET
NUMBERS STILL TURN IN ANY WARRANTY ISSUES.

CORRECTION: Moved unit into shop from sales lot. Checked all exterior lights and brakes. Checked lug nuts and set tire pressure at 80 psi. Operated All stab jacks. Checked power cord. Checked awning and roof. Checked entrance door and all compartment doors. Checked all interior lights. Checked converter output. Checked all electrical outlets and GFCI outlets. Checked all USB outlets. Checked all windows and blinds. Checked all cabinets and drawers. Added water to fresh water tank and flushed antifreeze from water lines and faucets. Connected to city water and filled all holding tanks to check monitor panel. Performed LP drop test and set LP pressure at 10 in.wc. Operated all appliances and Air Conditioner. Checked TV Antenna, TV, Radio and DVD/CD player. Made up winterizing hose for water pump. Made up cables to connect both batteries together and to terminals on inside of battery box. Dumped all holding tanks. Moved unit back to sales lot.

Labor

Code	Description	Mechanic	Total
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	12.00	N/C	N/C

Subtotal for Job #PDINFW: 0.00

Job #1 - Warranty

COMPLAINT: TRIM ON INSIDE STEPS IS LOOSE

CAUSE: TRIM ON INSIDE STEPS LOOSE (NOD).

CORRECTION: Pulled old Brad nails. Repositioned trim on step. Secured in place with new Brad nails. Filled nail holes with matching putty.

Labor



Customer #: 1000
BASDEN'S AMERICAN RV,



Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	16.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00

Subtotal for Job #1: 16.00

Job #2 - Warranty

COMPLAINT: BOTH DINETTE TABLE LEG BASES ARE BROKEN

CAUSE: Table socket

CORRECTION: Removed broken table leg bases on floor. Installed new table leg bases on floor of kitchen slide out,

Labor

Code	Description	Mechanic	Total
Z990	Both dinette table leg bases are broken.	DKM	8.00
Z990	MISCELLANEOUS REPAIR	DKM	1.60
Z990	Both dinette table leg bases are broken.	DKM	54.40

Parts

Part #	Description	Qty	Price	Total
20-0556	STANDARD TABLE BASE	2.00	7.84	15.68

Subtotal for Job #2: 79.68

Job #3 - Warranty

COMPLAINT: OVEN PILOT WILL NOT STAY ON

CAUSE: Stove

CORRECTION: Checked all connections. Removed burner plate mounting screws and dropped out of way to get to pilot and thermocouple. Repositioned thermocouple. Turned pilot back on. Pilot now stays on. Remounted burner plate. Burner now comes on.

Labor

Code	Description	Mechanic	Total
Z990	Oven pilot will not stay on.	DKM	75.20
Z990	MISCELLANEOUS REPAIR	DKM	4.80

Subtotal for Job #3: 80.00

Job #4 - Warranty

COMPLAINT: TEST TV WILL NOT PICK UP CHANNELS IN BEDROOM OR OUTSIDE

CAUSE: No TV reception in bedroom and outside.

CORRECTION: Removed KEY TV box in side compartment. Found loose connections on coax connectors. Tightened connectors. Checked operation of test TV at both locations again. Both working now.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	96.00

Subtotal for Job #4: 96.00

Customer #: 1000
BASDEN'S AMERICAN RV,



W/O: 71340

Parts Total:	15.68
Labour Total:	256.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	271.68

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 08 Sep 2023



Customer #: 1000
BASDEN'S AMERICAN RV,

