



600 E. Baseline Rd.  
Evansville, IN 47725

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W/O: 71332



Customer #: 51362  
PITT, JANET M.



## CUSTOMER WORK ORDER

WO #: 71332 (Appointment Date: 02 AUG 2023 - Time: 10:00am)

Customer: 51362 - PITT, JANET M. -  
812-598-8063

Tag:

Author: PH

Location: 0814 PH TO CLOSE

Stock #:

Stock Desc: 2015 TT FOREST RIVER  
SHASTA REISSUE

Chassis #:

Serial #: 5ZT2SAEC7FE610368

Mileage:

Licence:

Invoice #: 395154

Date In: 02 AUG 23

Promised:

Date Sched:

Completed: 14 AUG 23

Warr. Date:

### Job #1 - External

COMPLAINT: FRIDGE NOT COOLING

CAUSE: Bad thermistor

CORRECTION: Plugged camper into shore power, then turned on the gas. Turn the fridge on the gas and wait until ignition. Fridge did try 3 times to ignite. I will run on lp to check for cool. Put antifreeze bottles in the fridge to check for a coolness letter. fridge has run for several hours on lp and has started to cool. Will let the fridge set overnight on ac volts to cool. This type of fridge will take up to 6 hours to cool to temp. The fridge only cooled to default mode and stayed there. Checked amp draw on the 120-volt heating element and the 12 volt heating element. Check ohm resistance on the thermistor and got no resistance. Supposed to have 8500 to 9500 ohm Resistance. Put in po sheet for new thermistor and receive a new thermistor. Removed the old thermistor and installed the new thermistor. Will let the fridge cool. Set fridge to setting number 4 and let it cool overnight. Checked fridge the following morning. Freezer read 10 degrees and fridge at 41 degrees and still was on setting number 4. Fridge is working as it should after replacing the thermistor.

### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |
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| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |

### Parts

| Part #      | Description            | Qty  | Price | Total |
|-------------|------------------------|------|-------|-------|
| 38510590422 | DOMETIC THERMISTOR KIT | 1.00 | N/C   | N/C   |

Subtotal for Job #1: 0.00

### Job #2 - External

COMPLAINT: WATER PUMP IS NOT PUMPING TO THE KITCHEN SINK

CAUSE: Faucet adapter clogged

CORRECTION: Put water in the Fresh tank then turn on the water pump. No water came out of kitchen faucet. Is removed the faucet adapter. Adapter had deris inside of it. Cleaned out the Adapter then put it back on sink. Check the water pump water pump had a loose connection on the red wire causing the pop not to turn on. Tighten the crimp on the wire and plug it back into the water pump. Turn the water pump back on water flowed out of the kitchen sink faucet. Recommend putting an inline filter on the city water



hose when filling fresh tank.

| Labor                |                             |          |       |
|----------------------|-----------------------------|----------|-------|
| Code                 | Description                 | Mechanic | Total |
| Z990                 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |
| Subtotal for Job #2: |                             |          | 0.00  |

#### Job #3 - External

COMPLAINT: NEED A FAN MOTOR IN ONE OF THE CRACK UP VENTS

CAUSE: Broken wire connections

CORRECTION: Unscrewed the fan cover to drop down to check fan motor. Fan motor worked great but the wire connections to the shut off switch were broken. Redid 9the Wire connections to the shut-off switch. Switch fan has no problems starting on or off.

| Labor                |                             |          |       |
|----------------------|-----------------------------|----------|-------|
| Code                 | Description                 | Mechanic | Total |
| Z990                 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |
| Subtotal for Job #3: |                             |          | 0.00  |

#### Job #4 - External

COMPLAINT: CUSTOMER WANTS TO REPLACE THE COUPLER ON TRAILER

CAUSE: Fresh paint

CORRECTION: Put in parts order sheet for new tongue coupler. Customer cancel the new tongue coupler went with new paint. Remove the old manual jack then cleaned up the rust and painted black.

| Labor                |                             |          |       |
|----------------------|-----------------------------|----------|-------|
| Code                 | Description                 | Mechanic | Total |
| Z990                 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |
| Z990                 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |
| Z990                 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |
| Subtotal for Job #4: |                             |          | 0.00  |

#### Job #5 - External

COMPLAINT: ONE LIGHT IN THE BACK ON THE INSIDE ABOVE THE REAR BUNK NEEDS TO BE REINSTALLED. LIGHT IS IN CABINET OR DRAWER IN UNIT

CAUSE: light not Installed

CORRECTION: Found the light in a drawer under the sink. Wired in the light back into the wiring I harness and then screwed back up to the bottom of the cabinet. Turn down the light verify that it worked.

| Labor                |                             |          |       |
|----------------------|-----------------------------|----------|-------|
| Code                 | Description                 | Mechanic | Total |
| Z990                 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |
| Subtotal for Job #5: |                             |          | 0.00  |

#### Job #PACK1 - External

COMPLAINT: REPACK WHEEL BEARINGS - SINGLE AXLE TRAILER

CAUSE: Repack, burnt brakes

CORRECTION: Jack camper up then remove the wheels. Followed by disassembly of the brake drum hardware. After taking off the break drums noticed that the brake pads and magnet were burnt. Notified service writer. Put in a part's order sheet for brand new backing plates that have brake pads on them. Went ahead and repacked bearings. cleaned the bearings,spindle,brake drums. Put in new grease in the bearings and new seals. Received new backing plates then installed them onto the axle such as wiring in the electric brakes and mount. Put the break drums on the axle. Then tighten the nut, followed by the cotter

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pin. Adjusted the brakes for proper stopping. Tested the brakes with test box and pulled the breakaway switch. Brakes work great. Set camper down off the jack stands and torqued the lug nuts to 100 ft lbs. Took pictures

**Labor**

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |

**Parts**

| Part #  | Description                  | Qty  | Price | Total |
|---------|------------------------------|------|-------|-------|
| SEALS   | WHEEL SEALS FOR RE-PACK      | 2.00 | N/C   | N/C   |
| 71-3804 | 122258 10" LH BRAKE ASSEMBLY | 1.00 | N/C   | N/C   |
| 71-3796 | 122450 RH 10" BACKING PLATE  | 1.00 | N/C   | N/C   |

**Other Services**

| Code | Description   | Qty  | Price | Total |
|------|---------------|------|-------|-------|
| SS   | SHOP SUPPLIES | 1.00 | N/C   | N/C   |
| FRT  | FREIGHT       | 1.00 | N/C   | N/C   |

**Subtotal for Job #PACK1: 0.00**

**Job #ROOFT - External**

COMPLAINT: INSPECT ROOF AND SEAMS -

CAUSE: Roof attention

CORRECTION: Inspected roof Sealer needs touch-up. Cleaned and applied dicor sealer as needed along roof seams, vents.

**Labor**

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |

**Parts**

| Part #   | Description                         | Qty  | Price | Total |
|----------|-------------------------------------|------|-------|-------|
| 13-1320  | PW HAPS FREE SELF-LEVELING<br>DICOR | 1.00 | N/C   | N/C   |
| BRV47996 | SILICONE II - WHITE                 | 1.00 | N/C   | N/C   |

**Other Services**

| Code | Description   | Qty  | Price | Total |
|------|---------------|------|-------|-------|
| SS   | SHOP SUPPLIES | 0.00 | N/C   | N/C   |

**Subtotal for Job #ROOFT: 0.00**

**Job #FALLSEAL - External**

COMPLAINT: EXTERIOR SEAL AND TRIM INSPECTION. (SEALANT NOT INCLUDED)

CAUSE: Dried out sealer

CORRECTION: Clean and applied clear and white silicone as needed around camper around trim and windows.

**Labor**

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |

**Parts**

| Part # | Description          | Qty  | Price | Total |
|--------|----------------------|------|-------|-------|
| 500629 | SIKASIL N PLUS WHITE | 1.00 | N/C   | N/C   |



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Subtotal for Job #FALLSEAL:

0.00

**Job #6 - External**

COMPLAINT: INSTALL ELECTRIC TONGUE JACK

CAUSE: Jack

CORRECTION: Got a new electric tongue jack. Remove the old manual jack, then put the new electric jack in place. Ran the power wire along the tongue and up thru the floor and tied into the 7-way plug. tested the Jack after install. works as should.

**Labor**

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |

**Parts**

| Part # | Description                        | Qty  | Price | Total |
|--------|------------------------------------|------|-------|-------|
| 3291   | 3500# STROMBERG ELEC JACK<br>-BULK | 1.00 | N/C   | N/C   |

Subtotal for Job #6: 0.00

**Job #7 - External**

COMPLAINT: INSPECT TIRES

CAUSE: Old tires

CORRECTION: Inspected the tires, tires have a date of 3914.

**Labor**

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |

**Parts**

| Part #    | Description                     | Qty  | Price | Total |
|-----------|---------------------------------|------|-------|-------|
| 724857519 | GY ENDURANCE 225/75R15 "E" TIRE | 2.00 | N/C   | N/C   |

Subtotal for Job #7: 0.00

**Job #8 - External**

COMPLAINT: CHECK TO SEE IF ORIGINAL TYPE AC CAN BE REINSTALLED. LET ADVISOR KNOW

CAUSE: Not the original a c

CORRECTION: Put in parts order sheet for original type of a c. Took pictures. Service writer get a customer about the AC and will just retrim around the AC to hold it in place. Rebuilt the cabinet around the ac then installed at shut off switch for the exhaust fan behind the ac. The exhaust fan wasn't mounted. Mounted the exhaust fan and trimmed for air flow. Put a label on shutoff switch to the fan.

**Labor**

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |

**Parts**

| Part #  | Description         | Qty  | Price | Total |
|---------|---------------------|------|-------|-------|
| 3202330 | DECORA WALLPLATE    | 1.00 | N/C   | N/C   |
| 30733   | 1GNG ELECTRICAL BOX | 1.00 | N/C   | N/C   |
| 31036   | 15A SWITCH          | 1.00 | N/C   | N/C   |

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Subtotal for Job #8: 0.00

**Job #9 - External**

COMPLAINT: CHECK LP LINE RUNNING DOWN UNDER TRAILER, CUSTOMER STATES IT LOOKS LIKE IT HAS BEEN DRAGGED

CAUSE: Lp hose old and had wear from a abrasive surface.

CORRECTION: Inspected the lp hose. Did notice the l p regulator was put on upside down. Did put lp regulator on proper. Removed damaged hose and replaced with new lp hose. Mounted hose to keep out out of Obstructions. Check for leaks.

**Labor**

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |

**Parts**

| Part #  | Description                          | Qty  | Price | Total |
|---------|--------------------------------------|------|-------|-------|
| 06-3897 | MER611-48P 48" 3/8" HP LP LINE ASSEM | 1.00 | N/C   | N/C   |
| 06-0416 | MER426-20P 20" LP PIGTAIL            | 1.00 | N/C   | N/C   |

Subtotal for Job #9: 0.00

**Job #10 - External**

COMPLAINT: CHECK ALL FUSES IN CONVERTER PANEL

CAUSE: Missing 15amp fuse

CORRECTION: Open the door to the converter. Found a fuse missing is red light indicated that. Put in a 15 amp fuse. Not sure what that fuse went to was not labeled for a specific thing. All other fuses and breakers are in good shape. fuse still good

**Labor**

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |

Subtotal for Job #10: 0.00

**Job #12VT - External**

COMPLAINT: CHECK CHARGING SYSTEM AND SERVICE BATTERY ON TRAILER

CAUSE: possible battery replacement

CORRECTION: Checked the converter output at 13.67 volts. checked battery at 12.40 volts. 351 CCA out of 675 CCA. Tester said replace battery. Will let the battery charge over the weekend and retest. battery was disconnected when brought into the shop and tested. connected battery for charging. Tested battery again and was not good battery needs to be replaced. Put in part's order sheet for new dc24 battery. received a new dc 24 battery. Remove the old battery from the battery box, then bolted the wires on.

**Labor**

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |

**Parts**

| Part # | Description                         | Qty  | Price | Total |
|--------|-------------------------------------|------|-------|-------|
| DC-24  | ADVANCE GROUP 24 DEEP CYCLE BATTERY | 1.00 | N/C   | N/C   |

**Other Services**

| Code | Description   | Qty  | Price | Total |
|------|---------------|------|-------|-------|
| SS   | SHOP SUPPLIES | 0.00 | N/C   | N/C   |



Subtotal for Job #12VT: 0.00

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### Job #11 - External

COMPLAINT: CHECK WATER SYSTEM FOR ANY LEAKS AND REPLACE ANODE ROD IF NEEDED

CAUSE: Leak at black tank

CORRECTION: Check water heater. Water heater's not built for an anode rod. Checked all other sources and found no further leaks. Put in po for new black tank. Got with matt and parts about black tank And there is no parts available for this camper.

#### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |

Subtotal for Job #11: 0.00

### Job #12 - External

COMPLAINT: SEE IF SCISSOR JACKS CAN BE PUT ON THE FRONT AND REAR OF UNIT

CAUSE: Scissor Jack not designed for frame.

CORRECTION: Try to fit a 24 inch Lippert scissor jack, But frame is not designed for it.

#### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |

Subtotal for Job #12: 0.00

### Job #LP - External

COMPLAINT: FILL LP

CAUSE: Lp fill

CORRECTION: Remove the tank from the camper and took to lp fill Station. Hooked tank to hose to fill after fill removed the hose. Set lp tank back on camper, tightened the tank and tightened the hose to tank. 1-20lb tank

#### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |

#### Other Services

| Code | Description | Qty  | Price | Total |
|------|-------------|------|-------|-------|
| LPG  | LP GAS      | 4.00 | N/C   | N/C   |

Subtotal for Job #LP: 0.00

### Job #13 - Warranty

COMPLAINT: 16V218 NOT ENOUGH SUPPORT IN DINETTE TABLE

CAUSE: Recall

CORRECTION: Putting po sheet for recall parts for the dinette booth. Received recall parts. Then measured and screwed in the bracing parts for the booth table when made into a bed. Took pictures .

#### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | 0.00  |
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | 3.20  |
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | 1.60  |



Z990 MISC LABOUR CODE (EXTERNAL) SAR 75.20

Subtotal for Job #13: 80.00

Job #TIRE - External

COMPLAINT: DISMOUNT AND MOUNT TIRE X2

CAUSE: New tires

CORRECTION: Jacked up camper then removed wheels from camper. Dismounted old tires then mounted on new tires with new valve stems. Mounted tires onto axles then torqued wheels to 100 ft lbs.

Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | SAR      | N/C   |

Other Services

| Code  | Description         | Qty  | Price | Total |
|-------|---------------------|------|-------|-------|
| TDF   | TIRE DISPOSAL FEE   | 2.00 | N/C   | N/C   |
| PARTS | UNINVENTORIED PARTS | 0.00 | N/C   | N/C   |

Subtotal for Job #TIRE: 0.00

Parts Total: 0.00  
Labour Total: 80.00  
Sublet Total: 0.00  
Extras Total: 0.00

WORK ORDER TOTAL: 80.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 16 Aug 2023

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