

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1632939
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAEC2RK006293
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$160.00	SITE/WAREHOUSE	203 / 203
OWNER INFORMATION		ITEM #	BCAT164BHX
CANDACE S HALL		DEALER RO #	71307
400 WEST HICKORY DR		CLAIM START DATE	08/08/2023
Ellettsville, IN 47429		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	08/03/2023	WARRANTY EXPIRATION DATE	08/03/2024

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	70-164-01-00-001969	Exterior Range Hood Vent - Appliances/Range Hood/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2023-08-08 08:26:11 :: OUTSIDE COVER IS MISSING FOR EXHAUST FAN vent took out screws and pulled vent off and had to get all silicone off of metal and putty once cleaned put putty on new vent and installed vent and screwed in and silicone all the way around.			
	Model #	Dlr Sub Hrs	Sub Labor Amt	Appr Labor Amt
	Serial #	Appr Hrs	\$48.00	\$48.00
		0.30		
		0.30		

Notes

Labor

Line# 2	Operation Code	Operational Description		
	30-474-12-00-003344	Bracket - Interior/Appliance Securement/Resecure or Tighten/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2023-08-08 08:28:56 :: FRIDGE IS NOT TIED DOWN + frige pushed ref back and took off trim around ref,got top piece for ref and made new wooden piece,stapled in place,put ref back in place and installed braces around feet and screwed in top piece to hold ref,then installed trim around ref.			
	Model #	Dlr Sub Hrs	Sub Labor Amt	Appr Labor Amt
	Serial #	Appr Hrs	\$48.00	\$48.00
	NA	0.30		
	NA	0.30		

Notes

Labor

Line# 3	Operation Code	Operational Description		
	70-170-01-11-003047	On/Off Switch - Appliances/Furnace (Suburban)/Replace/Electrical		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2023-08-08 09:06:00 :: FRIDGE SWITCH IS OUT OF THE WALL switch installed switch back in place.			
	Model #	Dlr Sub Hrs	Sub Labor Amt	Appr Labor Amt
	Serial #	Appr Hrs	\$32.00	\$32.00
	NA	0.20		
	NA	0.20		

Notes

Labor

Line# 4

Operation Code

40-196-24-11-001297

Operational Description

Interior 12 Volt Wiring - Electrical/12 Volt Interior/Repair/Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-08-08 09:07:56 :: LIGHT FLICKER WHEN PUMP IS RUNNING . lights flicker TRACED WIRES AND TESTED AND FOUND THE VOLTAGE WAS DROPPING DOWN TO 11 AT THE PUMP TRACED GROUND AND FOUND IT WAS GOING TO THE GROUNDS AT THE BACK OF THE PANEL WHICH WAS SMALL WIRES AND I BELEIVE THEY WAS GOING TO THE LIGHTS DONNIE GROUNDED THE PUMP WIRE TO THE FRAME UNDER THE FLOOR AND NOW THE LIGHTS DO NOT FLICKER. light were flickering when water pump was on,checked voltage and it was ok,checked ground,ran ground wire to frame temperary and lights quit flickering,so i went unerneath and found ground wire to pump and slit into and put eyelets on them and grounded to frame,tracked wire to control box and wire is smaller,problem is fixed not big enough ground.

Model #

Dir Sub Hrs

1.80

Sub Labor Amt \$288.00

Serial #

Appr Hrs

1.50

Appr Labor Amt \$240.00

Notes

EXCESSIVE AMOUNT REQUESTED
CHANGED TO SIMILAR REPAIR TIME

Submitted

Labor Amt	\$416.00
Parts & Freight	\$0.00
Total	\$416.00

Approved

Labor Amt	\$368.00
Parts & Freight	\$0.00
Total	\$368.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.