



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
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W/O: 71307
Promised Date:
02 AUG 23

CUSTOMER WORK ORDER

WO #: 71307

Customer: 53860 - HALL, CANDACE S. -
812-322-1494

Tag:

Author: BH

Location: 0809 CHECK PREAUTH

Stock #: 10952

Stock Desc: 2024 TT COACHMEN
CATALINA SUMMIT SERIES 164BHX

Chassis #: 5ZT2CAEC2RK006293

Serial #: 5ZT2CAEC2RK006293

Mileage:

Licence:

Invoice #:

Date In: 31 JUL 23

Promised: 03 AUG 23

Date Sched:

Completed: 08 AUG 23

Warr. Date: 03 AUG 23

Job #BUNKHOUSE - Internal

COMPLAINT: Transferred to BAS*71374 on 07 AUG 23

Estimate amount was 0.00

PRE DELIVERY INSPECTION NEW BUNKHOUSE

CAUSE: pdi

CORRECTION: did pdi and everything on sheet,checked water,electrical,lp and appliances.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Other Services

Code	Description	Qty	Price	Total
LPG	LP GAS	0.00	N/C	N/C
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #BUNKHOUSE: 0.00

Job #E2 - Internal

COMPLAINT: Transferred to BAS*71374 on 07 AUG 23

Estimate amount was 0.00

10K E2 EQUALIZER HITCH

CAUSE: hitch

CORRECTION: set up brackets on tongue.

SETUP HITCH HIGHT AND HOOKED UP TO TRAILER. ADJUSTED AS NEEDED.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Subtotal for Job #E2: 0.00

Job #BCWV - Internal

COMPLAINT: Transferred to BAS*71374 on 07 AUG 23

Estimate amount was 0.00



Customer #: 53860
HALL, CANDACE S.



BRAKE CONTROL & WIRING - VAN, SUV & CAR

CORRECTION: CUSTOMER TOWED WITH HER DADS TRUCK AND WE DIDN'T INSTALL ON CUSTOMERS CAR. REMOVE ALL BUT SPECIAL ORDER PARTS.

Labor			
Code	Description	Mechanic	Total
BCWV	BRAKE CONTROL & WIRING - VAN, SUV &		N/C

Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #BCWV: 0.00

Job #1 - Warranty

COMPLAINT: OUTSIDE COVER IS MISSING FOR EXHAUST FAN

CAUSE: vent

CORRECTION: took out screws and pulled vent off and had to get all silicone off of metal and putty once cleaned put putty on new vent and installed vent and screwed in and siliconed all the way around.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	48.00

Parts				
Part #	Description	Qty	Price	Total
J116BK-CN	Stove Vent Hood Exhaust Cover; 10.88 Inch x 4 Inch Wall Cut Out; Black	1.00	13.86	13.86

Subtotal for Job #1: 61.86

Job #2 - Warranty

COMPLAINT: FRIDGE IS NOT TIED DOWN

CAUSE: frige

CORRECTION: pushed ref back and took off trim around ref, got top piece for ref and made new wooden piece, stapled in place, put ref back in place and installed braces around feet and screwed in top piece to hold ref, then installed trim around ref.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	48.00

Subtotal for Job #2: 48.00

Job #3 - Warranty

COMPLAINT: FRIDGE SWITCH IS OUT OF THE WALL

CAUSE: switch

CORRECTION: installed switch back in place.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	32.00

Subtotal for Job #3: 32.00

Job #4 - Warranty

COMPLAINT: LIGHT FLICKER WHEN PUMP IS RUNNING

CAUSE: .
lights flicker

W/O: 71307
Promised Date: 03 AUG 23



Customer #: 53860
HALL, CANDACE S.





CORRECTION:

TRACED WIRES AND TESTED AND FOUND THE VOLTAGE WAS DROPPING DOWN TO 11 AT THE PUMP TRACED GROUND AND FOUND IT WAS GOING TO THE GROUNDS AT THE BACK OF THE PANEL WHICH WAS SMALL WIRES AND I BELEIVE THEY WAS GOING TO THE LIGHTS DONNIE GROUNDED THE PUMP WIRE TO THE FRAME UNDER THE FLOOR AND NOW THE LIGHTS DO NOT FLICKER.

light were flickering when water pump was on,checked voltage and it was ok,checked ground,ran ground wire to frame temperary and lights quit flickering,so i went unerneath and found ground wire to pump and slit into and put eyelets on them and grounded to frame,tracked wire to control box and wire is smaller,problem is fixed not big enough ground.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	224.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	16.00

Subtotal for Job #4: 240.00

Job #WALK - Internal

COMPLAINT: Transferred to BAS*71374 on 07 AUG 23
 Estimate amount was 180.00
 WALK THRU

CAUSE: walk thru

CORRECTION: set up camper in walk thru area.showed hitch work and took to store and get starter kit brought truck around and customer first time buyer had lots of questins and set up phone to camper for her.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Subtotal for Job #WALK: 0.00

Job #DELUXE - Internal

Transferred to BAS*71374 on 07 AUG 23
 Estimate amount was 0.00
 DELUXE STARTER KIT

Subtotal for Job #DELUXE: 0.00

Parts Total: 13.86
 Labour Total: 368.00
 Sublet Total: 0.00
 Extras Total: 0.00
WORK ORDER TOTAL: 381.86

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 08 Aug 2023

