

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1647521
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAEC9RK006310
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$160.00	SITE/WAREHOUSE	203 / 203
OWNER INFORMATION		ITEM #	BCAT164BHX
ANGELA K GRAY		DEALER RO #	71312
1203 GRAND AVE		CLAIM START DATE	08/19/2023
Washington, IN 47501		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	08/14/2023	WARRANTY EXPIRATION DATE	08/14/2024

Claim Line Details

Labor			
Line# 1	Operation Code	Operational Description	
	20-62-19-00-000652	Vent - Exterior/Power Roof Vent (Elixir)/Reseal/No Tread Code	
	Complaint, Cause, Correction		
	Original Note : bhoffman@americanrvcenter.com, 2023-08-19 12:44:10 :: FIX SILICONE AROUND OUTSIDE SPEAKER + STOVE VENT excess silicone cleaned off excess silicone around speaker and stove vent.		
	Model #	Dlr Sub Hrs	Sub Labor Amt
	Serial #	Appr Hrs	Appr Labor Amt
		0.20	\$32.00
		0.20	\$32.00
	Notes		
	AUTHORIZED AS REQUESTED		
Labor			
Line# 2	Operation Code	Operational Description	
	60-136-01-00-001484	Fresh Water Fill Hose - Plumbing/Fresh Water Supply/Replace/No Tread Code	
	Complaint, Cause, Correction		
	Original Note : bhoffman@americanrvcenter.com, 2023-08-19 12:46:08 :: THERE IS A HOLE IN THE FILL HOSE AROUND THE CLAMP AT THE TANK fill hose fill hose was leaking at tank,had to take out couch and panel to get to hose inside going through floor,went underneath and took off clamp,had to use 18 inch ext to get to clamp,pulled out fill to get to other hose end,took out hose and cut new hose,put silicone on both ends and installed andclamped both ends,put outside back together and siliconed around it,installed panel inside and reinstalled couch,tested and it dosent leak now.filled in hole with spray foam in floor.		
	Model #	Dlr Sub Hrs	Sub Labor Amt
	Serial #	Appr Hrs	Appr Labor Amt
		1.75	\$280.00
		1.00	\$160.00
	Notes		
	EXCESSIVE AMOUNT REQUESTED. ADJUSTED TO TYPICAL REPAIR TIME BASED UPON JOB DESCRIPTION		
Labor			
Line# 3	Operation Code	Operational Description	
	40-196-24-11-001297	Interior 12 Volt Wiring - Electrical/12 Volt Interior/Repair/Electrical	
	Complaint, Cause, Correction		
	Original Note : bhoffman@americanrvcenter.com, 2023-08-19 12:59:45 :: CEILING LIGHTS FLICKER WHEN LIGHTS ARE ON Lights flicker Cut ground wire under coach and grounded pump wire to frame,ground wire going to display is not big enough.this took care of lights flickering.		
	Model #	Dlr Sub Hrs	Sub Labor Amt
	Serial #	Appr Hrs	Appr Labor Amt
		0.40	\$64.00
		0.40	\$64.00
	Notes		
	AUTHORIZED AS REQUESTED		

Submitted	Labor Amt	\$376.00
	Parts & Freight	\$0.00
	Total	\$376.00

Approved	Labor Amt	\$256.00
	Parts & Freight	\$0.00
	Total	\$256.00

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.