

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD
EVANSVILLE, IN 47725
USA

CLAIM STATUS Authorized
CLAIM 1626896
CLAIM ORIGIN WEB
ORIGINAL CLAIM ID
VIN 4X4TCKB21PK085955
CHASSIS VIN
MILEAGE 0
SITE/WAREHOUSE 094 / 094A
ITEM # CKT26DBHBL-94
DEALER RO # 71327
CLAIM START DATE 08/02/2023
CLAIM END DATE 01/01/1900

Labor rate: \$160.00

OWNER INFORMATION

JENNIFER N NELSON

438 W CR 100 S
Petersburg, IN 47567
USA

Retail Date of Purchase 01/14/2023

WARRANTY EXPIRATION DATE 01/14/2024

Claim Line Details

Labor

Line# 1

Operation Code

20-46-19-00-000721

Operational Description

Window - Exterior/Windows/Reseal/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-08-02 10:56:05 :: CUSTOMER HAS NOTICED A SEVERE WATER LEAK FROM THE OUTWARD FACING REAR WINDOW IN THE SLIDE ROOM I FOUND THAT THE SEAM OF THE FOAM TAPE AROUND ALL OF THE WINDOWS IS AT THE TOP. THE LEAK IS AT THE TOP OF THE WINDOW WERE THE SEAM OF THE TAPE DON'T TOUCH. ALL WINDOWS NEED TO BE SEALED ON TOP TO PREVENT LEAKING LIKE THE ONE THAT HAS BEEN LEAKING.

Model

Serial

Dlr Sub Hrs

Appr Hrs

0.75

0.50

Sub Labor Amt

Appr Labor Amt

\$120.00

\$80.00

Notes

Please provide photos of the concern since you're requesting above flatrate.

Thank you

i needed to change i tried calling and no one answered but thanks anyway

photos are uploaded

Authorized for 0.50 hrs.

Thank you

Factory install issue

Submitted

Labor Amt	\$120.00
Parts & Freight	\$0.00
Total	\$120.00

Approved

Labor Amt	\$80.00
Parts & Freight	\$0.00
Total	\$80.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.