

# FOREST RIVER WARRANTY CLAIM FORM

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| <b>DEALER ACCOUNT #</b> 0005106<br>BASDEN RV CENTER INC<br>DBA AMERICAN RV CENTER<br>600 E BASELINE ROAD<br>EVANSVILLE, IN 47725<br>USA | <b>CLAIM STATUS</b> Authorized<br><b>CLAIM</b> 1630119<br><b>CLAIM ORIGIN</b> WEB<br><b>ORIGINAL CLAIM ID</b><br><b>VIN</b> 5ZT2CKEC8NY024410<br><b>CHASSIS VIN</b><br><b>MILEAGE</b> 0<br><b>SITE/WAREHOUSE</b> 095 / 095A<br><b>ITEM #</b> CKTR16FQ-95<br><b>DEALER RO #</b> 71291<br><b>CLAIM START DATE</b> 08/04/2023<br><b>CLAIM END DATE</b> 01/01/1900 | <b>Labor rate:</b> \$160.00<br><b>OWNER INFORMATION</b><br>JAMES D KITCHEN<br>1500 ADAMS<br>Evansville, IN 47714<br>USA<br><br><b>Retail Date of Purchase</b> 11/23/2022<br><b>WARRANTY EXPIRATION DATE</b> 11/23/2023 |
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## Claim Line Details

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| <b>Labor</b>   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                      |                                                                 |  |  |  |
| <b>Line# 1</b> | <b>Operation Code</b><br>70-167-01-00-001984                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <b>Operational Description</b><br>Gas Control Valve - Electronic Ignition - Appliances/Water Heater (Suburban)/Replace/No Tread Code |                                                                 |  |  |  |
|                | <b>Complaint, Cause, Correction</b><br>Original Note : bhoffman@americanrvcenter.com, 2023-08-04 10:37:14 :: THE WATER HEATER IS NOT PERFORMING PROPERLY ON LP. Turned on gas. Turned on water heater. Water heater ignites but doesn't have sufficient gas. Removed the heat shield from burner chamber. removed Hardware for gas valve and burner tube. Removed orifice to make sure it was clear of debris. Took an air hose and blew out everything outside of chamber and burner tube. Installed orifice and burner tube. Tested water heater and its still not getting enough fuel. Need to replace gas valve. Took pictures of gas valve and wrote up parts order sheet. NEED TO REPLACE THE GAS VALVE                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                      |                                                                 |  |  |  |
|                | <b>Model #</b> SW6DE<br><b>Serial #</b> 220811419                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Dlr Sub Hrs</b> 0.25<br><b>Appr Hrs</b> 0.25                                                                                      | <b>Sub Labor Amt</b> \$40.00<br><b>Appr Labor Amt</b> \$40.00   |  |  |  |
|                | <b>Notes</b><br>replace gas line and gas valve                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                      |                                                                 |  |  |  |
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| <b>Labor</b>   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                      |                                                                 |  |  |  |
| <b>Line# 2</b> | <b>Operation Code</b><br>50-134-01-00-003673                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <b>Operational Description</b><br>Rubber LP Supply Line - LP Gas/LP Gas System/Replace/No Tread Code                                 |                                                                 |  |  |  |
|                | <b>Complaint, Cause, Correction</b><br>Original Note : bhoffman@americanrvcenter.com, 2023-09-05 16:24:16 :: THE WATER HEATER IS NOT PERFORMING PROPERLY ON LP. Turned on gas. Turned on water heater. Water heater ignites but doesn't have sufficient gas. Removed the heat shield from burner chamber. removed Hardware for gas valve and burner tube. Removed orifice to make sure it was clear of debris. Took an air hose and blew out everything outside of chamber and burner tube. Installed orifice and burner tube. Tested water heater and its still not getting enough fuel. Need to replace gas valve. Took pictures of gas valve and wrote up parts order sheet. Went back and checked gas lines. Gas line is pinched and is causing restriction for water heater. Line needs replaced. Received gas manifold. Removed line from new manifold. Removed old line from water heater. Pulled line through compartment and floor. Ran new line. Secured to block manifold and water heater. Sealed access hole with silicone. Pulled unit inside and ran water heater on gas. Water heater ran without any issues. Cleaned mess. |                                                                                                                                      |                                                                 |  |  |  |
|                | <b>Model #</b><br><b>Serial #</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Dlr Sub Hrs</b> 4.00<br><b>Appr Hrs</b> 2.00                                                                                      | <b>Sub Labor Amt</b> \$640.00<br><b>Appr Labor Amt</b> \$320.00 |  |  |  |
|                | <b>Notes</b><br>replace gas line and gas valve                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                      |                                                                 |  |  |  |

|                  |           |          |                 |           |          |
|------------------|-----------|----------|-----------------|-----------|----------|
| <b>Submitted</b> | Labor Amt | \$680.00 | <b>Approved</b> | Labor Amt | \$360.00 |
|------------------|-----------|----------|-----------------|-----------|----------|

Parts & Freight \$0.00  
Total \$680.00

Parts & Freight \$0.00  
Total \$360.00

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**DEALER** **DATE**  
**SIGNATURE**  
I certify that I have performed these repairs consistent with Forest  
River Policies.

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**CUSTOMER** **DATE**  
**SIGNATURE**  
All repairs described have been inspected and are satisfactory.